



## MEMORANDUM OF RECORD

**Heidi Moats**  
**Investigative Assistant**  
**Eastern Region Aviation**

**April 2, 2012**

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**Subject:** ERA12CA204  
**Name:** Bob Ference – Federal Aviation Administration Inspector

In a telephone conversation, Inspector Ference stated the following:

- While on scene, he noted that the trim was deflected in the up direction, which is the nose down position. The inspector could not determine the position of the trim control due to the damaged cockpit area.