

Factual Report – Attachment 5

All AOMC trouble tickets for the ELY ASOS from January 1, 2018, through April 16, 2019. Times are in UTC.

METEOROLOGY

WPR19FA084

*Submitted by: Mike Richards
NTSB, AS-30*

Report For Ticket: 801060271*April 16, 2019, 11:49 am***Ticket Comments**

<u>em7script</u>	[2018-01-06 21:02:50 @ [REDACTED]]
KELY 062053Z AUTO 08003KT 10SM BKN055 OVC070 03/ A3014 RMK AO2 RAE44 SLP192 P0002 60003 T0033 58003 \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: dewpt ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
<u>amunguia</u>	[2018-01-06 21:21:32 @ [REDACTED]]
Open Ticket, AOMC remotely dialed into site and found that the DCP#1 has multiple failures on DTS1 for Dew Quality, Sensor Status and DewPoint XMTR Status. POC ([REDACTED]) notified @ 2124Z	
<u>amurray</u>	[2018-01-11 18:40:36 @ [REDACTED]]
Closed E-Ticket. Tech ([REDACTED]) r/c errors on Dewpoint.	

Report For Ticket: 802060296*April 16, 2019, 11:49 am***Ticket Comments**

<u>dblack</u>	[2018-02-06 20:12:13 @ [REDACTED]]
Opened ticket. AOMC dialed into the site and found multiple failures on 1088, report processing OFF for AWPAG, WIND, Temp, and Dewpoint. WFO (JB/JR) contacted.	
<u>em7script</u>	[2018-02-07 16:14:35 @ [REDACTED]]
KELY 061953Z AUTO 10SM CLR A3022 RMK AO2 SLPNO PNO \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: wind ;Type: C ;Action Taken: C ; HOMAL: ____ ; Tech's ID: SJL Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
<u>grush</u>	[2018-02-07 16:14:35 @ [REDACTED]]
NWS Tech ([REDACTED]) completed 90 Day PMs. 02/07/18 15:48Z	

Report For Ticket: 802110111*April 16, 2019, 11:49 am***Ticket Comments**

<u>em7script</u>	[2018-02-11 12:09:43 @ [REDACTED]]
------------------	------------------------------------

Ticket Comments	
KELY 111153Z AUTO 20007KT 10SM CLR M10/M15 A3010 RMK AO2 SLP218 T11001150 1106121117 56008 \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID:KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFOLKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS;ALDARS Site: YES Equipment: DTS1 ;Type: C ;Action Taken: ____; HOMAL: ____; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
gfloyd	[2018-02-11 12:09:43 @ _____]
Opened ticket. AOMC dialed into the site and found 1 dew quality error, 1 sensor response error on DTS1 Sensor. Electronically notified.	
gfloyd	[2018-02-12 21:41:44 @ _____]
Closed ticket. Tech (_____) r/c errors on DTS1 Sensor on 02/12/2018 @ 16:45z	

Report For Ticket: 802120284

April 16, 2019, 11:49 am

Ticket Comments	
em7script	[2018-02-12 20:22:14 @ _____]
Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS;ALDARS Site: YES Equipment: MISSING METAR ;Type: C ;Action Taken: ____; HOMAL: ____; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script edited via automated script	
gfloyd	[2018-02-12 21:00:32 @ _____]
Opened ticket. AOMC dialed into the site and found that comms log indicates ADAS intermittently starts/stops polling ASOS on 02/12/2018 @ 12:45L/20:45z. Sybase indicates last hourly obs was received (121853z). NEMC (_____) notified	
dblack	[2018-02-13 04:42:19 @ _____]
Updated ticket. NEMC (_____) return to service. NWS Tech please advice. 2/13/18 0445z	
dblack	[2018-03-08 20:27:14 @ _____]
Closed ticket. KELY 081953Z AUTO 05003KT 10SM CLR 12/M09 A3010 RMK AO2 SLP172 T01171094	

Report For Ticket: 802130336

April 16, 2019, 11:49 am

Ticket Comments	
em7script	[2018-02-13 20 58:23 @ _____]
KELY 132053Z AUTO 05005KT 03/M08 A3020 RMK AO2 SLP238 T00331083 58013 PWINO \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS;ALDARS Site: YES Equipment: sky ;Type: C ;Action Taken: ____; HOMAL: ____; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
dblack	[2018-02-13 21:47:53 @ _____]
Opened ticket. AOMC dialed into the site and found multiple errors on sensors due to a DCP 1 Reset to Boot Proms. WFO (_____) contacted.	

Ticket Comments	
dblack	[2018-02-14 23:32:26 @ [REDACTED]]
Closed ticket. Tech [REDACTED] degraded comms cautions. 2/14/18 2244z	

Report For Ticket: 802190027

April 16, 2019, 11:49 am

Ticket Comments	
em7script	[2018-02-19 02:03:13 @ [REDACTED]]
KELY 190153Z AUTO 35008KT SCT048 OVC110 03/M08 A2948 RMK AO2 SLP958 T00331083 \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: vis ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script edited via automated script	
athompson	[2018-02-19 02:13:12 @ [REDACTED]]
Open ticket, AOMC dialed into site and found the following, VISIBILITY #1 has multiple failures. Notified POC [REDACTED] 02/19/2018 02:15	
gfloyd	[2018-02-27 01:57:59 @ [REDACTED]]
Closed ticket. Tech [REDACTED] removed and replaced the controller board in the VISIBILITY Sensor on 02/26/2018 @ 22:30z	

Report For Ticket: 802250234

April 16, 2019, 11:49 am

Ticket Comments	
amunguia	[2018-02-25 21:18:09 @ [REDACTED]]
Open Ticket, AOMC remotely dialed into the site and found that the DCP#1 had multiple failures on the Visibility #1 sensor for Vis Quality, Photo Quality, Sensor Status, XMTR Hood Heater and XMTR Elec Heater. POC [REDACTED] notified @ 2121Z.	
em7script	[2018-02-27 16:43:01 @ [REDACTED]]
KELY 252053Z AUTO CLR 01/M12 A3014 RMK AO2 SLP240 T00061117 58011 \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: wind ;Type: C ;Action Taken: E ; HOMAL: ____ ; Tech's ID: SJL Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
grush	[2018-02-27 16:43:04 @ [REDACTED]]
NWS Tech [REDACTED] remotely cleared errors on the Wind. 02/27/18 16:00Z	

Report For Ticket: 803080186

April 16, 2019, 11:49 am

Ticket Comments	
em7script	[2018-03-08 14:14:21 @ [REDACTED]]

Ticket Comments	
KELY 081353Z AUTO 17008KT 10SM CLR M07/M12 A3012 RMK AO2 SLP208 T10671117\$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID:KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFOLKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS;ALDARS Site: YES Equipment: DTS1 ;Type: C ;Action Taken: ____; HOMAL: ____; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
<u>amurray</u>	[2018-03-08 14:14:21 @ _____]
Opened ticket. AOMC dialed into the site and found 1 Sensor Response error on DTS1. POC notified via email.	
<u>dblack</u>	[2018-03-08 20:25:21 @ _____]
Closed ticket. tech _____ Cleared remotely. 3/8/18 1621z	

