

DCA23FA428

AIR TRAFFIC CONTROL

Group Chair's Factual Report - Attachment 6

ZTL ARTCC Logs and Records

July 14, 2024

DAILY RECORD OF FACILITY OPERATION				PAGE NO Page 1 of 1
				DATE Aug 29, 2023
LOCATION	IDENTIFICATION	TYPE FACILITY	OPERATING POSITION	CHECKED BY
Hampton, GA	ZTL	ARTCC	Watch Desk	AIR TRAFFIC MANAGER Torrance L. Branch
UTC TIME	REMARKS			
0400	C. CORONADO / C. TAYLOR ON. CFPL: ROCKET SECTOR CPDLC PREF FREQUENCY CHANGED TO 135.0 CFPL: AREA 4 R20 VTABS DID NOT HAVE ANY FREQUENCIES. CFPL: AREA 4 R19 VTABS MISSING 126.42 & 124.32. CFPL: HSV ATC ALERT DUE TO GENERATOR FAILURE. -- CS			
0419	WCLC -- CS			
0420	AREA WALK COMPLETE -- CS			
0440	NAS CERIFIED -- CS			
0530	AREA WALK COMPLETE -- CS			
0630	AREA WALK COMPLETE -- CS			
0730	AREA WALK COMPLETE -- CS			
0840	K. TUMBLIN ON. -- BA			
0851	WALK THROUGH COMPLETE. -- BA			
1045	A. LAMPORT ON. -- ZR			
1250	CANCEL: HSV ATC ALERT DUE TO GENERATOR FAILURE. HSV NORMAL OPS. -- ZR			
1431	GUARD CHECKS COMPLETE. WCLC. -- ZR			
M 1736	ZTL-M-2023/08/29-0002 -- N394WJ -- ZR			
M 1959	ZTL-M-2023/08/29-0003 -- TRICK01 -- ZR			
2000	R. PENA ON. -- RP			
2035	WCLC. -- RP			
0130	C. TAYLOR ON -- CQ			
0359	COB -- CQ			
I CERTIFY that entries above are correct, that all scheduled operations have been accomplished except as noted, and that all abnormal occurrences and conditions have been recorded.		SIGNATURES(S) OF WATCH SUPERVISOR(S)		

DATE/TIME	AREA	INITIALS	INITIALS2
8/29/2023 5:32	AREA 1	GD	
8/29/2023 5:36	AREA 1	RF	
8/29/2023 5:38	AREA 1	MK	
8/29/2023 6:26	AREA 1	HS	
8/29/2023 6:37	AREA 1	BY	
8/29/2023 6:46	AREA 1	NI	
8/29/2023 6:57	AREA 1	PW	
8/29/2023 7:37	AREA 1	XD	
8/29/2023 7:49	AREA 1	PY	
8/29/2023 8:01	AREA 1	FI	
8/29/2023 8:13	AREA 1	DB	
8/29/2023 8:34	AREA 1	QU	
8/29/2023 9:29	AREA 1	WE	
8/29/2023 9:58	AREA 1	DP	
8/29/2023 11:39	AREA 1	AJ	
8/29/2023 11:51	AREA 1	NU	
8/29/2023 12:02	AREA 1	MZ	
8/29/2023 12:31	AREA 1	BB	BB
8/29/2023 12:40	AREA 1	SI	
8/29/2023 13:37	AREA 1	YE	BX
8/29/2023 13:56	AREA 1	BT	
8/29/2023 14:23	AREA 1	AK	
8/29/2023 15:14	AREA 1	YP	
8/29/2023 15:15	AREA 1	CE	VW
8/29/2023 15:25	AREA 1	BS	
8/29/2023 22:30	AREA 1	GD	MK
8/29/2023 5:26	AREA 2	SJ	
8/29/2023 5:27	AREA 2	FR	
8/29/2023 5:40	AREA 2	LS	
8/29/2023 5:57	AREA 2	CM	
8/29/2023 6:32	AREA 2	ZB	
8/29/2023 6:35	AREA 2	RH	
8/29/2023 6:36	AREA 2	RM	
8/29/2023 6:39	AREA 2	JC	
8/29/2023 7:23	AREA 2	SZ	
8/29/2023 7:30	AREA 2	KL	
8/29/2023 7:36	AREA 2	HD	
8/29/2023 8:12	AREA 2	KC	
8/29/2023 8:30	AREA 2	CD	
8/29/2023 8:44	AREA 2	KW	KW
8/29/2023 11:48	AREA 2	PJ	
8/29/2023 12:22	AREA 2	HO	
8/29/2023 12:38	AREA 2	UP	
8/29/2023 13:00	AREA 2	OV	
8/29/2023 13:03	AREA 2	FS	
8/29/2023 13:58	AREA 2	GY	

