

12/31/2022 16:53

As we were preparing to receive 3408 from DFW, everyone working on the ramp assembled for our safety meeting about 10 minutes before the aircraft arrived. While we waited for the plane to circle in from the east I held another huddle and reiterated that this plane needed on cirstart and the engines would remain running until we had the ground power connected. I told them to wait for the engines to be turned off and spooled down and that the warning beacons had to be off as well before anyone could set the DOS cones or approach the aircraft. Everyone acknowledged this and Courtney was standing beside me during this briefing.

After the plane landed Ralph went to wing-walk the First Officer side and Courtney went to wing-walk the Captain side. When it stopped on the t-line I chocked the nose gear, opened the panel and disconnected the steering then turned around to guide the jet bridge over as it must be in position before lowering the power cable + connecting it to the plane. I noticed Meriko approaching the forward cargo bin and knelt down to wave him away. I saw Courtney about to place the safety cone at the tail and yelled and waved for her to get back as the captain-side engine was still running. I saw her see me and she started to move straight back to the side away from the aircraft.

She moved back and was walking away from the aircraft when I turned to get the cord lowered.

A couple of seconds later I heard a bang and the engine shut down. I looked over and saw something laying in front of the engine and knew what had happened. My next reaction was to assess where everyone was and determine who it happened to. I was able to locate Mariko, Jerome, Ralph, and Keith. I then realized it was Courtney.

I warned everyone back and Ryan was coming down the jetbridge stairs as he had been taking care of a customer issue at the gate when the plane arrived. I told him what happened and asked him to call 911 and the airport police.

I had stopped on the t-line at 1538. I called Bobbie at 1541 with no answer but left a voicemail to call me ASAP. I called Brian at 1542 and explained it to him. After that I went up to the jetbridge to check on Netauba, Grace, and Teneka.

We held the passengers on the plane until I believe the captain asked about deplaning.

I am pretty sure I cleared it with airport police but don't remember for sure. We directed them to baggage claim to get them out of the gate area.

We also directed the outbound passengers to go to the ticket counter area. After that it was just following directions received by the authorities.

[REDACTED] Joel Pickering

Nekayba Davis

12/31/22 5:14pm

Flight 3408 was coming in to park. The aircraft stopped at the T Line and was chocked and parked and I moved up the Jet bridge. Once the Jet bridge was stopped I heard a loud noise coming from in front of me which I initially did not see what happened because I was facing the left in order to make sure I didn't damage the aircraft. When I looked to see where the noise had come from, I saw blood spatter and a torso drop from the wing engine.

MY NAME IS KEITH TATE [REDACTED], AND HERE'S MY STATEMENT
ON 12-31-22, SATURDAY APPROXIMATELY 1537 HRS I
WAS POSITIONED ON THE ENGINE #2 SIDE, OUTSIDE
THE DIAMOND OF SAFETY WITH THE BELT LOADER. THE
AIRPLANE APPROACHED THE T-LINE WITH EMPLOYEE RICO
MARSHALLING IN THE PLANE. RICO ATTEMPTED TO
PROCEED TO THE FORWARD CARGO BIN AND MYSELF AND
RALPH ATTEMPTED TO GET HIS ATTENTION THAT HE
NEEDED TO GET AWAY FROM THE PLANE AND OUTSIDE
THE DIAMOND OF SAFETY. HE PROCEEDED TO THE
FRONT OF THE PLANE AND I NOTICED THE 1ST
OFFICER OPEN HIS WINDOW. I ATTEMPTED TO GET
RICO TO SEE WHAT HE NEEDED. WHILE DOING THIS
I HEARD A LOUD BOOM. I LOOKED AROUND THE
AREA AND NOTICED THE APPEARANCE OF A RED
IN COLOR OBJECT LAYING A FEW FEET FROM ENGINE
#1. I HEARD SOMEONE YELL "COWARDLY". I IMMEDIATELY
RAN INSIDE THE OPS AREA AND CALLED AIRPORT AUTHORITY.
THE AUTHORITY ARRIVED AND I WAS SUMMONED TO
ASSIST WITH TAPE, CONES, BAG CARTS, LOADER TO
SURROUND THE SCENE.