Report For Ticket: 803150017

April 16, 2019, 11:49 am

Ticket Comments	
<u>em7script</u>	[2018-03-15 01:16:52 @ _____]
KELY 150104Z AUTO 31007KT 1 1/4SM - SN BR FEW011 SCT017 OVC025 00/00 A2980 RMKAO2 P0000 T00000000 \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMMID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office:WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms:ADAS ;ALDARS Site: YES Equipment: DTS1;Type: C ;Action Taken: ____;HOMAL: ____; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
<u>dblack</u>	[2018-03-15 01:16:52 @ _____]
Opened ticket. AOMC dialed into the site and found 1 Dew Quality failure, 1 Sensor Status failure on DTS1. WFO _____ contacted.	
<u>kmason</u>	[2018-03-16 00:08:05 @ _____]
Closed e-ticket. Tech _____ reports that DTS1 errors have been remotely cleared. Closed @ 151520z	

Report For Ticket: 803150018

April 16, 2019, 11:49 am

Ticket Comments	
<u>em7script</u>	[2018-03-15 01:18:17 @ _____]
KELY 150113Z AUTO 35006KT 1SM - SN SCT007 SCT011 OVC020 00/ A2980 RMK AO2 P0000 T0000 \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: dewpt ;Type: C ;Action Taken: ____; HOMAL: ____; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
<u>dblack</u>	[2018-03-15 01:30:48 @ _____]
Opened ticket. AOMC dialed into the site and found 1 Dew Quality failure, 1 Sensor Status failure on DTS1. WFO _____ contacted.	
<u>kmason</u>	[2018-03-16 00:08:05 @ _____]
Closed e-ticket. Tech _____ reports that DTS1 errors have been remotely cleared. Closed @ 151520z	

Report For Ticket: 803210051*April 16, 2019, 11:49 am*

Ticket Comments	
em7script	[2018-03-21 03:22:11 @]
Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: MISSING METAR ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
gfloyd	[2018-03-21 03:31:02 @]
Opened ticket. AOMC dialed into the site and found that comms log indicates ADAS has started polling ASOS on 03/20/2018 @ 19:29L /03:29z. Sybase indicates last hourly obs was received 202353Z.	
dblack	[2018-03-22 15:16:43 @]
Closed ticket. Tech [REDACTED] Cleared remotely. 3/22/18 1510z	

Report For Ticket: 803210062*April 16, 2019, 11:49 am*

Ticket Comments	
em7script	[2018-03-21 04 54:06 @]
KELY 210353Z AUTO 19005KT 10SM BKN075 OVC090 04/M03 A3000 RMK AO2 SLP148T00441033 TSNO \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID:KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFOLKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS;ALDARS Site: YES Equipment: ACU_WARM_START ;Type: C ;Action Taken: ____;HOMAL: ____ ; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
kmason	[2018-03-21 04:54:06 @]
Opened ticket. AOMC dialed into the site and found multiple errors on CL31 and Freezing rain caused by ACU Warm start. WFO LKN (E ko, NV) POC [REDACTED] notified.	
dblack	[2018-03-22 15:16:43 @]
Closed ticket. Tech [REDACTED] Cleared remotely. 3/22/18 1510z	

Report For Ticket: 803220266*April 16, 2019, 11:49 am*

Ticket Comments	
em7script	[2018-03-22 18 06:00 @]
KELY 221749Z AUTO 13028G36KT 10SM - RA BKN029 OVC037 07/07 A2992 RMK AO2 PK WND15039/1709 P0004 \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID:KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFOLKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS;ALDARS Site: YES Equipment: DTS1 ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	

Ticket Comments	
grush	[2018-03-22 18:06:00 @ [REDACTED]]
AOMC dialed in and found multiple failures on the DTS1: SENSOR STATUS F 2 DEWPOINT XMTR STATUS F 2 DEW QUALITY F 2 WFO notified via email	
grush	[2018-03-22 19:05:15 @ [REDACTED]]
Update to priority 1 WFO [REDACTED] notified.	
gfloyd	[2018-03-27 23:49:10 @ [REDACTED]]
Closed ticket. Tech [REDACTED] removed and replaced the probe on DTS1 Sensor on 03/27/2018 @ 20:30z	

Report For Ticket: 804180102

April 16, 2019, 11:49 am

Ticket Comments	
em7script	[2018-04-18 08:24:28 @ [REDACTED]]
KELY 180753Z AUTO 18010KT 10SM CLR M06/M14 A3021 RMK AO2 SLP229 T10561144400831061 \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID:KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFOLKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS;ALDARS Site: YES Equipment: H083_1088 ;Type: C ;Action Taken: ____;HOMAL: ____; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
amurray	[2018-04-18 08:24:28 @ [REDACTED]]
Opened Ticket. AOMC dialed into the site and found 1 Sensor Response error on 1088; 3 ON AC LINE errors on DCP#1 UPS#1. POC notified via email.	
kmason	[2018-04-19 16:33:10 @ [REDACTED]]
Closed e-ticket. WFO LKN (Elko, NV) Tech [REDACTED] reports that H083_1088 errors have been remotely cleared. Closed @ 191625z	
kmason	[2018-04-19 16:33:10 @ [REDACTED]]
Closed e-ticket. WFO LKN (Elko, NV) Tech [REDACTED] reports that H083_1088 errors have been remotely cleared. Closed @ 191625z	

Report For Ticket: 804190106

April 16, 2019, 11:49 am

Ticket Comments	
em7script	[2018-04-19 07:22:25 @ [REDACTED]]
Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: MISSING METAR ;Type: C ;Action Taken: ____; HOMAL: ____; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
kmason	[2018-04-19 08:12:41 @ [REDACTED]]
Opened ticket. AOMC dialed into the site and found that the comms log indicates ADAS - ASOS link down on 04/18/18 @ 2233L/0533z. Sybase utility show report indicates last hourly ob was received 190553z. FAA NEMC [REDACTED] notified.	
grush	[2018-04-20 16:52:08 @ [REDACTED]]
Current Observation available in the Gateway. Closing Ticket 04/20/18 16:45Z	

Report For Ticket: 804270234

April 16, 2019, 11:49 am

Ticket Comments	
grush	[2018-04-27 19:00:40 @]
NWS Tech onsite to perform 90 Day PMs.	
grush	[2018-04-27 19:02:47 @]
Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header: LKNMTRELY ;LongLineComms: ZDC ;ALDARS Site:NO Equipment: Preventive MaintenanceA ;Type: C Point of Contact: Maintenance Type:Preventative Ticket Type: Maintenance ----- Filled in upon resolution ----- ActionTaken: ____ ;HOMAL: ____ ;Tech's ID: ____ Resolution Date: ____ ;(MM/DD/YY) Resolution Time: ____ ;(HHMMZ) Serial Number: ##### edited via automated script	
amunguia	[2018-04-28 00:24:59 @]
Close Ticket, AOMC received a phone call from TECH he was on site and has completed the quarterly maintenance @ 0227Z.	

