

Accident Ramp Agent

TRAINING TRANSCRIPT FOR [REDACTED]

Username:

[REDACTED]

Primary domain:

Piedmont - Customer Service

Station/Location:

MGM

Manager:

[REDACTED]

Primary job:

PDT Customer Service Agent (CF)

Primary organization:

Piedmont - Customer Service

Latest DSU Update Date:

9/30/2022

ACTIVITIES

Activity	Completion Date ▼	Expiration Date	Score
Web Based Training: Deice Operator Exam - 2022-2023 Code : DEIC1001-2022-TEST	9/27/2022		86.66
 Curriculum: Deice Operator 2022/2023 Code : DEIC1001-2022	9/27/2022		86.66
 On Demand OJT Course: Deice Fall Protection - 2022 Code : DEIC1004-2022	9/25/2022		
On Demand OJT Course: EAG Deice Operator 2022-2023 Code : EGDM1001-2022-COURSE	9/25/2022		
On Demand OJT Class: EAG Deice Operator 2022-2023 Code : EGDM1001-2022-CLASS	9/25/2022		
Web Based Training: Your Role in the Safety Management System Code : SFTY0684-2022	9/15/2022		
Web Based Training: OSHA Hazard Communication Code : SFTY9653-2022	9/15/2022		91
 Web Based Training: MicroInequities: Managing Unconscious Bias Code : PPL3101	9/15/2022		
Web Based Training: Environmental Awareness Code : ENVR9896-2022	9/14/2022		100
Web Based Training: Intoxicated Customer Recurrent Code : CSVC1700-2022	9/12/2022		100
Web Based Training: Human Trafficking Awareness for Customer Service Code : LEGLO321-2022	9/12/2022		
 ILT Course: Jetbridge Operator - Initial Code : CSVC1600	9/10/2022		
Web Based Training: Access Control Code : SECR0800-2022	9/9/2022		90
Web Based Training: 3P Dangerous Goods Chronicles for Ramp 2022 VOL 3 and VOL 4 Code : REGS3001-03-04-2022	9/5/2022		
Web Based Training: 3P Dangerous Goods Chronicles for Customer Care 2022 VOL 4 Code : REGS3000-04-2022	9/2/2022		
Web Based Training: 3P Dangerous Goods Chronicles for Customer Care 2022 VOL 3	9/2/2022		

	Web Based Training: EAG 2022 P3 Regional Ramp Refresher Code : ESVCG0322	9/2/2022	100
	Document: EMB145 Stairs/PLD/Jetbridge Removal Code : ESVCG0922	9/1/2022	
	Document: PGH - MGM - Aircraft Search - Read and Sign Code : LCLPGH-20220805	8/5/2022	
	ILT Course: Jetbridge Observation - Initial/Recurrent Code : CSVC1602-2022	8/1/2022	
	ILT Class: Jetbridge Observation - Initial/Recurrent Code : CSVC1602-2022-BFC	8/1/2022	
	Web Based Training: Elevate in Customer Relations Code : CREL1008	4/21/2022	
	Web Based Training: EAG Envoy EWBS 2022 Code : ERAMP9401-2022	4/16/2022	100
	Web Based Training: EAG American Eagle RampLink - 2022 Code : ERAMP9400-2022	4/15/2022	100
	Web Based Training: 2P Warm-Blooded Live Animals - Ramp Code : RAMP8814-2022	4/14/2022	
	Document: MGM - Safety and Compliance - Read & Sign Code : LCLMGM-20220412	4/13/2022	
	Verification: Medical OSHA Hearing Exam Code : MED-OSHA	4/13/2022	5/14/2023
	Web Based Training: P2 American Eagle Regional Refresher Code : ESVCG0222	4/9/2022	
	Web Based Training: Basic Data Security Awareness Code : TECH0450-01-2022	4/9/2022	100
	Web Based Training: Insider Threat Awareness Code : SECR8432-2022	4/7/2022	
	ILT Course: Baggage Service Office Initial Code : BAGS2020	4/5/2022	
	ILT Course: EAG Baggage Service Office Initial Code : EBAGS2020	4/5/2022	
	ILT Class: EAG Baggage Service Office Initial Code : EBAGS2020-20220404-01-CLT	4/5/2022	
	Document: Never Open Doors Acknowledgement 2022 Code : CABN2045-2022	4/5/2022	
	Web Based Training: Heat Stress Code : SFTY9623-2022	4/5/2022	100
	Web Based Training: Hearing Conservation Code : SFTY2120-2022	4/5/2022	100
	Web Based Training: EAG Communicable Diseases and Bloodborne Pathogens Code : ESVCG9900-2022	4/5/2022	100
	Web Based Training: 2P Dangerous Goods Chronicles for Ramp 2022 VOL 2 Code : REGS3001-02-2022	4/5/2022	
	Web Based Training: 2P Dangerous Goods Chronicles for Customer Care	4/5/2022	

