



RECORD OF PHONE CONVERSATION

Eric M. Gutierrez
Aviation Accident Investigator
Eastern Region Area

Date: April 15, 2020
Person Contacted: Yang He (Passenger)
NTSB Accident Number: ERA20CA138

Narrative:

The following is a synopsis of the information provided by Mr. Yang He in a telephone conversation.

He and his family were passengers on the balloon ride on the 16th of December 2019. He did recall a lady indicate an injury to her ankle. While landing the pilot hit the top of a tree, he believes the pilot did it deliberately to slow the balloon. He had no reference for a balloon landing, but when they landed, it seemed hard and it was a shock. They were not told the landing could have been such a shock. His family was not injured, and he recommended that passengers not wear high heeled shoes.