8/29/2023 13:59	AREA 2	TN	
8/29/2023 14:14	AREA 2	HJ	
8/29/2023 14:34	AREA 2	SL	
8/29/2023 14:55	AREA 2	IT	
8/29/2023 15:29	AREA 2	EI	
8/29/2023 15:31	AREA 2	MU	
8/29/2023 15:32	AREA 2	DN	DN
8/29/2023 18:12	AREA 2	JE	
8/29/2023 21:42	AREA 2	CQ	
8/29/2023 21:44	AREA 2	SJ	
8/29/2023 22:31	AREA 2	JC	
8/29/2023 22:31	AREA 2	FR	
8/29/2023 1:02	AREA 3	GQ	
8/29/2023 5:25	AREA 3	VM	
8/29/2023 5:32	AREA 3	KT	RS
8/29/2023 6:21	AREA 3	GO	
8/29/2023 6:31	AREA 3	XL	
8/29/2023 6:36	AREA 3	BF	
8/29/2023 6:45	AREA 3	AV	
8/29/2023 6:53	AREA 3	HP	
8/29/2023 7:06	AREA 3	OG	
8/29/2023 7:42	AREA 3	NX	
8/29/2023 7:49	AREA 3	EL	WI
8/29/2023 8:08	AREA 3	DC	
8/29/2023 8:40	AREA 3	RE	
8/29/2023 9:03	AREA 3	GZ	
8/29/2023 9:32	AREA 3	TW	
8/29/2023 11:45	AREA 3	MS	
8/29/2023 12:05	AREA 3	LE	
8/29/2023 12:52	AREA 3	LI	
8/29/2023 13:32	AREA 3	NO	
8/29/2023 14:00	AREA 3	CB	
8/29/2023 14:09	AREA 3	MO	
8/29/2023 14:11	AREA 3	AG	
8/29/2023 14:42	AREA 3	SY	
8/29/2023 14:42	AREA 3	OD	
8/29/2023 14:55	AREA 3	EO	
8/29/2023 14:58	AREA 3	LN	HR
8/29/2023 22:27	AREA 3	KT	
8/29/2023 22:29	AREA 3	RS	
8/29/2023 22:30	AREA 3	VM	
8/29/2023 5:15	AREA 4	PK	
8/29/2023 5:26	AREA 4	JH	
8/29/2023 6:02	AREA 4	ZI	
8/29/2023 6:26	AREA 4	CU	HB
8/29/2023 6:28	AREA 4	JZ	
8/29/2023 6:28	AREA 4	HX	

8/29/2023 6:33	AREA 4	KK	
8/29/2023 6:45	AREA 4	WV	
8/29/2023 7:27	AREA 4	AL	RI
8/29/2023 7:30	AREA 4	RL	
8/29/2023 8:34	AREA 4	ND	
8/29/2023 9:30	AREA 4	RG	
8/29/2023 11:38	AREA 4	NE	
8/29/2023 12:29	AREA 4	HU	
8/29/2023 13:22	AREA 4	JW	
8/29/2023 13:30	AREA 4	NY	KM
8/29/2023 13:59	AREA 4	BJ	
8/29/2023 14:03	AREA 4	BQ	
8/29/2023 14:33	AREA 4	AW	
8/29/2023 14:46	AREA 4	AN	
8/29/2023 14:51	AREA 4	DY	
8/29/2023 14:59	AREA 4	YZ	TJ
8/29/2023 15:05	AREA 4	KV	
8/29/2023 22:27	AREA 4	PK	
8/29/2023 22:27	AREA 4	GE	
8/29/2023 22:33	AREA 4	JH	
8/29/2023 5:00	AREA 5	BA	
8/29/2023 5:25	AREA 5	BK	
8/29/2023 5:36	AREA 5	MC	
8/29/2023 5:55	AREA 5	CK	
8/29/2023 6:29	AREA 5	BD	
8/29/2023 6:33	AREA 5	XW	NC
8/29/2023 6:36	AREA 5	DT	
8/29/2023 7:24	AREA 5	BV	
8/29/2023 7:52	AREA 5	BA	
8/29/2023 7:57	AREA 5	JL	
8/29/2023 8:00	AREA 5	LD	
8/29/2023 8:02	AREA 5	SB	
8/29/2023 8:03	AREA 5	TA	
8/29/2023 8:04	AREA 5	EX	
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8/29/2023 12:36	AREA 5	PN	
8/29/2023 12:45	AREA 5	AE	
8/29/2023 12:51	AREA 5	KJ	
8/29/2023 12:57	AREA 5	BW	BW
8/29/2023 13:14	AREA 5	MB	
8/29/2023 14:00	AREA 5	WJ	
8/29/2023 14:44	AREA 5	UK	
8/29/2023 14:45	AREA 5	QD	
8/29/2023 15:00	AREA 5	TX	