2022 VOL 2

Code : REGS3000-02-2022

	ILT Course: EMB-145 Aircraft Familiarization Code : EFAM140	4/4/2022	
	On Demand OJT Course: EMB-145 Aircraft Familiarization Code : EFAM140-OJT	4/4/2022	
	On Demand OJT Class: EMB-145 Aircraft Familiarization Code : EFAM140-BFC	4/4/2022	
	Web Based Training: 2P Annual Security Awareness 2022 Code : SECR2066-2022	4/4/2022	100
	Web Based Training: Automated Volunteer Process Code : CSV5104-2020	4/2/2022	
	ILT Course: EAG Regional New Hire CSA Code : ECSVC1000	3/24/2022	
	ILT Class: EAG Regional New Hire CSA Code : ECSVC1000-20220314-02-CLT	3/24/2022	
	ILT Course: CRJ 200/700/900 Aircraft Familiarization Code : EFAMC900	3/21/2022	
	On Demand OJT Course: CRJ 200/700/900 Aircraft Familiarization Code : EFAMC900-OJT	3/21/2022	
	On Demand OJT Class: CRJ 200/700/900 Aircraft Familiarization Code : EFAMC900-BFC	3/21/2022	
	Document: EAG Regional Infant Seating Code : ECSVC0001	3/15/2022	
	Web Based Training: EAG Exit Row Code : ECSVC5000	3/13/2022	100
	Web Based Training: EAG Regional Seat Map Course Code : ECSVC7328	3/13/2022	
	Curriculum: Elevate Dont Escalate Code : PDEV3456	3/13/2022	
	Web Based Training: Introduction to Dynamic Reacom Code : CSV1407	3/12/2022	
	Web Based Training: ConciergeKey: Our Most Valuable Customers Code : CSV0214-2021	3/12/2022	
	Curriculum: Hotel, Meal and Transportation (HMT) Code : CSV0068	3/11/2022	
	Web Based Training: SSM Mini View Code : CSV6464	3/10/2022	
	Web Based Training: Alliances Training Code : CSV9511	3/10/2022	90
	Web Based Training: Welcome to oneworld Code : CSV6639	3/10/2022	100
	Web Based Training: 1P Air Carrier Access Act (ACAA) - Initial/Recurrent Code : CSV1201-2022	3/10/2022	100
	ILT Course: ERJ 170/175 Aircraft Familiarization Ramp Code : EFAM170	3/7/2022	
	On Demand OJT Course: ERJ 170/175 Aircraft Familiarization Ramp Code : EFAM170-OJT	3/7/2022	

	On Demand OJT Class: ERJ 170/175 Aircraft Familiarization Ramp Code : EFAM170-BFC	3/7/2022	
	Document: ERJ-170/175 Fire Suppression Awareness Code : ERAMP7075	2/26/2022	
	Web Based Training: EAG ERJ170/175 Above the Wing Training Code : ECSVC1750-2020	2/26/2022	
	Curriculum: Interior Aircraft Security Search Recurrent Code : SECR0905-2022	2/24/2022	100
	Curriculum: Exterior Aircraft Security Search Recurrent Code : SECR0955-2022	2/18/2022	100
	Document: Cargo Payment Modernization Code : CRGO0729	2/17/2022	
	Web Based Training: Seat Belt Safety Code : SFTY8826-2022	1/8/2022	100
	Web Based Training: Personal Protective Equipment Code : SFTY7803-2022	1/8/2022	100
	Web Based Training: Lockout/Tagout for the Affected Worker Code : SFTY8902-2022	1/8/2022	100
	Web Based Training: 1P Jetbridge - Recurrent Code : CSVC1601-2022	1/6/2022	100
	Web Based Training: Fire Extinguisher Code : SFTY4521-2022	1/6/2022	90
	Web Based Training: EAG 2022 P1 Regional Ramp Refresher Code : ESVCG0122	1/6/2022	100
	Web Based Training: 1P Dangerous Goods Chronicles Cargo and Ramp Vol. 1 Code : REGS3001-01-2022	1/5/2022	
	Web Based Training: 1P Dangerous Goods Chronicles 2022 Volume 1 Customer Service Code : REGS3000-01-2022	1/5/2022	
	Document: EAG Verifying the Tail Code : ERAMP2022	1/5/2022	
	Web Based Training: LHR FIRE SAFETY 2021 Code : SFTY14506-2021	12/26/2021	100
	Web Based Training: VeriFLY Testing Verification Code : CSVC8375	12/23/2021	
	Document: EAG NOTOC Discrepancies Code : ECRGO0010	12/23/2021	
	Web Based Training: TREX Voluntary Changes and Involuntary Reroute Code : CSVC2679	12/23/2021	100
	Document: Service Animal Update - February 2021 Code : CSVC3726	12/17/2021	
	Document: PGH - MGM - Processing a QUAD S through Gate Reader - Read and Sign Code : LCLMGM-20210730	12/17/2021	
	Web Based Training: Personal Protective Equipment Code : SFTY7803-2021	12/17/2021	100
	Web Based Training: Ordering Lands End Uniforms	12/17/2021	

