

Kathryn Whitaker
Aviation Accident Investigator
Western Pacific Region

Subject: Memorandum of Record- Van Horn Aviation's Website

When the IIC interviewed the pilot of N9984K on October 1, 2024, the pilot indicated that he had not been aware of Van Horn Aviation's (VHA's) vertical hops memo until he used an online search engine. When he searched the symptoms experienced during the flight, the search engine returned results that included a forum post from Professional Pilot Rumor Network (pprune.org), which contained a link to the vertical hops memo.

In the days after the interview with the pilot, IIC viewed VHA's website. Multiple attempts were made to locate the memo without using a search engine or the website's search function, but the memo could not be found.

Archive.org is an online repository of digital content that preserves access to historical versions of websites. Users of the site can save web pages, which allows users to view that website as it appeared on the day it was captured.

Archive.org was used to view archived versions of VHA's webpage. A capture of VHA's [home page on April 1, 2022](#), showed the vertical hops memo posted in the news blog. The blog was arranged so more recent posts were displayed at the top of the blog; as new articles were released, older articles would be moved to the bottom of the page and eventually moved to another page titled "older posts." The last capture that showed the memo on the home page was dated [February 2, 2023](#). A capture from [March 3, 2023](#), revealed the vertical hops memo post was no longer visible on the home page. None of the captures of the front page showed an index that would have allowed users to see post titles or topics that had previously been moved from the front page and to other pages.

A capture of [VHA's Products Page](#) for the 206L main rotor blades on March 3, 2023, contained information relating to the dimensions, part numbers, pricing, warranty, and track and balance information for the blades. The bottom of the page displayed three blog articles from 2020. It did not contain any information or links relating to the vertical hops memo.

A capture of [VHA's Documents page](#) for the 206L main rotor blades on July 4, 2022, contained maintenance procedures, supplemental type certificate information, and instructions for continued airworthiness. It did not contain any information or links relating to the vertical hops memo.