

Submission #107978: Inflight Medical Event - Flight attendant injury

ID: 107978

Submitted By: Rachel Robertson

Submission Type: Inflight Medical Event

Event Date/Time: 03/02/2023 04:22 Central Time (US & Canada)

Event Title: Flight attendant injury

Employee information

Employee Number: [REDACTED]

Email: [REDACTED]

Phone Number: [REDACTED]

Base: ORD

Flight Information

Flight Number: 1369

Tail Number: 366

Aircraft Type: 320

Departure Airport: KMDW;MDW

Scheduled Arrival Airport: KDFW;DFW

Landing Airport: KDFW;DFW

Flight Phase at Start of Event: Descent

Primary Duties During Time of Event: Flight Attendant

Position of the Flight Attendant: B

Medical Event

Ill/Injured Person: Flight Attendant

Location Where Injury Occurred: Galley

Type/Degree of Injury/Illness

Type of Injury/Illness: Fracture, Pain

Degree of Injury: Requires Hospitalization >48 hours, Fractures of any Bone

Medical Event Description

Briefly describe the Medical Event?: We had just gotten the announcement from the First Officer about starting our initial descent, the flight was pretty turbulent throughout and we had been instructed to stay in our seats for about an hour in the middle of the flight. At this point in time, we were not instructed to be in our jumpsuits and the turbulence had decreased, the D flight attendant had gotten out of her seat to grab a trash bag at the same time I had gotten out of my seat to get ready for initial descent so that we could do our initial and final descent duties. When she stood up to get the trash bag we hit a very large batch of turbulence, the turbulence was severe enough that it made the D flight attendant fall across the back galley. She fell from the R4 door to the L4 door, landed on the galley floor on her side, and hit her leg/hip first and then her head hit the L4 door. I immediately went to the floor to see what she needed from me and to assist her up if she needed it. She told me she didn't think she could get up and I called the front to get some assistance from the other flight attendants. The A flight attendant got in contact with the captain while myself and the C flight attendant assisted in the emergency. We paged for medical assistance and had 2 nurses come to assist us, they instructed that we not move her because we would cause more damage that way so we told the captain and he advised us to follow their advice. Paramedics met the flight and took her to the hospital.

Event information

Was StatMD contacted?: No

Was an inrange call made to the Station?: Yes

Did the Station respond?: Yes

Was Medical Emergency Services requested to meet the A/C?: Yes

Did they meet the A/C?: Yes

Was an Emergency declared?: Yes