

Flight Attendant 1:

30 minutes prior to landing our aircraft hit, clear air turbulence. There was no warning, and it was unpredicted. After the initial jolt, there was at least another minute of continued turbulence.

I was at door 2R, where I was able to grab a hold of the Galley wall and cart. FA called me to say that FA XX had fallen in the aft galley, injuring her head, her arm, and her back. Since her hand was badly injured, we decided she would not be able to open the exit door in an emergency, so I shifted number 9, flight attendant XXX, to cover FA's XXX door, at 3R.

After landing, I reported the incident to Captain XXXX who immediately went back to see how FA XXX was feeling. We ordered a wheelchair to take her through customs. Upon arrival at the XXXX Hotel, FA XXX called MedAire to seek evaluation and treatment.

Flight Attendant 2:

12/2 UA152 LAX to HKG. After landing service, We had a sudden severe unexpected turbulence. At the time I was in the aisle by 6FL. There was a big drop. I almost sat on the ground immediately. Luckily, I was able to hold on to 6F seat.

Flight Attendant 3:

I was working pos 9, economy meal cart a/c right. My jumpseat was at the forward 1L door, forward facing. I had just completed a trash pick-up and safety check and was standing in the mid galley at door 2. Lucky for me I had something to grab a hold of when the turbulence hit. It was one major jolt that threw all of us sideways. The purser was walking up the right aisle with coffee cups in both hands and was able to grab the galley curtain. We learned shortly after that Alice had been thrown to the floor and injured.

Flight Attendant 4 (Injured):

We were preparing for arrival into HKG, Flight Attendant 3 was working the right aisle beverage cart in the economy cabin on thigh 152 LAX-HKG 2DEC24. On the final stage of descent Flight Attendant 3 was walking through the economy cabin conducting final safety checks, and a passenger handed me some items to discard. Flight Attendant 3 walked all the way to the galley to drop the trash off. Flight attendant 3 was 2 steps away from the trash can, the plane suddenly hit a big bump, this pushed Flight Attendant 3 backwards and they landed on the floor. Flight Attendant 3 landed on their buttocks and their left hand, and the strong force splashed their shoulder and right forehead to the floor. The Purser called MedAire, and they instructed Flight Attendant XX to call back when they arrived at the hotel.

Flight Attendant 5:

I worked position FA03 on this particular flight and sat in the aft facing jumpseat by 2R. After we have cleared the Polaris cabin and mid galley of service items, we were slowly descending into Hongkong. I was having a quick breakfast in the galley with another flight attendant when all of a sudden, we had a big dip followed by a jolt. I immediately held onto the assist handle built into the side panel of the forward side of the mid galley located on aircraft left.

As soon as the aircraft stabilized, we prepared to sit down for the remainder of the flight going into Hong Kong. It was only after deplaning I've heard of the other flight attendant in the back getting hurt during this unexpected turbulence.

Flight Attendant 6:

Just prior to the "double ding," the aircraft experienced a sudden and strong jolt. At the time, we were completing our final safety checks in preparation for landing. The unexpected movement caused a momentary loss of balance; however, I managed to steady myself by holding onto the back galley wall. From there, I carefully maneuvered to my assigned jump seat at door 4R and secured myself promptly. I was assigned, Flight Attendant Number 4, seat assignment 4R.

Flight Attendant 7:

The flight attendants were finishing our final checks in the cabin before landing. After completing my cabin checks I did a final check of the galley, when the plane experienced a sudden jolt. I was able to grab the counter and handles on the left side of the galley.

Flight Attendant 8:

I worked F/A #6 position at jumpseat 3L 787P on 12/2/2024. I recalled I was getting ready to sit down at my jumpseat and checking the lav at 3L and locking it before sitting down for landing. All of a sudden, an unexpected turbulence hit hard, and I was bounced sideways, luckily there was a handle in the lav where I held on. It happened so fast. The turbulence subsided not long after I held on to the handle inside the lav. Afterward, I came out and locked the lav door and sat down at my jumpseat. Had no clue a crew member on the flight was hurt in the back galley. We landed safely shortly after.

Flight Attendant 9:

I was fa02. I was checking and getting ready to leave the forward galley when we hit the turbulence.