

ISLAND WINGS, INC.
GENERAL OPERATIONS MANUAL

v/R-20/08-13-2021

LOG OF REVISIONS

Rev No	Date	Page Numbers
13	10-25-2015	i,v,vi, vii, viii, ix, x, xi, S-18, S-19, S-20, S-21, S-22, S-23
14	01-15-2016	i,vi, vii, xii, S-24, S-25, S-26
15	10-25-2018	i, v, vi, A-2, A-7, A-10
16	12-12-2018	i, v, vi, vii, x, R-12
17	03/01/2019	i, v, vi, A-2
18	08/27/2019	i, v, vi, A-2, A-7, A-10
19	07/08/2021	v, vi, A-2, A-7, A-10
20	08/13/2021	v, vi, vii, R1

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EFFECTIVE PAGES

This listing contains all current pages, with effective dates, of the General Operations Manual. It should be used after posting changes to ensure the manual is complete and up-to-date.

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A-11	R-3	02-15-08	FAA ACCEPTED		
A-12	R-6	11-28-11	South Florida FSDO (SO-19)		
A-13	R-3	02-15-08	AUG 18 2021		
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FAA ACCEPTED
South Florida FSDO (SO-19)

AUG 18 2021

Aviation Safety Inspector

OTHER PROCEDURES AND POLICY INSTRUCTIONS

[135.23(r)]

All company flight operations shall be conducted in a professional and disciplined manner in the highest tradition of the air transportation industry. Safety of the aircraft and passenger comfort shall be considered of overriding and primary importance.

All applicable rules, regulations, procedures, and policies will be carefully followed unless emergency considerations or very sound judgment recommends deviation. When confronted with a matter of choice or interpretation in determining a course of action where the decisions are a matter of judgment, the safer alternative will always be chosen.

Economic or service considerations cannot be allowed to compromise safety. However, this policy should not be interpreted as an invitation to disregard cost. If the Company is to succeed, all personnel must continually seek the most efficient and economical means of operation; however, it is to be interpreted as firm and standing instruction to the effect that safety and compliance with all safety regulations will always, without exception, take precedence over economic and all other considerations.

In the event of an accident or incident, after a complete stop of the aircraft, full consideration will be given to either deplane or evacuate the aircraft and its passenger for safety to determine the airworthiness of the aircraft before further taxi or flight.

Preflight duties shall include cleaning of the aircraft windshield of all debris (cluster, fog, condensation, etc.) prior to flight.

(Defogging can be accomplished by wiping the windshield or by using hot water.)

The policies and procedures contained herein provide basic operational philosophies and include general procedures and regulations applicable to all Company pilots. For more specific information on aircraft operating procedures, refer to the appropriate AFM.

Island Wings, Inc.

General Training Manual Revision Control

[illegible]

Date: 08/18/2021

Revision: 4

Island Wings, Inc.

Part 135

General Training Manual

Section 3

General Emergency Training

Subject Module: EST-10 Previous Aircraft Accidents/Incidents

Objectives:

To Provide the crewmember with an awareness of the factors leading to and the common causes of aircraft accidents.

Equipment /Training Aids:

None Required

Courseware:

NTSB 830

Aviation Safety Reporting Program AC 00-46F or latest revision.

Pilots Role in Collision Avoidance AC 90-48D or latest revision.

Instructional Delivery Methods:

Lectures

Discussion

Elements:

General – All Aircraft Families

- A. NTSB accident report reviews.
- B. Human factors/considerations.
- C. NASA reporting system.
- D. Previous company Incidents/accidents.
- E. Casual factors and preventive measures
- F. The use of sunshade devises.
- G. Window cleanliness.

Completion Standards:

The individual shall complete an oral examination given by the instructor to determine adequate knowledge of the factors leading to and the common causes of aircraft accidents.