8/29/2023 15:08	AREA 5	KQ	
8/29/2023 15:13	AREA 5	PP	
8/29/2023 15:28	AREA 5	AQ	
8/29/2023 15:59	AREA 5	PB	
8/29/2023 22:28	AREA 5	BK	
8/29/2023 22:29	AREA 5	MC	
8/29/2023 22:32	AREA 5	CK	
8/29/2023 5:22	AREA 6	AB	
8/29/2023 5:31	AREA 6	ZJ	
8/29/2023 5:41	AREA 6	AX	AX
8/29/2023 6:19	AREA 6	OH	UN
8/29/2023 6:26	AREA 6	HE	
8/29/2023 6:28	AREA 6	SA	
8/29/2023 6:31	AREA 6	JK	
8/29/2023 6:45	AREA 6	ZK	
8/29/2023 7:15	AREA 6	EU	
8/29/2023 7:29	AREA 6	EA	OP
8/29/2023 7:33	AREA 6	RY	
8/29/2023 7:56	AREA 6	ED	
8/29/2023 9:10	AREA 6	LY	
8/29/2023 9:28	AREA 6	FF	
8/29/2023 9:42	AREA 6	UF	
8/29/2023 12:00	AREA 6	GT	
8/29/2023 12:31	AREA 6	AO	
8/29/2023 12:48	AREA 6	WF	
8/29/2023 12:57	AREA 6	KY	
8/29/2023 13:42	AREA 6	GS	
8/29/2023 13:48	AREA 6	YG	
8/29/2023 13:57	AREA 6	VZ	
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8/29/2023 22:07	AREA 6	ZJ	
8/29/2023 22:29	AREA 6	SS	
8/29/2023 22:31	AREA 6	AB	
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8/29/2023 5:35	AREA 7	OM	
8/29/2023 5:36	AREA 7	AD	
8/29/2023 6:24	AREA 7	GV	
8/29/2023 6:37	AREA 7	NT	
8/29/2023 7:10	AREA 7	AF	
8/29/2023 7:11	AREA 7	ZU	
8/29/2023 7:20	AREA 7	GU	

8/29/2023 7:25	AREA 7	ET	
8/29/2023 7:53	AREA 7	TQ	GG
8/29/2023 7:59	AREA 7	YM	
8/29/2023 8:22	AREA 7	EQ	
8/29/2023 8:43	AREA 7	WP	
8/29/2023 11:23	AREA 7	OJ	
8/29/2023 13:12	AREA 7	OT	
8/29/2023 13:49	AREA 7	NH	
8/29/2023 13:56	AREA 7	ST	
8/29/2023 14:01	AREA 7	SD	
8/29/2023 14:04	AREA 7	NZ	
8/29/2023 14:20	AREA 7	AU	
8/29/2023 14:25	AREA 7	NG	
8/29/2023 14:27	AREA 7	AM	IB
8/29/2023 14:33	AREA 7	IB	
8/29/2023 15:02	AREA 7	YH	
8/29/2023 15:13	AREA 7	VG	
8/29/2023 15:32	AREA 7	GP	
8/29/2023 22:46	AREA 7	AY	
8/29/2023 22:52	AREA 7	AD	
8/29/2023 22:59	AREA 7	OM	
8/29/2023 8:32	OM/SM	ZR	
8/29/2023 21:12	OM/SM	RP	
8/29/2023 5:08	TMU	XQ	
8/29/2023 5:11	TMU	FG	
8/29/2023 5:57	TMU	ZG	
8/29/2023 6:49	TMU	CF	
8/29/2023 7:23	TMU	PR	
8/29/2023 11:27	TMU	CO	
8/29/2023 12:16	TMU	TM	
8/29/2023 12:43	TMU	XS	
8/29/2023 14:43	TMU	KD	

