

Submission #107831: Inflight Medical Event - Severe Crew Member Injury

ID: 107831

Submitted By: Shannon Malone

Submission Type: Inflight Medical Event

Event Date/Time: 03/02/2023 16:30 Central Time (US & Canada)

Event Title: Severe Crew Member Injury

Employee information

Employee Number: 428819

Email: [REDACTED]

Phone Number: [REDACTED]

Base: ORD

Flight Information

Flight Number: 1369

Tail Number: N366FR

Aircraft Type: 320

Departure Airport: KMDW;MDW

Scheduled Arrival Airport: KDFW;DFW

Landing Airport: KDFW;DFW

Flight Phase at Start of Event: Cruise

Primary Duties During Time of Event: Flight Attendant

Position of the Flight Attendant: A

Medical Event

Ill/Injured Person: Flight Attendant

Location Where Injury Occurred: Galley

Type/Degree of Injury/Illness

Type of Injury/Illness: Cumulative Trauma, Fracture, Inflammation, Pain

Degree of Injury: Serious, Requires Hospitalization >48 hours, Fractures of any Bone

Medical Event Description

Briefly describe the Medical Event?: We experienced some turbulence throughout the flight. It had smoothed out for a little while and I was at the front of the A/C preparing for our descent. All of the sudden we got jolted with a huge, bad batch of turbulence and I dropped to get to my jumpseat. Not even a minute later our "B" Flight Attendant called saying that Sandy, our "D" Flight Attendant was down on the ground and could not get up or even move. She requested assistance from us so I sent our "C" Flight Attendant back there to help and stayed up front to be in the Forward Galley. I called the Captain and told him our Flight Attendant was down and could not get up. Our "C" Flight Attendant came back up and told me Sandy could not move at all or get up and was in a lot of pain. She relayed that she had fallen from the turbulence and landed right on her hip and also hit her head hard. I then went back there to help while our "C" Flight Attendant stayed up front. We paged for Medical Assistance and were in contact with the Captain, who had Paramedics meet the A/C. Sandy was on the ground in the galley and 2 nurses helped. They told us not to move her and keep her comfortable, as they thought she might have broken her hip. Upon landing, the Paramedics met the A/C and took Sandy to the hospital and I went with her, X-Rays were immediately done and she had indeed broken her hip. I also told the Dr. she hit her head too, so he had X-Rays/scans done for her head as well, to make sure it was ok. I stayed until 10 pm.

Event information

Was StatMD contacted?: No

Was an inrange call made to the Station?: Yes

Did the Station respond?: Yes

Was Medical Emergency Services requested to meet the A/C?: Yes

Did they meet the A/C?: Yes

Was an Emergency declared?: Yes