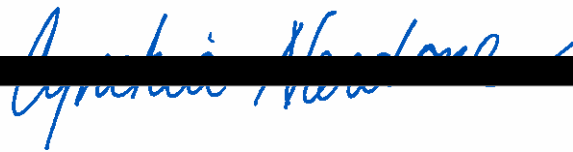


Approximately 1300 hrs. 23 November 2017 Mooney N6894N arrived at Sheltair Aviation OCF. Mr. Steele said he stopped in OCF from Tennessee because weather was bad in the Jacksonville area. Mr. Steele was advised that weather was very bad and should wait for the fuel. Mr. Steele said he needed the fuel now because he was trying to get to his daughters house for Thanksgiving, and requested the line guys wipe his fuel caps with a towel. And use an umbrella. The fuel order was then dispatched to Andres Garcia and Richard Landkammer who completed the fueling at 1330. I left work at approximately 1400hrs. At that time Mr. Steele was still sitting in our lobby.

Cynthia Nardone

11/24/2017 @1845



To Whom It May Concern,

I, Venus Koenig, submit this statement to the best of my recollection.

On 11/23/17 at 1330 EST, I arrived at work and was advised during shift pass down that the pilot for N6894N was waiting for his aircraft to be fueled and for the weather to pass. During the pilot's stay, he sat quietly in lobby and watched TV. We spoke briefly before his departure and informed me that he had arrived earlier from Tennessee and was on his way to his daughter's house for Thanksgiving, but was waiting on a break in the weather. He was with us for approximately 45 minutes when he said goodbye and that he was "heading out." I responded "OK... You found a break?" He kind of laughed and said he was "gonna go for it." I advised the LSTs that he was leaving and told him to "Be safe and have a good flight." Later that afternoon, at about 1730 Jacksonville Approach called the front counter and asked if N6894N was at OCF. I told them yes and that he left a few hours ago. They asked if he was back on the ramp because he should have arrived in Jacksonville and explained that his family was waiting on him. Venus reassured them that she was positive that he wasn't on the ramp in Ocala and that he left earlier that day.

Venus Koenig

11/24/2017 @ 1900



11/24/17

1900

To Whom It May Concern,

On 11/23/17 at approximately 1330 I assisted aircraft N6894N. I assisted Andy Garcia in fueling the aircraft. I held open an umbrella to cover the fuel port and I wiped away excess water on the wing.

This is the best of my knowledge of the occurrence on 11/23/17.

Richard Landkammer

A handwritten signature in cursive script, appearing to read "R. Landkammer", is written over a solid black rectangular redaction bar.

To whom it may concern,

I, Andres Garcia came in to work at 1330 on November 23, 2017. I observed that weather conditions were not the best for fueling nor flying. A Mooney Landed prior to my shift requesting fuel. The Pilot wanted fuel so He could leave knowing that it was raining. Supervisor Richard Landkammer held the umbrella while I shielded the fueling port from the wind and rain with my left hand and I used my right hand to use the nozzle to fuel. Completing fueling we did the paperwork and gave it to the Customer service representative Cindy Nardone.

I observed the pilot sitting in the lobby for quite some time then left as the rain calmed down to depart.

Written by Andres A. Garcia



NOVEMBER 24th 2017

Time 19:00