Daily Weather Briefing

Prepared: 8/29/23 12:15 PM by: YO

valid for 12 hours

FOR ATC PLANNING
PURPOSES

Scattered convection is expected over most of ZTL this afternoon. Cells will move to the northeast at 10-20kts. Expect mostly low-VFR/patchy MVFR conditions. Surface winds will be east to southeast at 10-15kts. Flight Hazards outside of convection: LGT-MOD Rime/Mixed Icing from 160-FL280 over GA/SC/NC/VA.

FTUS80 KATL 291554 AAA
KATL 291552Z 2916/3018 10006KT P6SM BKN012
FM291800 14005KT P6SM VCSH SCT025 BKN040
TEMPO 2922/3002 VRB15G25KT 3SM TSRA BKN025CB
FM300400 09003KT P6SM VCSH BKN025
FM300800 10004KT 6SM BR OVC006
FM301600 06007KT P6SM VCSH BKN015

REMARKS: ISOLD TS EXP ALL QUADS AFT 21Z.

FTUS80 KCLT 291600 AAA
KCLT 291558Z 2916/3018 14005KT P6SM BKN012
TEMPO 2916/2918 SCT012 BKN035
FM291800 19006KT P6SM VCSH BKN040
TEMPO 2923/3003 3SM TSRA BR OVC025CB
FM300300 18003KT 6SM -SHRA BR OVC025
FM300700 21003KT 5SM BR VCSH OVC006

REMARKS: ISOLD TS PSBL ALL QUADS AFT 22Z.

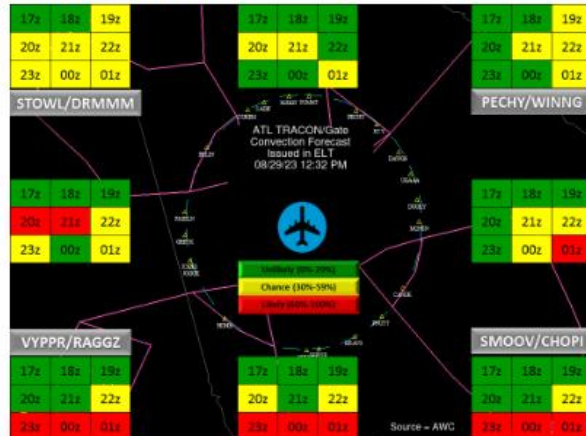
[Go to KATL TAF TDA](#)



[Go to KCLT TAF TDA](#)