Report For Ticket: 805020034

April 16, 2019, 11:49 am

Ticket Comments	
em7script	[2018-05-02 02:54:57 @]
KELY 020153Z AUTO 03010KT 10SM 07/M01 A2983 RMK AO2 SLP075 T00671006 \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: sky ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____ Point of Contact: ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
amunguia	[2018-05-02 03:07:53 @]
Open Ticket, AOMC dialed into site and found that DCP #1 has an error on the CL31 #1 for Data Quality. Notified POC (via email per new directive 09-04-15) 05/01/2018 0000Z. POC notified @ 0510Z.	
amunguia	[2018-05-04 19:59:17 @]
Close Ticket, AOMC received a phone call from TECH he was on site and has Calibrated the vis bility sensor and cleared the CL31 # 1 sensor even though there was nothing wrong with it @2202z.	

Report For Ticket: 805140022

April 16, 2019, 11:49 am

Ticket Comments	
em7script	[2018-05-14 02:02:20 @]

Ticket Comments	
KELY 140153Z AUTO 02005KT 10SM BKN013 BKN019 OVC046 05/ A3002 RMK AO2 RAE27 SLP146 P0000 T0050 \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: dewpt ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
athompson	[2018-05-14 02:08:36 @ _____]
Open ticket, AOMC dialed into site and found the following, DTS1 has multiple failures. Notified POC _____ 05/14/2018 02:11	
dblack	[2018-05-14 18:45:09 @ _____]
Closed ticket. Tech _____ RC errors on temp dewpoint. 5/14/18 1844z	

Report For Ticket: 806050096

April 16, 2019, 11:49 am

Ticket Comments	
amurray	[2018-06-05 08:20:30 @ _____]
Opened Ticket. AOMC dialed into the site and found 1 Modem #5 Port 3-3 OID-5 USER #2 Status failure on ACU MODEM; 1 ON AC LINE error on ACU UPS; 1 Temp Quality error on 1088; 3 ON AC LINE errors on DCP#1 UPS#1. POC notified via email.	
em7script	[2018-06-06 15:35:58 @ _____]
KELY 050753Z AUTO 20011KT 10SM CLR 15/M08 A3002 RMK AO2 SLP056 T01501083 403170050 \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: ACU MODEM ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
athompson	[2018-06-09 03:30:36 @ _____]
Close TR, tech emailed, Removed and reinstalled the ACU Modem. Tech (NWS, _____) 06/09/2018 03:35	

Report For Ticket: 806050374

April 16, 2019, 11:49 am

Ticket Comments	
gfloyd	[2018-06-06 00:43:06 @ _____]
Opened ticket. AOMC dialed into the site and found 1 Modem#5 OID-5 USER #2 failure on ACU MODEM; 1 on ac line error on ACU UPS; 1 temp quality error on 1088 Sensor; 3 on ac line errors on DCP#1 UPS1. POC _____ notified.	
grush	[2018-06-06 15:50:47 @ _____]
NWS Tech _____ reports IFWS working normally. 06/06/18 15:00Z	
em7script	[2018-06-06 15:50:47 @ _____]

Ticket Comments

KELY 052253Z AUTO 10SM CLR 29/M09 A2998 RMK AO2 SLP040 T02891094 \$
Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY
Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC:
AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES
Equipment: wind ;Type: C ;Action Taken: E ; HOMAL: ____ ; Tech's ID: SL
Point of Contact: _____

----- Filled in upon resolution -----

Serial Number: #####

edited via automated script

Report For Ticket: 807050070

April 16, 2019, 11:49 am

Ticket Comments

kmason [2018-07-05 07:49:10 @ _____]

Opened ticket. AOMC dialed into the site and found 1 temp qual error on 1088. WFO LKN (E ko, NV) POC was notified via email.

em7script [2018-07-05 16:28:00 @ _____]

KELY 050653Z AUTO 20011KT 10SM CLR 14/M08 A3028 RMK AO2 SLP150 T01391083 \$
Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY
Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC:
AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES
Equipment: H083 1088 ;Type: C ;Action Taken: E ; HOMAL: ____ ; Tech's ID: SJL
Point of Contact: _____

----- Filled in upon resolution -----

Serial Number: #####

edited via automated script

grush [2018-07-05 16:28:00 @ _____]

NWS Tech _____ remotely cleared errors on the 1088. 07/05/18 15:45Z

Report For Ticket: 807150045

April 16, 2019, 11:49 am

Ticket Comments

em7script [2018-07-15 03:13:36 @ _____]

KELY 150258Z AUTO 19029G36KT 1 1/4SM +RA FEW026 SCT060 OVC090 19/16 A3027 RMK AO2 PK WND 21036/0254 LTG DSNT S AND SW TSE58 P0008 T01940156 \$
Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY
Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC:
AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES
Equipment: DTS1 ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____
Point of Contact: _____

----- Filled in upon resolution -----

Serial Number: #####

edited via automated script

athompson [2018-07-15 03:13:36 @ _____]

Open ticket, AOMC dialed into site and found the following, DTS1 has multiple failures. Notified POC (via email) 07/15/2018 03:18

grush [Cloaked] [2018-07-16 16:10:09 @ _____]

Ticket Closed by Parent Ticket [807150050]

Report For Ticket: 807150050

April 16, 2019, 11:49 am

Ticket Comments	
athompson	[2018-07-15 03:55:26 @ [REDACTED]]
Open ticket, AOMC dialed into site and found the following, DTS1 has multiple failures. Notified POC (SH) 07/15/2018 03:158	
em7script	[2018-07-16 16:10:09 @ [REDACTED]]
KELY 150341Z AUTO 16015KT 10SM FEW120 18/ A3028 RMK AO2 PK WND 21036/0254 WSHFT 0248 RAE31 TSE0258B02E17B20E35 P0010 T0178 \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: dewpt ;Type: C ;Action Taken: E ; HOMAL: ____ ; Tech's ID: JLR Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
grush	[2018-07-16 16:10:09 @ [REDACTED]]
NWS Tech [REDACTED] remotely cleared errors on the DTS1. 07/16/18 15:30Z	

Report For Ticket: 807210087

April 16, 2019, 11:49 am

Ticket Comments	
em7script	[2018-07-21 02:23:18 @ [REDACTED]]
Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: MISSING METAR ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
athompson	[2018-07-21 03:25:57 @ [REDACTED]]
Close TR, AOMC found this ticket was generated by mistake, Bogus Missing OBs tickets. 07/21/2018 03:25	

Report For Ticket: 807250744

April 16, 2019, 11:49 am

Ticket Comments	
gerald.floyd	[2018-07-26 00:24:31 @ [REDACTED]]
Opened ticket. AOMC dialed into the sites and found 1 sensor response error on AWPAG Sensor; 1 sensor status error on 1088 Sensor; 2 sensor response errors on VISIBILITY #1 Sensor; 1 dew quality error, 1 sensor response error on DTS1 Sensor; 1 DCP#1 Radio/Line Driver B error on ACU/DCP COMM. Electronically notified.	
em7script	[2018-07-26 16:58:45 @ [REDACTED]]
KELY 252353Z AUTO 17016G23KT 10SM CLR 28/03 A3033 RMK AO2 SLP171 T02780028 10339 20272 53003 \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: AWPAG ;Type: C ;Action Taken: E ; HOMAL: ____ ; Tech's ID: JLR Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
grush	[2018-07-26 16:58:45 @ [REDACTED]]
NWS Tech [REDACTED] remotely cleared errors on the AWPAG. 07/26/18 15:20Z	

