



NTSB MEMORANDUM FOR RECORD

Adam Gerhardt
Air Safety Investigator
Eastern Region, Office of Aviation Safety (ERA)
National Transportation Safety Board

Date: 11/5/2018

Person Contacted: Katelyn & Jay James (J and J Shop Heliair Management)

NTSB Accident Number: ERA19TA005

Narrative:

The following is an excerpt of an email provided to the NTSB investigator-in-charge:

“We urged that to perform rides in a safe and efficient manner we follow all FAA regulations, and only allow two passengers after the pilot to ride at one time regardless of weight variations. Even though the number of passengers nor the weight was a factor in the hard landing we have strongly reiterated that we follow all FAA regulations to avoid circumstances such as this.”

According to the company's website, <http://www.ocmdhelicoptertours.com/octours.php>, only two passengers are permitted on a tour.



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ies! As always, It's a Beautiful day to Fly!

OCEAN CITY, MARYLAND TOURS

Each tour is priced per tour, not per person.
Tours consist of a **MAXIMUM** of 2 passengers -
with a combined **MAXIMUM** weight of 425 lbs.

Downtown Tour - \$130