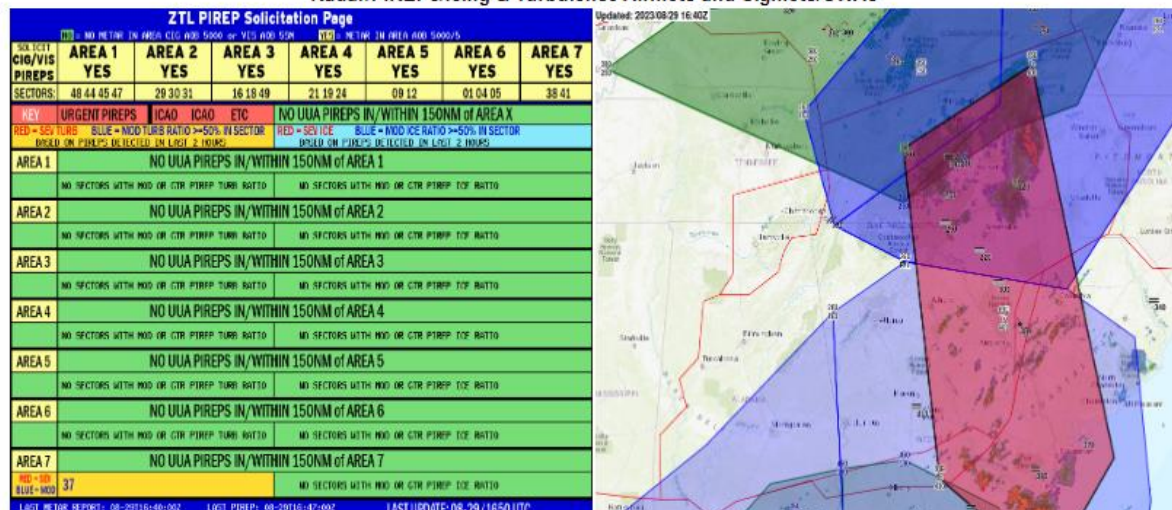
ATL Convective Gates



CLT Convective Gates



Radar/PIREPs/Icing & Turbulence Airmets and Sigmets/CWAs



Occurrence Report

This occurrence is in "draft" status. All information contained herein may be inaccurate or incomplete.

* Indicates required item

ZTL-M-2023/08/30-0004

Preliminary Data:

Facility *
ZTL

Event Date* and Time* (UTC)
Aug 29, 2023 2230Z

Event Time (LCL)
1830L

MOR Type *

--Passenger/Flight Crew Injury Due to Turbulence other than wake

Questions:

Potentially Significant Event?*
☐ Yes ☒ No What is significant?

Training In Progress?*
☐ Yes ☒ No ☐ Unknown

Did equipment outage potentially contribute to this event?*

☐ Yes ☒ No ☐ Unknown

Possible NMAC?*

☐ Yes ☒ No

Aircraft Involved:

Aircraft #1

Call Sign *
DAL175

A/C Type *
A359/L ☒ IFR ☐ VFR

Facility *
ZTL

Position *
R49

Frequency
121.35

METAR Observation:

Additional Information:

Departed:
LIMC

Destination:
KATL

Diverted to:

Type of Turbulence
Storm

A/C Location - Fix/Radial/Distance: *
ATL05040

A/C Altitude: *
140

Number Injured

2

Injuries Suffered

The pilot reported injuries to A80.

35 of 3000 characters used.

Summary *

Delayed Entry. DAL175 entered ZTL airspace enroute to KATL on the OZZZI arrival, a normal route of flight. DAL175 was issued the LOA restriction to cross OZZZI at 14,000 feet and complied. DAL175 requested deviations from R49, but R49 requested the pilot remain direct OZZZI and A80 would have instructions for deviations. Before switching DAL175, R49 requested a ride report and the pilot stated it was good but about to get worse as there was a cloud in front of the aircraft. A80 relayed that the pilot reported severe turbulence with injuries.

550 of 3000 characters used.

NMAC:

*Was this a verified NMAC? **

☐ Yes ☒ No

Supporting Data:

Falcon Bookmark – ZTL-B-2023/08/29-0008

Add Attachment

Select type... ▼

Previous Note(s)

New Note

0 of 2000 characters used.

Read-only link

<https://cedar.faa.gov/MorEorForm.php?entryID=1366324363&rid=1384479816>

Safety Tags

QA Findings *

0 of 3000 characters used.

Corrective Action Plan

Subject: Generated from ZTL#475900

Safety Monitoring Watchlist

Risk or Hazard

- Utilizing Emergency Checklist
- The Timely Issuance of ALNOTs
- Issuance of Low Altitude Safety Alerts
- Operational Supervisor/CIC Interaction Not Evident

Validated Safety Issue(s)

A Covered Event Review (ZTL-C-2022/12/13-0001) was conducted from December 14, 2022 through December 20, 2022 to review air traffic services provided by ZTL to N74586 (M20P/U) on December 13, 2022. As documented in ZTL-M-2022/12/13-0002, the pilot of N74586 transmitted Mayday to the ZTL R09 controller following a loss of engine power. The pilot attempted to divert to Alexander City, AL (KALX) with guidance from R09, but did not make it to field. The aircraft was destroyed with the lone pilot onboard suffering fatal injuries.

The Covered Event Review revealed areas of improvement needed for emergency checklist usage, timely ALNOT issuance, issuance of low altitude safety alerts, and operational supervisor/cic interaction not evident.

