

From: [REDACTED]
To: [REDACTED]
Subject: RE: WPR18LA221 - MD-369 TR drive fork overhaul
Date: Friday, November 22, 2019 9:38:04 AM
Attachments: [image001.png](#)

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Michael

Answers to your questions

A The current COM I believe tells you to inspect the bearings for condition during an overhaul, replace if needed to the best of my knowledge we have always replaced them with new.

B I know of no forks ever leaving my shop tagged as overhauled without bearings.

C as per the phone call with your office we do not track serial #

D same as C above

Please feel free to call any time.

Ken Thrasher

Heli-Tech,inc

[REDACTED] office
[REDACTED] cell



From: Huhn Michael [mailto:[REDACTED]]
Sent: Friday, November 22, 2019 10:45 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: WPR18LA221 - MD-369 TR drive fork overhaul

Morning Keith

Im the NTSB investigator working this referenced accident

Mr. Van McKenney is a colleague of mine

I know your records re this particular fork are limited

Be advised that there is no evidence of any issues/concerns with any Heli Tech work on this fork; I am only inquiring in order to make sure I have the most accurate/complete accounting that I can.

Re the email & fork below, I have some questions:

- a. When Heli Tech overhauls these MD TR forks, what are the practices regarding the teeter bearings? (eg always replace, replace upon condition or request, always install/re-install, etc)

- b. Does Heli Tech ever send overhauled forks back without the bearings , or without the bearings installed
- c. Does Heli Tech retain records of these bearings by SN
- d. Can you definitively state whether or not Heli Tech ever purchased, shipped, or installed bearing SN LK23746

Thank you for the assist

Michael Huhn
Air Safety Investigator
NTSB Western Pacific Region
M: [REDACTED]
[REDACTED]

From: Keith Palmer [REDACTED]
Sent: Friday, October 4, 2019 6:25 AM
To: McKenny Van <[REDACTED]>
Cc: Kennen Thrasher <[REDACTED]>
Subject: 369 Tail Rotor

Mr. Mc Kenny,

Good morning, my name is Keith Palmer. I am the QA Manager for Heli-Tech, Inc. I was copied on an e-mail requesting a work order document # 15303. This document no longer exist per 14 CFR 145.219 (c). The work completed on this work order document was 03 November 2014. If you have any questions please feel free to contact me here in the office at [REDACTED] or via e-mail at [REDACTED]. Our office hours are Monday thru Friday 7 am to 3 pm.

Respectfully,

Keith J. Palmer
QA / QC Manager
Heli-Tech, Inc.
[REDACTED]
[REDACTED]

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