Code : CSVC6733		
Web Based Training: Navigating Exceptions and Waivers Code : LEGL9106-2021	12/17/2021	100
Document: Never Open Doors Acknowledgement 2021 Code : CABN2045-2021	12/17/2021	
Web Based Training: Live Animals - Ramp Code : RAMP8814-2021	12/17/2021	
Web Based Training: KIKO Update Code : BAGS0391-Update	12/17/2021	
Web Based Training: Intro to KIKO Code : BAGS0391	12/17/2021	
Document: iCargo Heads Up for ATOs BSOs Code : CRGO-ATOBSO	12/16/2021	
Web Based Training: Intoxicated Customer Code : CSVC1700-2021	12/15/2021	90
Web Based Training: Human Trafficking Awareness for Customer Service Code : LEGL0321-2021	12/15/2021	
Web Based Training: HMT Mass Offers Code : CSVC0468	12/15/2021	
Web Based Training: Heat Stress Code : SFTY9623-2021	12/15/2021	100
Web Based Training: Hearing Conservation Code : SFTY2120-2021	12/15/2021	100
Document: EWBS Electronic Signatures and Fit for Duty Training Document Code : ESVCG5006	12/14/2021	
Web Based Training: Envoy EWBS 2021 Code : ERAMP9401-2021	12/14/2021	100
Web Based Training: Environmental Awareness Code : ENVR9896-2021	12/11/2021	100
Web Based Training: EAG Regional One Team-One Turn Code : ESVCG8877	12/11/2021	
Document: EAG Flight Closeout Code : ECSVC0519	12/11/2021	
Web Based Training: EAG Check That Bin! Code : ERAMP9410	12/10/2021	
Web Based Training: EAG Aerodata Flight Load Monitor Code : ERAMP9500	12/9/2021	
Web Based Training: EAG 2021 P3 Regional Ramp Refresher Code : ESVCG0321	12/9/2021	100
Web Based Training: EAG 2021 P1 Regional Ramp Refresher Code : ESVCG0121	12/9/2021	100
Web Based Training: Diversion Information for Frontline Team Members Code : CSVC3487-2021	12/9/2021	
Web Based Training: Diversion Information for Frontline Team Members Code : CSVC3487	12/9/2021	
Web Based Training: Interior Aircraft Security Search Initial Training Assessment	12/8/2021	100

	Curriculum: AA Initial Interior Aircraft Search Code : SECR2000	12/8/2021	100
	Web Based Training: WBT Assessment Exterior Aircraft Security Search Initial Code : SECR0950-Test	12/8/2021	100
	Curriculum: AA Exterior Security Search - Initial Code : SECR0950	12/8/2021	100
	On Demand OJT Course: AA Initial Interior Aircraft Search OJT Code : SECR2000-OJT-Course	12/8/2021	
	On Demand OJT Class: AA Initial Interior Aircraft Search OJT Code : SECR2000-OJT	12/8/2021	
	On Demand OJT Course: AA Exterior Security Search - Initial OJT Code : SECR0950-OJT-Course	12/8/2021	
	Web Based Training: Customer Relations Guidelines for Airports Code : CSVC2742	12/8/2021	
	ILT Course: AA Initial Interior Aircraft Search ILT Code : SECR2000-ILT-Course	12/8/2021	
	ILT Course: AA Exterior Security Search - Initial ILT Code : SECR0950-ILT-Course	12/8/2021	
	Web Based Training: Customer Escalations Team Member Safety and Care Frontline Code : CSVC3373-03	12/8/2021	
	Web Based Training: Customer De-escalation Guidelines for Frontline Team Members Code : CSVC3373-01	12/8/2021	
	Web Based Training: COVID-19 International Travel Requirements Code : CSVC4625	12/8/2021	100
	Document: Code 113 for Frontline Team Members Code : CSVC0113-FL	12/8/2021	
	Web Based Training: Carry-on Baggage Refresher Code : CSVC1104-2021	12/8/2021	100
	Web Based Training: Air Carrier Access Act - Initial/Recurrent Code : CSVC1201-2021	12/8/2021	100
	Web Based Training: Agent Assist Training 1 Code : CSVC2281	12/8/2021	
	Web Based Training: Access Control Code : SECR0800-2021	12/8/2021	95
	Web Based Training: Finding Protect for Volunteers Code : CSVC3738	12/8/2021	
	Document: PPS Delivery and Arrival in LTE003 Video Code : CSVC8901-VID	12/8/2021	
	Document: Piedmont STOP! Code : PIED1019	12/8/2021	
	Document: Passenger Pet Tag (PSGR PET) Code : RAMP20201110	12/8/2021	
	Web Based Training: Ops Dashboard Training End Users Code : OPS2001	12/8/2021	