Report For Ticket: 808040145*April 16, 2019, 11:49 am*

Ticket Comments	
em7script	[2018-08-04 11:08:56 @ [REDACTED]]
KELY 041053Z AUTO 16008KT 10SM CLR 10/07 A3016 RMK AO2 SLP115 T01000072 \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: DTS1 ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
grush	[2018-08-04 11:08:56 @ [REDACTED]]
AOMC found errors on the DTS1: DEW QUALITY P 1 SENSOR RESPONSE P 1 WFO notified via email	
amurray	[2018-08-06 16:40:18 @ [REDACTED]]
Closed E-Ticket. Tech [REDACTED] Please close ticket # 808040145. Cleared remotely 1545Z [REDACTED] KELY ASOS	

Report For Ticket: 808140361*April 16, 2019, 11:49 am*

Ticket Comments	
em7script	[2018-08-14 22:00:12 @ [REDACTED]]
KELY 142150Z AUTO 07020G26KT 10SM - RA BKN095 BKN110 22/ A3017 RMK AO2 PK WND 07026/2149 WSHFT 2130 LTG DSNT SE PRESFR P0003 \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: dewpt ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
gerald.floyd	[2018-08-14 22:39:01 @ [REDACTED]]
Opened ticket. AOMC dialed into the site and found multiple failures on DTS1 Sensor. POC [REDACTED] notified.	
athompson	[2018-08-18 00:24:16 @ [REDACTED]]
Close TR, tech emailed, On site Remove and replaced the DTS1 Probe. Tech (NWS, [REDACTED]) 08/18/2018 00:25	

Report For Ticket: 808200060*April 16, 2019, 11:49 am*

Ticket Comments	
em7script	[2018-08-20 05:22:04 @ [REDACTED]]

Ticket Comments

Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY
Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC:
AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES
Equipment: MISSING METAR ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____
Point of Contact: _____

----- Filled in upon resolution -----

Serial Number: #####

edited via automated script

kmason [2018-08-20 05:30:29 @]

Opened ticket. AOMC dialed into the site and found that the comms log indicates ADAS port is ADAS primary on 08/17/18 @ 2124L/1324z. Sybase utility show report indicates last hourly ob was received 200353z. AOMC reset the ADAS port. AOMC will monitor next hourly obs.

kmason [2018-08-20 14:11:40 @]

CLOSED TICKET. AOMC MONITORED HOURLY OBS. OBS ARE AVAILABLE. COMMLOG INDICATES ADAS STARTED POLLING ASOS ON @ 0348L/1148Z. AOMC ALSO VERIFIED LAST HOURLY OB WAS RECEIVED 170552Z. AOMC will close this trouble ticket to continue monitoring. Closed @ 201353z

Report For Ticket: 808260044

April 16, 2019, 11:49 am

Ticket Comments

athompson [2018-08-26 04:16:19 @]

Open ticket, AOMC unable to dial into site on Data or Maint Line, Voice Line is operational. Notified POC (CK) 08/26/2018 04:20

em7script [2018-08-27 16:00:55 @]

KELY 260353Z AUTO 15009KT 10SM CLR 19/M11 A3011 RMK AO2 SLP090 T01891111 TSNO \$

Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY
Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC:
AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES
Equipment: TSNO ;Type: C ;Action Taken: e ; HOMAL: ____ ; Tech's ID: JLR
Point of Contact: _____

----- Filled in upon resolution -----

Serial Number: #####

edited via automated script

grush [2018-08-27 16:00:55 @]

NWS Tech [redacted] remotely cleared errors on the ALDARS. 08/27/18 1545Z

Report For Ticket: 808290180

April 16, 2019, 11:49 am

Ticket Comments

em7script [2018-08-29 13:02:12 @]

KELY 291253Z AUTO 17010KT CLR 05/M04 A3020 RMK AO2 SLP147 T00501044 \$

Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY
Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC:
AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES
Equipment: vis ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____
Point of Contact: _____

----- Filled in upon resolution -----

Serial Number: #####

edited via automated script

kmason [2018-08-29 13:19:02 @]

Opened ticket. AOMC dialed into the site and found modem #5 port 3-3 oid-5 user #2 error on ACU modem; multiple errors on VIS#1. WFO LKN (E ko, NV) POC [redacted] notified.

amurray [2018-09-05 14:56:50 @]

Ticket Comments

Closed Ticket. Tech [REDACTED] on site rest the power to the Vis sensor.

Report For Ticket: 809090159

April 16, 2019, 11:49 am

Ticket Comments

em7script

[2018-09-09 13:58:12 @ [REDACTED]]

KELY 091353Z AUTO 16012KT CLR 04/M09 A3018 RMK AO2 SLP144 T00441094 \$
Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY
Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC:
AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES
Equipment: vis ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____
Point of Contact: _____

----- Filled in upon resolution -----

Serial Number: #####

edited via automated script

grush

[2018-09-09 15:34:41 @ [REDACTED]]

SENSOR STATUS P 1
VIS QUALITY P 1
PHOTO QUALITY P 1
XMTR HOOD HEATER P 1
MTR ELEC HEATER P 1
WFO [REDACTED] notified

dblack

[2018-09-11 15:19:10 @ [REDACTED]]

Closed ticket. Tech [REDACTED] onsite calibrated Visibility Sensor. 9/11/18 1513z

Report For Ticket: 809180177

April 16, 2019, 11:49 am

Ticket Comments

em7script

[2018-09-18 12:02:16 @ [REDACTED]]

KELY 181153Z AUTO 18014KT CLR 03/M16 A3007 RMK AO2 SLP105 T00331161 10117 20033 56003 \$
Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY
Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC:
AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES
Equipment: vis ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____
Point of Contact: _____

----- Filled in upon resolution -----

Serial Number: #####

edited via automated script

amurray

[2018-09-18 12:28:23 @ [REDACTED]]

Opened Ticket. AOMC dialed into the site and found multiple failures on Visibility #1. POC [REDACTED] notified.

gerald.floyd [Cloaked]

[2018-09-19 02:35:40 @ [REDACTED]]

Closed ticket. Tech [REDACTED] cal brated heaters in VISIBILITY Sensor on 09/18/2018 @ 23:07

Report For Ticket: 809190101

April 16, 2019, 11:49 am

Ticket Comments

em7script

[2018-09-19 08:22:04 @ [REDACTED]]

Ticket Comments

Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY
Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC:
AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES
Equipment: MISSING METAR ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____
Point of Contact: _____

----- Filled in upon resolution -----

Serial Number: #####

edited via automated script

amurray

[2018-09-19 09:01:43 @ _____]

Opened/Closed Ticket. AOMC dialed into the site and found that comms log indicates **ADAS has started polling ASOS** on 09/17/18 @ 20:21L/0901z.
Sybase indicates last hourly ob was received @ 190853z. AOMC will close this ticket and monitor the site for the next available

amurray

[2018-09-19 09:01:43 @ _____]

Opened/Closed Ticket. AOMC dialed into the site and found that comms log indicates **ADAS has started polling ASOS** on 09/17/18 @ 20:21L/0901z.
Sybase indicates last hourly ob was received @ 190853z. AOMC will close this ticket and monitor the site for the next available

Report For Ticket: 809210130

April 16, 2019, 11:49 am

Ticket Comments

em7script

[2018-09-21 12:22:04 @ _____]

Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY
Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC:
AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES
Equipment: MISSING METAR ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____
Point of Contact: _____

----- Filled in upon resolution -----

Serial Number: #####

edited via automated script

grush

[2018-09-21 12:26:39 @ _____]

09/17/18 20:21 *ST 1972 ADAS HAS STARTED POLLING ASOS.
AOMC will monitor for next hourly Obs

grush

[2018-09-21 15:41:03 @ _____]

Current Observation available in the Gateway. Closing Ticket

Report For Ticket: 809210295

April 16, 2019, 11:49 am

Ticket Comments

em7script

[2018-09-21 21:22:06 @ _____]

Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY
Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC:
AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES
Equipment: MISSING METAR ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____
Point of Contact: _____

----- Filled in upon resolution -----

Serial Number: #####

grush

[2018-09-22 03:59:41 @ _____]

Current Observation available in the Gateway. Closing Ticket

Report For Ticket: 810030012

April 16, 2019, 11:49 am

Ticket Comments

em7script	[2018-10-03 00:42:04 @]
KELY 030037Z AUTO 29014KT 7SM VCTS - RA SCT042 BKN049 OVC070 13/ A3003 RMK AO2 PK WND 27033/0016 LTG DSNT ALQDS RAB15 TSB18E37 P0021 T0128 \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: dewpt ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
gerald.floyd	[2018-10-03 01:19:13 @]
Opened ticket. AOMC dialed into the site and found 1 sensor status failure, 1 dewpoint xmtr status failure, 1 dew quality failure on DTS1 Sensor.POC notified.	
dblack	[2018-10-04 15:08:46 @]
Cleared remotely by [REDACTED] at 10/04/2018 1459Z.	

Report For Ticket: 810030333

April 16, 2019, 11:49 am

Ticket Comments	
em7script	[2018-10-03 18:22:05 @]
Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: MISSING METAR ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
gerald.floyd	[2018-10-03 18:47:01 @]
Opened ticket. AOMC dialed into the comms log and SVC A is missing on 10/09/2018 @ 18:44z. Sybase indicates last hourly obs was received 031653z. NEMC [REDACTED] notified.	
gerald.floyd [Cloaked]	[2018-10-03 19:54:12 @]
Closed ticket. NEMC [REDACTED] advised that ADAS has started polling ASOS on 10/03/2018 @ 19:02z	

Report For Ticket: 810050039

April 16, 2019, 11:49 am

Ticket Comments	
em7script	[2018-10-05 03:58:07 @]
KELY 050353Z AUTO 03005KT 9SM - RA SCT022 BKN030 OVC044 08/ A3004 RMK AO2 WSHFT 0305 RAB15 SLP124 P0013 T0078 \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: dewpt ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
grush	[2018-10-05 05:18:23 @]

Ticket Comments	
AOMC found errors on the DTS1: SENSOR STATUS F 1 DEWPOINT XMTR STATUS F 1 DEW QUALITY F 1 WFO (LW) notified	
athompson	[2018-10-05 22:21:30 @]
Close TR, tech called, remotely cleared errors on DTS1. Tech (NWS,) called from LKN. 10/05/2018 22:20	

Report For Ticket: 810060272

April 16, 2019, 11:49 am

Ticket Comments	
em7script	[2018-10-06 19:11:10 @]
KELY 061853Z AUTO 03009KT 6SM - RA BR BKN019 BKN026 OVC034 06/06 A2990 RMK AO2 SLP084 P0002 T00560056 \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: DTS1;Type: C ;Action Taken: ____; HOMAL: ____; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
amunguia	[2018-10-06 19:11:11 @]
Open Ticket, AOMC remotely dialed into site and found that the DCP#1 has multiple failures on DTS1 for Dew Quality, Sensor Status and DewPoint XMTR Status. Notified POC (via email per new directive 09-04-15) @ 1914Z 10/06/18	
dblack	[2018-10-09 15:42:41 @]
Action Taken = Cleared Remotely. Date = 10/09/2018 Time = 1535z Priority = 3 Initials =	

Report For Ticket: 810100032

April 16, 2019, 11:49 am

Ticket Comments	
em7script	[2018-10-10 03:48:48 @]
KELY 100304Z AUTO 35006KT 10SM - RA OVC013 03/ A2983 RMK AO2 P0001 T0033 \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: dewpt ;Type: C ;Action Taken: ____; HOMAL: ____; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
gerald.floyd	[2018-10-10 03:48:48 @]
Opened ticket. AOMC dialed into the site and found 1 sensor status failure, 1 dewpoint xmtr status failure, 1 dew quality failure on DTS1 Sensor, 1 on ac line error on DCP#1 UPS#1. POC notified.	

Ticket Comments	
dblack	[2018-10-11 15:26:14 @ [REDACTED]]
KELY Priority 1 missing dew point technicians visited the site and replaced parts. [REDACTED] 1524Z	

Report For Ticket: 811180029

April 16, 2019, 11:49 am

Ticket Comments	
em7script	[2018-11-18 02:02:26 @ [REDACTED]]
KELY 180153Z AUTO CLR 04/M06 A3016 RMK AO2 PK WND 36032/0133 SLP223 T00391056 \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: wind ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
athompson	[2018-11-18 02:25:06 @ [REDACTED]]
Open ticket, AOMC dialed into site and found the following, ACU UPS has ON AC LINE errors; VISIBILITY #1 has multiple failures. Notified POC [REDACTED] 11/18/2018 02:28	
dblack	[2018-11-20 16:29:37 @ [REDACTED]]
Problem = - Missing wind information. Action Taken = Cleared remotely. Date = 11/20/2018 Time = 1620z Priority = (priority:1) Initials = [REDACTED]	

Report For Ticket: 811210021

April 16, 2019, 11:49 am

Ticket Comments	
em7script	[2018-11-21 01:02:11 @ [REDACTED]]
KELY 210053Z AUTO 00000KT CLR 04/M21 A3015 RMK AO2 SLP237 T00391206 \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: vis ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
gerald.floyd	[2018-11-21 01:46:25 @ [REDACTED]]
Opened ticket. AOMC dialed into the site and found multiple failures on VISIBILITY #1 Sensor. POC [REDACTED] notified	
gerald.floyd [Cloaked]	[2018-11-28 21:51:47 @ [REDACTED]]
Closed ticket. Tech [REDACTED] completed Quarterly Preventive Maintenance on 11/28/2018 @ 20:02Z	

Report For Ticket: 811270320

April 16, 2019, 11:49 am

Ticket Comments	
gerald.floyd	[2018-11-27 20:02:40 @ [REDACTED]]

Ticket Comments	
Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header: LKNMTRELY ;LongLineComms: ZDC ;ALDARS Site: NO Equipment: Other ;Type: C Point of Contact: [REDACTED] Maintenance Type: Preventative Ticket Type: Maintenance ----- Filled in upon resolution ----- Action Taken: ____ ;HOMAL: ____ ;Tech's ID: ____ Resolution Date: ____ ;(MM/DD/YY) Resolution Time: ____ ;(HHMMZ) Serial Number: ##### edited via automated script	
gerald.floyd	[2018-11-27 20:02:43 @ [REDACTED]]
Opened ticket. Tech [REDACTED] is on site performing Quarterly Preventive Maintenance	
gerald.floyd	[2018-11-28 05:07:16 @ [REDACTED]]
Updated ticket. Tech [REDACTED] advised that parts are on order for VISIBILITY Sensor.	
gerald.floyd [Cloaked]	[2018-11-28 21:51:47 @ [REDACTED]]
Closed ticket. Tech [REDACTED] completed Quarterly Preventive Maintenance on 11/28/2018 @ 20:02Z	

