



MEMORANDUM for RECORD

Ralph E. Hicks
Senior Air Safety Investigator, IIC
Eastern Region Aviation

Date: April 30, 2020
Statement from: Doug Crowther (General Manager, Lynx FBO at FXE)
NTSB Accident Number: ERA20LA162 – Fort Lauderdale, Florida

The following statement was provided by Doug Crowther, General Manager, Lynx FBO, regarding servicing of YV3427 (by email, in blue):

From: Doug Crowther [REDACTED]
Sent: Thursday, April 30, 2020 12:27 PM
To: Zabala, Ismael N (FAA) [REDACTED]
Subject: FW: YV-3427

On Friday, April 24, 2020, at approximately 14:45 hours, Daniel Diaz (aircraft captain) requested fuel servicing from me (Lynx FBO). He requested the aircraft, Astra YV-3427, be brought up to 7000lbs with FSII additive. I asked him to be at the aircraft for the fueling because our Line Servicemen cannot enter the cockpit. Only a flight crew member can instruct Line Service personnel on the quantities required. I personally walked out to the aircraft and witnessed an aircraft crew member directing the Line Serviceman, McKenna Sivore, to stop the fueling at 485 gallons pumped. The truck pumping fuel-flow had slowed substantially at 480 gallons and inched up to 485. Daniel Diaz then told me his sister would take care of the payment and she did provide us with the credit card.

Doug Crowther
General Manager
Lynx FBO – Fort Lauderdale-FXE
[REDACTED]
Fort Lauderdale, FL 33309
[REDACTED]