[REDACTED]
Keith O. Tate

12-31-22 / 1715 HRS

Mariko

12/31/22

4:45 pm

We marshalled the plane in like we've done everyday. Everybody was aware ~~of what~~ of what was suppose to go on. So after the wheels were chocked & I was going to do my walk ~~around~~ around I opened the door to the cargo bin. But my supervisor Joel had advised me to back away from the plane as he had checked under the front of the plane so I backed off as I was doing so I ~~was~~ saw under the plane as the woman was sucked into the planes engine.

Reese, Ryan

From: Reese, Ryan
Sent: Saturday, December 31, 2022 7:57 PM
To: Reese, Ryan
Subject: 12/31 Statement

On 12/31 at roughly 1525, I headed out to the ramp to prepare for the landing on flight 3408 from DFW. Nekayba Davis, Grace Pugliani, and Taneka Brown were all at the gate. Myself, Joel Pickering, Keith Tate, Ralph Whitaker, Mariko Dean, Jerome Scott, and Courtney Edwards were all on the ramp to prepare for the landing. The aircraft required an airstart which was ready to go with all of the other equipment needed for the arrival. I gathered all the employees and gave a pre-flight huddle. I went over assignments. I ensured everyone knew that it required an airstart and explained to Mariko Dean and Jerome Scott who are both new employees that they can watch the process since they have not been a part of one before. Right before the aircraft landed Joel asked me if I could go to the gate to assist with a passenger situation. I went up there to assist. As soon as I was finished helping the passenger the plane was being parked. I was getting ready to head back down to the ramp when I heard passengers gasping and yelling while looking at the plane. I looked over and saw smoke coming out of the number 1 engine. Not knowing what happened I ran to the jetbridge and the 2 agents on the jetbridge were running up saying that someone was ingested into the engine. I got out my phone and called 911 and advised them of the situation. Joel came up to the jetbridge and told me that it was Courtney Edwards that was ingested into the engine. We tried to immediately get employees into a safe space while also trying to coordinate passengers to places where they can be assisted.



Ryan Reese
Customer Service Supervisor, MGM

[Redacted signature block]

[Redacted signature block]

Grace Pugliani

12-31-22 17:12

I was upstairs assisting Nekayba with moving the jetbridge. I was at the side window making sure she didn't hit the aircraft. She finished moving the aircraft and was about to start putting the canopy out. Then the plane jerked. I thought at first the Nekayba hit the plane. Then I heard her gasp and step back. I looked out the front window of the jetbridge and saw red on the engine. At first I thought the engine had caught on fire but then I looked at the ground and realized what happened. Nekayba and I turned and walked away up the jetbridge. I went to the top to tell Taneka what happened and get everyone away from the windows. Taneka started yelling at everyone to go away from the windows and downstairs. I went back on the jetbridge to check on Nekayba and Joel was down there. He helped me tape trash bags on the windows so no one would see. The crew had the cockpit window open so I told him what happened but he said he knew. Joel opened the door and ~~he~~ I helped everyone off the plane. I had two unaccompanied minors that I got off the plane and brought them downstairs to their parents. I then came to the back of the airport.

In preparation for arrival of Flight 3408
The group exited ops to the ground.
Once on the ground Ryan (supervisor) instructed
everyone of their initial work positions
~~they~~ reminding everyone to be safe. Before breaking
Joel (supervisor) remind all of us to not approach the
plane until the beacon lights are off and
the engines ^{are} off. The plane was brought
marshalled by R. KO and then chalked by Joel
From my point of view on the left wing I
observed Courtney walk to the rear of the
plane to place the cone. I attempted to
Alert Courtney to remind her we had to wait.
Courtney ~~at~~ placed the rear cone almost falling
over from the rear engine blowing. Courtney ~~at~~ began
walking toward the front of the aircraft.
Courtney walked in front of the engine.
She was then pulled into ^{the} engine
Her body ^{then} fell to the ground.

[REDACTED]
12-31-2022

As the plane was packed. I was on the
1st Officer side, sitting on the tug. As
everyone did their respective duty. I saw
Courtney walk in front of the engine and
it sucked her in on the pilot side
of the plane.

31 Dec 22 1913

[REDACTED]