



To: Anthony Lam

From: Ross Collins

Manager Safety Investigations – Spirit Airlines

RE: Flight Attendant Statements – NK2037 – 6/22/25 – MIA-BNA

Anthony,

Please see the Flight Attendant statements below from the turbulence event that occurred on 6/22/25 from MIA to BNA. Please let me know if you have any questions.

1) Injured Flight Attendant - During cockpit procedures both the CA and FO mentioned to me that we might hit some turbulence on approach, and it would be a good idea to wrap things up sooner than later. I don't recall if the seatbelt sign was already illuminated or not at that time. I started heading back to close my galley after they returned to the cockpit. I passed Taylor and Tisha about halfway through the aircraft as they were making sure the passengers were secure, and compliance was done. Usually, when we are told to wrap things up because it might be turbulent, we still have time to get the entire galley in order and sit down. This was not the case this time. I had just begun to reach for the coffee pot to empty it when the first round of SEVERE turbulence hit. Taylor and I as well as a passenger who decided to use the lavatory were thrown to the floor. We told the passenger to stay down as we were being thrown up into the air once again. We each held on until the turbulence got a little better. Once the turbulence subsided, the passenger was able to get back to his seat. Taylor seemed to be okay. I was not. Taylor then helped me onto my jumpseat. We remained in our seats the remainder of the flight. I called Judy to inform her that I would need medical assistance. I was in extreme pain and both my feet were swelling up alarmingly. Upon reaching the gate, Taylor took care of what she could in the galley as well as disarming my door since I was unable to do so. After the passengers deplaned, the medics took me off and eventually, I was taken by ambulance to [REDACTED]. The doctors determined that I sustained a fracture in my left foot, multiple fractures in my right foot as well as a fracture in my tibia. I also have overall pain from the trauma as well as a tailbone fracture or bruise. Suggestion Narrative With the information that I had been provided, I don't believe this could have been avoided. After speaking with Judy, I was led to believe there was a bit more urgency since she was told to prepare the cabin and sit down. I did not personally hear this verbiage, but we still did not have enough time to get secured before the turbulence hit us therefore, I still do not believe the event could have been avoided.



- 2) As we were attempting to secure the cabin for landing, we encountered turbulence which caused the crew to be airborne and tossed around in the front and back galley. All crewmembers sustained injuries.

- 3) I am writing to inform you of a serious incident that occurred on Flight 2037. Prior to the turbulence, Captain Andrew Antonczak, advised us to prepare the cabin and sit down. We followed these instructions as directed; however, the severity of the turbulence came faster than expected and created serious safety risks to all of the crew members and passengers. During the turbulence, all four crewmembers were affected. Maria Garcia sustained swelling in both ankles after being thrown into the air. I, Judy Hardieway, was also thrown up and jerked around. I notice my left side started feeling sore and stiff. I was standing in the aft galley at the time of the turbulence and was tossed around before finally making it to her jump seat and fastening my seat belt just before the turbulence stopped. A customer who had been in the lavatory at the time was forced to lie on the floor after falling. Due to the sudden and extreme turbulence, none of us could immediately assess our injuries. However, I am now feeling pain in my left side. The turbulence was much more severe than anticipated and created unsafe conditions despite our adherence to the Captain's instructions. All of us are feeling the effects of whiplash as well. Thank you for your attention to this matter.