	Web Based Training: Northeast Alliance JetBlue Partnership Code : CSV5382	12/8/2021	
	Document: Minimum Crew Read & Sign Code : CSV2400	12/7/2021	
	Web Based Training: Life Vest Sealing Procedures Code : CABN5433	12/7/2021	
	Web Based Training: Getting Started with iCargo Code : CRGO2000	12/7/2021	100
	Document: Envoy Verify Tail Number Code : ESVCG5010	12/7/2021	
	Document: Envoy - EWBS Qualified - EWBS Procedural Reminders - Read and Sign Code : Envoy-20200723	12/7/2021	
	Web Based Training: Electronic Miscellaneous Document - Trip Credit Code : CSV3382	12/7/2021	
	Web Based Training: EAG Piedmont Roster Apps Code : PIED1007-2019	12/7/2021	100
	Web Based Training: Arrive and Deliver PPS Code : CSV8901	12/7/2021	100
	Web Based Training: Annual Security Awareness 2021 Code : SECR2066-2021	12/7/2021	100
	Web Based Training: Dangerous Goods for Customer Service - Initial/Recurrent Code : REGS1000-2021	12/7/2021	100
	Web Based Training: oneworld and Joint Business Code : CSV1953-2021	12/7/2021	100
	Web Based Training: EAG Ramp OJT Checklist Code : EGOM2100-WBT	12/2/2021	
	ILT Course: EAG Regional New Hire Ramp Code : EGOM2000	12/2/2021	
	ILT Class: EAG Regional New Hire Ramp Code : EGOM2000-20211130-02-CLT	12/2/2021	
	ILT Course: EAG Regional Aircraft Movement Initial Code : EACFT1000	12/2/2021	
	Web Based Training: EAG American Eagle RampLink 2021 Code : ERAMP9400-2021	12/2/2021	100
	Web Based Training: EAG Regional Cargo Load Report (CLR) Code : ERAMP5263	12/1/2021	
	Web Based Training: EAG Ramp PBM Code : ERAMP0400	11/30/2021	100
	Web Based Training: EAG NH PPE Assessment Initial Code : ESFTY0406	11/30/2021	
	Curriculum: The Inclusion Series: Becoming an Upstander Code : PPL3100	11/24/2021	
	Web Based Training: Basic Data Security Awareness Code : TECH0450-01-2021	11/24/2021	92
	Web Based Training: Exploring Unconscious Bias: Making Culture a Competitive Advantage Code : PPL3030	11/24/2021	

	Document: Sensitive Security Information Code : SECR1306	11/24/2021	
	Web Based Training: Preventing Sexual Harassment - Piedmont Code : PIED3050	11/24/2021	
	Web Based Training: The Inclusive Workplace Code : PPL3090	11/24/2021	
	ILT Course: Basic Data Security Code : TECH0450-Archive	11/24/2021	100
	ILT Class: Archive of Basic Data Security Code : TECH0450-ARCHIVE-2021	11/24/2021	100
	Web Based Training: Team Member Travel Code : PPL9200	11/18/2021	
	Web Based Training: Piedmont Intellex Applications: Employee Reporting Code : PIED4684	11/18/2021	
	Document: PGH Employee SMS Training Code : PIED1003-2021	11/18/2021	
	Document: PDT Health and Safety Check Code : PIED20210112	11/18/2021	
	Web Based Training: Insider Threat Awareness Code : SECR8432-2021	11/18/2021	
	Web Based Training: Lockout Tagout for the Affected Worker Code : SFTY8902-2021	11/18/2021	100
	Web Based Training: Injury Prevention for Every Body Code : SFTY8207-2021	11/13/2021	100
	Web Based Training: OSHA Hazard Communication Code : SFTY9653-2021	11/13/2021	100
	Web Based Training: EAG FLIFO: Flight Information Code : ECSVC4636	11/13/2021	100
	Web Based Training: EAG Safety and Human Factors Code : ESFTY0402	11/12/2021	100
	Web Based Training: Fire Extinguisher Code : SFTY4521-2021	11/12/2021	90
	Web Based Training: EAG Emergency Procedures Code : ESFTY0401	11/12/2021	100
	Web Based Training: Dangerous Goods for Ramp - Initial/Recurrent Code : REGS1001-2021	11/11/2021	100
	Web Based Training: EAG Communicable Diseases and Bloodborne Pathogens Code : ESVCG9900-2018	11/11/2021	100