



## NTSB RECORD OF CONVERSATION

**Kate Benhoff**  
**Air Safety Investigator**  
**General Aviation Accident Investigation Division, AS-20**

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**Date: November 1, 2018**  
**Person Contacted: Murray Conrad (Pilot)**  
**NTSB Accident Number: GAA19CA030**

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The following is a summary of an email conversation with the above mentioned:

The pilot reported that there were 12 passengers on board the balloon, 11 with no injuries. He added that there were no preimpact mechanical failures or malfunctions with the balloon that would have precluded normal operation.