Report For Ticket: 811280370

April 16, 2019, 11:49 am

Ticket Comments	
em7script	[2018-11-28 22:16:36 @ [REDACTED]]
KELY 282153Z AUTO 28005KT 10SM BKN065 03/01 A2981 RMK AO2 SLP085 T00330006 \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: ACU_DCP_COMM ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
dblack	[2018-11-28 22:16:36 @ [REDACTED]]
Opened ticket. AOMC dialed into the site and found multiple errors on sensors due to an ACU Radio/Line Driver A Comms fialure. WFO (LKN) contacted.	
dblack	[2018-11-29 17:46:18 @ [REDACTED]]
Problem = - ACU_DCP_COMM Action Taken = Cleared remotely. Date = 11/29/2018 Time = 1600z Priority = 3 Initials = [REDACTED]	

Report For Ticket: 811290394

April 16, 2019, 11:49 am

Ticket Comments	
em7script	[2018-11-30 00:26:20 @ [REDACTED]]

amunguia	[2018-12-07 19:47:30 @ ██████████]
Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header: LKNMTRELY ;LongLineComms: ZDC ;ALDARS Site: NO Maintenance Type: Corrective Ticket Type: Missing OB Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: Action Taken: _____ ; HOMAL: _____ ; Tech's ID: _____ AFOS PIL/WMO Header: LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Resolution Date: _____ (MM/DD/YY) Resolution Time: _____ (HHMMZ) Equipment: DTS1 ;Type: G ;Action Taken: _____ ; HOMAL: _____ ; Tech's ID: _____ Serial Number: ##### Point of Contact: _____ edited via automated script --- Filled in upon resolution --- Serial Number: #####	
amunguia	[2018-12-07 19:47:30 @ ██████████]
edited via automated script Opened ticket. AOMC received a phone call from TECH ██████████ he is on site to do work in the Visibility sensor @ 1949Z.	
athompson	[2018-12-08 03:01:45 @ ██████████]
Opened ticket. AOMC dialed into the site and found 1 dew quality error on DTS1 Sensor. Electronically notified.	
kmason	[2018-11-30 22:30:19 @ ██████████]
Closed e-ticket. Tech ██████████ reports that DTS1 errors have been remotely cleared. Closed @ 301550z	

Report For Ticket: 812030606
April 16, 2019, 11:49 am

Ticket Comments	
em7script	[2018-12-03 22:58:08 @ ██████████]
KELY 032253Z AUTO 04003KT CLR M02/M16 A3018 RMK AO2 SLP277 T10221156 \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header: LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: vis ;Type: C ;Action Taken: _____ ; HOMAL: _____ ; Tech's ID: _____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
gerald.floyd	[2018-12-03 23:29:15 @ ██████████]
Opened ticket. AOMC dialed into the site and found multiple failures on VISIBILITY #1 Sensor. POC ██████████ notified.	
dblack	[2018-12-04 16:38:30 @ ██████████]
Action Taken = Removed and replaced Crossarm assembly. Date = 12/03/2018 Time = 1530z Priority = 1 Initials = ██████████	

Report For Ticket: 812070305
April 16, 2019, 11:49 am

Ticket Comments	
amunguia	[2018-12-07 19:43:45 @ ██████████]

Ticket Comments

Close TR, tech emailed, Onsite to Remove and Replace the Vis TX- Errors cleared locally. Tech (NWS, [REDACTED]) 12/08/2018 03:05

Report For Ticket: 812070308

April 16, 2019, 11:49 am

Ticket Comments

em7script [2018-12-07 19:58:07 @ [REDACTED]]

KELY 071953Z AUTO FEW041 A3017 RMK AO2 SLPNO PNO \$
Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY
Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC:
AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES
Equipment: wind ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____
Point of Contact: _____

----- Filled in upon resolution -----

Serial Number: #####

edited via automated script

athompson [Cloaked] [2018-12-08 03:01:45 @ [REDACTED]]

Ticket Closed by Parent Ticket [812070305]

athompson [2018-12-08 03:01:46 @ [REDACTED]]

Close TR, tech emailed, Onsite to Remove and Replace the Vis TX- Errors cleared locally. Tech (NWS, [REDACTED]) 12/08/2018 03:05

Report For Ticket: 812130150

April 16, 2019, 11:49 am

Ticket Comments

em7script [2018-12-13 12:10:41 @ [REDACTED]]

KELY 131153Z AUTO 18008KT 10SM CLR M14/M16 A3040 RMK AO2 SLP344 70001 T11391161 11111 21144 51006 \$
Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY
Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC:
AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES
Equipment: AWPAG ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____
Point of Contact: _____

----- Filled in upon resolution -----

Serial Number: #####

edited via automated script

amurray [2018-12-13 12:10:41 @ [REDACTED]]

Opened ticket. AOMC dialed into the site and found 1 Sensor Response error on AWPAG. POC notified via email.

dblack [2018-12-13 16:41:30 @ [REDACTED]]

cleared remotely [REDACTED] 1621Z

Report For Ticket: 812140115

April 16, 2019, 11:49 am

Ticket Comments

em7script [2018-12-14 10:29:20 @ [REDACTED]]

Ticket Comments	
KELY 140953Z AUTO 17010KT 10SM CLR M11/M14 A3036 RMK AO2 SLP304 T11111144 \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: awpag ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
<u>gerald.floyd</u>	[2018-12-14 10:29:20 @ _____]
Opened ticket. AOMC dialed into the site and found 1 sensor response error on AWPAG Sensor. Electronically notified.	
<u>amurray</u>	[2018-12-14 16:20:25 @ _____]
Closed Ticket. Tech _____ r/c errors on AWPAG.	

Report For Ticket: 812160201
April 16, 2019, 11:49 am

Ticket Comments	
<u>em7script</u>	[2018-12-16 21:22:05 @ _____]
Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: MISSING METAR ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
<u>athompson</u>	[2018-12-16 21:35:08 @ _____]
Open ticket, OB Missing, AOMC dialed into site and found the following, ADAS is polling ASOS intermittently, Sybase shows last METAR at 19:53Z, NO FIBI's, ADAS Summary shows NO interruptions in the last 24 hours. AOMC disabled and re-enabled the ADAS. AOMC will continue to monitor. 12/16/2018 21:38	
<u>athompson</u>	[2018-12-17 04:47:26 @ _____]
Close TR, AOMC verified OBs are current. 12/17/2018 04:52	

Report For Ticket: 812270418
April 16, 2019, 11:49 am

Ticket Comments	
<u>em7script</u>	[2018-12-27 20:22:06 @ _____]
Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: MISSING METAR ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
<u>kmason</u>	[2018-12-27 20:49:44 @ _____]
AOMC found multiple missing observations. AOMC called and spoke with NEMC _____ who advise there is a major telecommunication outage affecting 1,500 circuits nation wide. The Century Link is working on the issue. No estimated time of restoration is available at this time. FTI have a ticket open FTI TT# 1227-5	
<u>dblack</u>	[2019-01-22 15:49:58 @ _____]
close this ticket. Cleared remotely _____ 1532Z	

