

Submission #107890: Inflight Medical Event - Flight Attendant injury

ID: 107890

Submitted By: Judith Strutz

Submission Type: Inflight Medical Event

Event Date/Time: 03/02/2023 10:35 Central Time (US & Canada)

Event Title: Flight Attendant injury

Employee information

Employee Number: [REDACTED]

Email: [REDACTED]

Phone Number: [REDACTED]

Base: ORD

Flight Information

Flight Number: 1369

Tail Number: 366

Aircraft Type: 320

Departure Airport: KMDW;MDW

Scheduled Arrival Airport: KDFW;DFW

Landing Airport: KDFW;DFW

Flight Phase at Start of Event: Descent

Primary Duties During Time of Event: Flight Attendant

Position of the Flight Attendant: C

Medical Event

Ill/Injured Person: Flight Attendant

Location Where Injury Occurred: Galley

Type/Degree of Injury/Illness

Type of Injury/Illness: Fracture

Degree of Injury: Serious

Medical Event Description

Briefly describe the Medical Event?: I was working in the foward galley when we experienced severe turbulence. We immediately took our seats, then we received a call from Rachael Robertson our B flight attendant. She said Sandra Hyer (our D flight attendant) had fallen during the turbulence and she needes help.

I immediately walked to the back galley to assist. I saw Sandra lying on the back galley floor and could not move. She was in extreme pain. She had fallen during the turbulence on her hip and hit her head on the aircraft door. We had paged for assistance and had two nurses on board. They were Monica Cervantes 25E and Devon Zollverein 18C. One being an orthopedic surgery nurse. She said not to move her because it will cause more damage. They tried to take her blood pressure but the cuff in our EMK kit was broken.

We were beginning our decent into DFW and I needed to return to my seat for landing. Rachael and the two nurses stayed with Sandy during landing. Sandy stayed lying on the floor for landing.

Upon landing the paramedics arrived. They could not even sit her up to put her into an aisle chair. We deplaned the passengers and they had to bring a stretcher in. They had to act quickly because a tornado was coming. They gave her morphine for the pain and moved her onto the stretcher and out the back galley door. Shannon Malone our A flight

attendant accompanied her to the hospital.

Event information

Was StatMD contacted?: No

Was an inrange call made to the Station?: Yes

Did the Station respond?: Yes

Was Medical Emergency Services requested to meet the A/C?: Yes

Did they meet the A/C?: Yes

Was an Emergency declared?: Yes