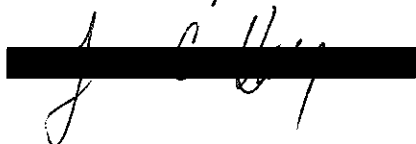


On Friday March 24th at 2100 I received a fuel order to top off N6563D. I topped off the aircraft with AV22 Avgas truck. There were no abnormalities. The aircraft took 77 gallons.

Jean C Laboy

A handwritten signature in cursive script, appearing to read 'J. C. Laboy', is written over a solid black rectangular redaction bar.

N6563D

On March 25, 2017 Pilot called around 11:00 am to make sure he had been fueled and to be pulled up if possible, said he was on his way and that when he arrives he needs to load and go to try and beat the weather. He arrived at 11:45 started loading luggage and his daughter realized she did not have her backpack and might have left it in the transportation vehicle or at the hotel. Pilot seemed to be upset because he didn't have time to call or wait and that they needed to get going because of weather moving in. I offered to start calling for him while he was finishing up his flight plan. Pilot made a couple of calls trying to track down transportation that had dropped them off. Family loaded on aircraft and pilot said he would make phone calls when he gets home and would call me Monday to see if I had any luck locating backpack.

A handwritten signature in cursive script, appearing to read 'S. Smith', is written over a solid black rectangular redaction box.

27 March 2017

The family for N6563d ARRIVED JUST BEFORE NOON ON Saturday 25 March.

Their taxi pulled up to the aircraft under our canopy to offload the passengers and luggage.

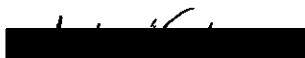
There was a lot of luggage, the pilot did not want/need assistance loading.

The family remained for about a half hour sitting outside of our FBO trying to track the taxi that dropped them off as one of them forgot a bag with a cell phone, ipad, and personal belongings.

The pilot was in a hurry to leave so as to beat the bad weather ahead, and planned to call us upon arrival of their destination to confirm that the items were brought to our FBO to be shipped to them on Monday.

I moved the chalks and cones away from the aircraft and they departed.

Angela Engle

A black rectangular redaction box covering a handwritten signature.

Line Service Technician SFS/ISM

On Saturday March 25th, 2017 at approximately 1145 a.m. the pilot and passengers of N6563D pulled up to the security gate in a taxi. The taxi was let in and directed to the aircraft which was under the canopy. LST Engle and I were at the aircraft and assisted in unloading the luggage from the taxi. I do not recall the number of bags but I do remember thinking to myself that there was a lot of luggage going inside the aircraft. After all of the luggage was taken out of the cab and placed on the ground beside the aircraft I walked back inside the terminal. I recall a quick conversation with LST Engle inside the office who said something to the effect that she thought that there were a lot of bags going on the aircraft. Ten to 15 minutes later I was at the front counter along with the pilot and passengers. I remember the pilot seemed a little upset that his daughter had left her tablet inside the cab. We were not sure which cab company it was so I suggested to the pilot to call the hotel that they left from to see if they could by chance tell him the name of the cab company. At that time I left the front desk area and went to my office. I did not see or have any more contact with the pilot or passengers after that.


Gregory Hardin

Duty Manager SFS/ISM