Report For Ticket: 901070266*April 16, 2019, 11:49 am*

Ticket Comments	
em7script	[2019-01-07 21:14:21 @]
KELY 072053Z AUTO 14010KT 10SM SCT025 SCT031 OVC047 03/M02 A3012 RMK AO2 SLP195 T00281017 53002 \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: DCP_COMM_POWER ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
dblack	[2019-01-07 21:14:21 @]
Opened ticket. AOMC dialed into the site and found 1 +12 Supply #2 Volts error on DCP#1 PWR. WFO contacted.	
dblack	[2019-01-07 21:39:04 @]
RC 1 DCP 12V error. 2138z	

Report For Ticket: 901170340*April 16, 2019, 11:49 am*

Ticket Comments	
em7script	[2019-01-17 23:02:12 @]
KELY 172253Z AUTO 20020G30KT 10SM FEW100 07/ A2985 RMK AO2 PK WND 20030/2250 SLP075 T0067 \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: dewpt ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
gerald.floyd	[2019-01-17 23:39:32 @]
Opened ticket. AOMC dialed into the site and found 1 sensor status failure, 1 dewpoint xmtr status failure, 2 dew quality failures on DTS1 Sensor . POC notified	
mlam	[2019-01-18 23:23:16 @]
@ (1829)z reported the following via email: Please close ticket # 901170340 1 METAR: Station:KELY - Missing dew point (priority:1) WFO: LKN, 1829Z	

Report For Ticket: 901210056*April 16, 2019, 11:49 am*

Ticket Comments	
em7script	[2019-01-21 06:08:22 @]

Ticket Comments

KELY 210553Z AUTO 16014KT 10SM CLR 03/M02 A2973 RMK AO2 SLP041 T00281022 10056 20017 \$

Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY

Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC:

AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES

Equipment: ACU WARM START ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____

Point of Contact: _____

----- Filled in upon resolution -----

Serial Number: #####

edited via automated script

kmason

[2019-01-21 06:08:22 @ _____]

Opened ticket. AOMC dialed into the site and found multiple errors on CL31 and Freezing rain caused by ACU Warm Start. WFO LKN (Elko, NV)POC was notified via email.

dblack

[2019-01-21 19:24:25 @ _____]

Updated ticket. OBS _____ is reporting Vis bility is not reliable. Site measured 4 to 6 inches of snow and Vis bility read 9 miles. WFO _____ contacted.

dblack

[2019-01-22 15:49:59 @ _____]

close this ticket. Cleared remotely SJL, 1532Z

Report For Ticket: 902010207

April 16, 2019, 11:49 am

Ticket Comments

em7script

[2019-02-01 15:22:15 @ _____]

Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY

Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC:

AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES

Equipment: MISSING METAR ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____

Point of Contact: _____

----- Filled in upon resolution -----

Serial Number: #####

edited via automated script

kmason

[2019-02-01 23:03:33 @ _____]

CLOSED TICKET. NEMC _____ CALLED AOMC ADVISING SERVICE A RETURNED TO SERVICE. AOMC VERIFIED LAST HOURLY OB WAS RECEIVED 011653Z. SALT LAKE CITY REBOOTED THE SYSTEM AOMC will close this trouble ticket to continue monitoring. Closed @ 011700z

Report For Ticket: 902060013

April 16, 2019, 11:49 am

Ticket Comments

dblack

[2019-02-06 00:44:13 @ _____]

Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY

Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC:

AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ZDC ;ALDARS Site: NO

Equipment: VIS1 ;Type: C

Point of Contact: Steven Leedy _____

Maintenance Type: Corrective

Ticket Type: Maintenance

----- Filled in upon resolution -----

Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____

Resolution Date: _____ ; (MM/DD/YY) Resolution Time: _____ ; (HHMMZ)

Serial Number: #####

edited via automated script

dblack

[2019-02-06 00:44:13 @ _____]

Ticket Comments	
opened ticket. NEMC [REDACTED] reporting VIS and WIND are unreliable. WFO [REDACTED] contacted.	
<u>gerald.floyd</u>	[2019-02-25 21:49:26 @ [REDACTED]]
Updated ticket. Tech [REDACTED] unable to visit site due to high WINDS. They will attempt later this week.	
<u>dblack</u>	[2019-02-27 22:10:39 @ [REDACTED]]
WFO: LKN [REDACTED] 2153Z, Technicians visited the site and repaired the visibility sensor	

Report For Ticket: 902150121

April 16, 2019, 11:49 am

Ticket Comments	
<u>em7script</u>	[2019-02-15 10:22:04 @ [REDACTED]]
Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: MISSING METAR ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
<u>grush</u>	[2019-02-15 10:39:11 @ [REDACTED]]
AOMC dialed in and found 02/07/19 17:17 *ST 1972 ADAS HAS STARTED POLLING ASOS AOMC will monitor for Obs Available	
<u>smurphy</u>	[2019-02-17 18:20:49 @ [REDACTED]]
All hourly METARS received for today. Closing out this ticket at this time. AOMC [REDACTED]	

Report For Ticket: 902230299

April 16, 2019, 11:49 am

Ticket Comments	
<u>em7script</u>	[2019-02-23 22:04:22 @ [REDACTED]]
KELY 232153Z AUTO CLR 01/M13 A3014 RMK AO2 SLP267 T00111128 \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: wind ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
<u>amunguia</u>	[2019-02-23 22:39:12 @ [REDACTED]]
Open / Close Ticket, AOMC dialed into the site and found no errors or problems with the wind sensor @ 2237Z 02/04/19 .	
<u>gerald.floyd</u> [Cloaked]	[2019-02-25 21:51:08 @ [REDACTED]]
Closed ticket. Tech [REDACTED] r/c errors on WIND Sensor on 02/25/2019 @ 21:16z	

Report For Ticket: 903020257

April 16, 2019, 11:49 am

Ticket Comments

em7script	[2019-03-02 22:52:05 @]
KELY 022246Z AUTO 00000KT - SN FEW004 OVC024 M01/M01 A2982 RMK AO2 P0002 T10061011 \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PILWMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: vis ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
kmason	[2019-03-02 22:57:22 @]
Opened ticket. AOMC dialed into the site and found multiple errors on VIS#1. WFO LKN (Elko, NV) POC notified.	
lgilleland	[2019-03-05 12:45:18 @]
@1237Z received an email from NSB stating: Alert received during maintenance window from 03/05/2019 3:29 - 03/05/2019 3:40am. Site has been up and stable since. This ticket is ok to close...	