Pertinent Regulations

- 7110.65 - 10-1-3, Providing Assistance
- 7110.65 - 10-1-4, Responsibility
- 7110.65 - 10-1-5, Coordination
- 7110.65 - 10-2-1, Information Requirements
- 7110.65 - 10-2-5, Emergency Situations
- 7110.65 - 10-3-4, ALNOT
- 7110.65 - 10-3-6, Last Known Position Determination
- 7110.65 - 10-3-7, ALNOT Cancellation
- 7110.65 - 2-1-6, Safety Alert
- 7110.65 - 2-1-26, Supervisory Notification
- 7110.65 - 10-1-1, Emergency Determinations
- 7110.65 - 10-1-2, Obtaining Information
- 7110.65 - 10-2-15, Emergency Airport Recommendation
- 7110.65 - 10-2-16, Guidance to Emergency Airport
- 7110.65 - 10-3-1, Overdue Aircraft/Other Situations
- 7110.65 - 10-3-3, Information to be Forwarded to RCC

Corrective Action Plan

Mitigation Plan			
Mitigation 1			
Type Briefing	Level Facility	Target Completion Date Apr 30, 2023	☒ Complete
Details Utilizing Emergency Checklist: 1. Facility/Each area emergency checklist will be reviewed and updated collaboratively with the Local Safety Council. 2. A required briefing item is to be developed by the Quality Control Office (ZTL-505) and completed by management and operational personnel. In addition to requiring all Operational personnel to complete the Mandatory Briefing Item, Operational Supervisors will conduct a verbal briefing with all controllers on the location of the emergency checklist and its utilization. 3. Computer Based Instruction (CBI) MB 16-001: Unusual Situations will be assigned to all operational personnel as refresher on emergency situations.			
Mitigation 2			
Type Briefing	Level Facility	Target Completion Date Apr 30, 2023	☒ Complete
Details The Timely and Accurate Issuance of ALNOTs 1. The ZTL QC office will develop and conduct a mandatory briefing for Operations Supervisors (OS), Controller-In-Charge (CIC), Operations Managers (OM), and Flight Data specialists. The briefing will consist of refresher training on FAA JO 7110.65 Chapter 3: Overdue Aircraft, the ZTL ALNOT Submission Form, and issuing the ALNOTs by Flight Data			
Mitigation 3			
Type Other	Level Facility	Target Completion Date Apr 30, 2023	☒ Complete
Details Issuance of Low Altitude Safety Alerts 1. The ZTL QC office will engage the ZTL LSC to develop memory aid with common phraseology for the issuance of a safety alert/low altitude alert. These aids will be made available on all radar sectors in the ZTL control room. Memory aids will be completed and distributed by January 13th, 2023. 2. Safety Alerts are a current ZTL OSA Emphasis Item. This will be extended through March 31, 2023. 3. Develop and implement quarterly training for all operations personnel on the following topics: Emergencies, Traffic Alerts, Safety Alerts, and ALNOTs. Training will be conducted in alternating verbal and computer-based instruction briefings.			

Corrective Action Plan

Mitigation Plan (continued)			
Mitigation 4			
Type Training	Level Facility	Target Completion Date May 2, 2023	☒ Complete
Details Operational Supervisor/CIC interaction not evident 1. The ZTL QC office will develop Supervisor/CIC tabletop training scenarios to give increased knowledge for handling similar events. Scenarios to be developed by January 13th, 2023. Training will be completed by February 1st, 2023. 2. Prior to March 31st, 2023 OMs will conduct investigative Performance Record of Conference (PRoC) on supervisors to gauge understanding and knowledge handling emergency situations.			
Mitigation 5			
Type Briefing	Level Facility	Target Completion Date Jul 1, 2023	☒ Complete
Details In response to recent loss events during which Safety Alerts were not issued, the ZTL LSC will develop a verbal briefing presentation for Safety Alerts. Included will be good and bad examples of ZTL Safety Alert issuance.			
Monitoring Plan			
Monitoring Item 1			
Type Audit	Level Facility	Target Completion Date Apr 30, 2023	☒ Complete
Details 1. The QC Office will audit the use of emergency checklist for the next 90 days starting January 1, 2022. Methods of auditing will be via ERAM and/or SATORI replay or supervisor verification. 2. OSA task Rapidly recovers from equipment failures and emergencies will be added to facility emphasis items through the monitoring period. 3. The mandatory briefing item, MB 16-001, will be tracked for completion by the required personnel in Training Enterprise Application & Management (TEAM).			
Effectiveness Target A compliance rating of 90% or greater will validate the effectiveness of the mitigations.			
Monitoring Item 2			
Type Audit	Level Facility	Target Completion Date Sep 30, 2023	☐ Complete
Details 1. The mandatory briefing item will be tracked for completion by the required personnel in TEAM. 2. The ZTL QC will review ALNOTs issued by the facility to determine the timeliness and accuracy of the ALNOT information. Review to be completed by March 31st, 2023.			