Report For Ticket: 903050158

April 16, 2019, 11:49 am

Ticket Comments	
em7script	[2019-03-05 12:58:07 @]
KELY 051253Z AUTO 22009KT BKN043 02/M01 A3007 RMK AO2 SLP170 T00171011 \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PILWMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: vis ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
amurray	[2019-03-05 13:04:19 @]
Opened Ticket. AOMC dialed into the site and found 1 Sensor Status failure, 1 Vis Quality failure, 1 Photo Quality failure on Vis bility #1. POC notified.	
gerald.floyd	[2019-03-15 03:12:40 @]
Updated ticket. Tech advised tech is on site to effect repairs on 03/14/2019 @ 21:03z	
gerald.floyd [Cloaked]	[2019-03-15 03:15:36 @]
Closed ticket. Tech removed and replaced the processor card in VISIBILITY Sensor on 03/14/2019 @ 22:00	

Report For Ticket: 903170168

April 16, 2019, 11:49 am

Ticket Comments	
em7script	[2019-03-17 16:22:05 @]
Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PILWMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: MISSING METAR ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
amunguia	[2019-03-17 16:36:11 @]

Ticket Comments

Open Ticket, AOMC dialed into the site and found all AFOS communication attempts failed on 03/17/19@ 16:18L/2116z Sybase indicate last hourly observation was received 211653z. AOMC spoke with NCF [REDACTED] to restart LDAD for KPQR, KSEW and KREV @ 1636Z..

smurphy

[2019-03-22 05:24:33 @ [REDACTED]]

All hourly METARs for today have been received at the TGDB. Closing out this ticket at this time. AOMC [REDACTED]

Report For Ticket: 903260158

April 16, 2019, 11:49 am

Ticket Comments

em7script

[2019-03-26 13:13:09 @ [REDACTED]]

KELY 261253Z AUTO 20012KT 10SM CLR 03/M06 A3005 RMK AO2 SLP140 T00331061 \$

Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY

Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC:

AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES

Equipment: AWPAG ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____

Point of Contact: _____

----- Filled in upon resolution -----

Serial Number: #####

edited via automated script

kmason

[2019-03-26 13:13:09 @ [REDACTED]]

Opened ticket. AOMC dialed into the site and found 1 sensor response error on AWPAG. WFO LKN (Elko, NV) POC was notified via email.

amurray

[2019-03-26 15:22:48 @ [REDACTED]]

Closed E-Ticket. Tech [REDACTED] Please close ticket number 903260158 KELY ASOS [REDACTED] 1515Z, Cleared remotely.

Report For Ticket: 903260308

April 16, 2019, 11:49 am

Ticket Comments

dblack

[2019-03-26 19:50:36 @ [REDACTED]]

Opened ticket. JB, onsite quarterly pm.

dblack

[2019-03-26 19:51:17 @ [REDACTED]]

Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY

Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC:

AFOS PIL/WMO Header: LKNMTRELY ;LongLineComms: ZDC ;ALDARS Site: NO

Equipment: PREVENTIVE_MAINT ;Type: C

Point of Contact: [REDACTED]

Maintenance Type: Preventative

Ticket Type: Maintenance

----- Filled in upon resolution -----

Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____

Resolution Date: ____ ; (MM/DD/YY) Resolution Time: ____ ; (HHMMZ)

Serial Number: #####

edited via automated script

gerald.floyd [Cloaked]

[2019-03-28 04:52:55 @ [REDACTED]]

Closed ticket. Tech [REDACTED] maintenance completed 03/27/2019 @ 21:10z

Report For Ticket: 903270324

April 16, 2019, 11:49 am

Ticket Comments

gerald.floyd

[2019-03-27 18:42:16 @ [REDACTED]]

Ticket Comments	
Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header: LKNMTRELY ;LongLineComms: ZDC ;ALDARS Site: NO Equipment: Other ;Type: C Point of Contact: [REDACTED] Maintenance Type: Preventative Ticket Type: Maintenance ----- Filled in upon resolution ----- Action Taken: ____ ;HOMAL: ____ ;Tech's ID: ____ Resolution Date: ____ ;(MM/DD/YY) Resolution Time: ____ ;(HHMMZ) Serial Number: ##### edited via automated script	
gerald.floyd	[2019-03-27 18:42:17 @ [REDACTED]]
Opened ticket. Tech [REDACTED] is on site performing Quarterly Preventive Maintenance	
gerald.floyd [Cloaked]	[2019-03-28 04:53:04 @ [REDACTED]]
Closed ticket. Tech [REDACTED] maintenance completed 03/27/2019 @ 21:10z	

Report For Ticket: 903280075
April 16, 2019, 11:49 am

Ticket Comments	
em7script	[2019-03-28 05:16:31 @ [REDACTED]]
KELY 280453Z AUTO 16013KT 10SM CLR 04/M05 A2995 RMK AO2 SLP098 T00391050 \$ Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC: AFOS PIL/WMO Header: LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES Equipment: AWPAG ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____ Point of Contact: _____ ----- Filled in upon resolution ----- Serial Number: ##### edited via automated script	
kmason	[2019-03-28 05:16:31 @ [REDACTED]]
Opened ticket. AOMC dialed into the site and found 1 sensor response error on AWPAG. WFO LKN (Elko, NV) POC was notified via email.	
amurray	[2019-03-28 14:43:11 @ [REDACTED]]
Closed E-Ticket. Tech [REDACTED] r/c errors on AWPAG.	

Report For Ticket: 903300251
April 16, 2019, 11:49 am

Ticket Comments	
amunguia	[2019-03-30 23:21:22 @ [REDACTED]]
Open Ticket, AOMC remotely dialed into site and found that DCP#1, for the AWPAG had error flag on Sensor Response. Notified POC (via email per new directive 09-04-15) @ 2325Z 03/30/19	
em7script	[2019-03-30 23:22:40 @ [REDACTED]]

Ticket Comments

KELY 302253Z AUTO 22004KT 10SM FEW039 OVC060 05/M06 A3023 RMK AO2 SNB01E13 SLP244 P0000 T00501061 \$

Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY

Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC:

AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES

Equipment: AWPAG ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____

Point of Contact: _____

----- Filled in upon resolution -----

Serial Number: #####

edited via automated script

dblack

[2019-04-01 15:49:32 @ _____]

Problem = - AWPAG.

Action Taken = Cleared remotely.

Date = 04/01/2019

Time = 1540z

Priority = 3

Initials = _____

Report For Ticket: 904140175

April 16, 2019, 11:49 am

Ticket Comments

em7script

[2019-04-14 14:08:21 @ _____]

KELY 141353Z AUTO 20011KT 10SM CLR 04/M04 A2995 RMK AO2 SLP100 T00441039 \$

Site Identifier: KELY ;Location: Ely, NV ;AOMC/RMM ID: KELY

Class: C1 Small ;SvcLvl: D ;Agency: FAA ;Region: WRH ;Office: WFO LKN (Elko, NV) ;OCC:

AFOS PIL/WMO Header LKNMTRELY ;LongLineComms: ADAS ;ALDARS Site: YES

Equipment: DCP UPS ;Type: C ;Action Taken: ____ ; HOMAL: ____ ; Tech's ID: ____

Point of Contact: _____

----- Filled in upon resolution -----

Serial Number: #####

edited via automated script

amurray

[2019-04-14 14:08:21 @ _____]

Opened Ticket. AOMC dialed into the site and found 1 ON AC LINE error, 1 Battery Status error, 1 Temperature error on DCP#1 UPS#1. POC notified via email.

smurphy

[2019-04-15 16:59:22 @ _____]

At 1530Z, the AOMC received an email from tech _____ requesting the ticket at KELY be closed. At 1526Z, the tech RC cleared the error. AOMC _____