Corrective Action Plan

Monitoring Plan (continued)			
Effectiveness Target A compliance rating of 90% or greater will validate the effectiveness of the mitigations.			
Monitoring Item 3			
Type Review	Level Facility	Target Completion Date Apr 30, 2023	☒ Complete
Details 1. The ZTL QC office will ensure that Safety Alert Memory aids available at all Radar Sectors in the control room. 2. A mandatory briefing item will be completed and tracked on TEAM by all operational personnel. 3. For the next 90 days, ZTL-505 and Operations Supervisors will review MORs for situations in which Safety Alerts are required and audit compliance with 7110.65 para 2-1-6, Safety Alert. 4. The ZTL QC office will review OSA data for compliance with safety alerts. 5. Quarterly training will be tracked on TEAM for target completion status.			
Effectiveness Target A compliance rating of 90% or greater will validate the effectiveness of the mitigations.			
Monitoring Item 4			
Type Audit	Level Facility	Target Completion Date May 2, 2023	☒ Complete
Details 1. The training scenarios will be tracked for completion by required personnel in TEAM. 2. The investigative PROCs will be tracked in CEDAR.			
Effectiveness Target A compliance rating of 90% or greater will validate the effectiveness of the mitigations.			
Monitoring Item 5			
Type Audit	Level Facility	Target Completion Date Sep 30, 2023	☐ Complete
Details The ZTL QC office will conduct an Audit of Safety Alert issuance.			

Corrective Action Plan

Monitoring Plan (continued)	
Effectiveness Target A compliance rating of 90% or greater will validate the effectiveness of the mitigations.	
CAP Approval	
☒ Approved ☐ Not Approved Approved By: Zoltan Levister Approved Date: Jan 20, 2023	

Corrective Action Plan

Subject: Resource Management Safety Monitoring Watchlist			
Risk or Hazard			
Resource Management has been a significant issue within ZTL resulting in the mismanagement of areas, combined sectors, and significant events. ZTL recognizes a deficiency in operational oversight. After reviewing the previous year SSR's, ZTL has a Needs Improvement in Resource Management on 54% of the cases.			
Validated Safety Issue(s)			
On July 2, 2023, Area 2 was managed by an OS. ZTL sector 32 was combined with sector 34 and experienced severe weather throughout the sector. Multiple aircraft were deviating and requesting to deviate. Due to the complexity of the combined sectors, sector 32 experienced a significant event followed by another loss of standard separation. On July 7, 2023, Area 5 was managed by an OS. The OS attempted to split ZTL sector 09 and 10 due to weather conditions impacting the sector and holding. The R09 OJTI requested to keep the sector combined for training purposes and also due to the sector complexity. Because the sectors were not split in a timely manner an international aircraft had to divert. On July 30, 2023, Area 2 was being monitored by a CIC while the OS was getting currency in the area. ZTL sector 32 was combined with sector 34 with a moderate to heavy workload. The sector required help from Area 4 with re-routing aircraft around the combined sector.			
Pertinent Regulations			
7210.3 - 2-6-1, Watch Supervision			
Mitigation Plan			
Mitigation 1			
Type	Level	Target Completion Date	☐ Complete
Briefing	Facility	Nov 30, 2023	
Details			
ZTL ATM and NATCA FAC Rep will conduct a collaborative all hands briefing to the entire facility. This briefing will address the resource management challenges ZTL has faced with future goals to work together in mitigating the issue.			
This briefing will include information prepared by QC for the facility referencing splitting sectors. It will include the pre-COVID numbers/sector configurations and compare them to the current volume. This briefing will also detail the nuances of each area such as "yellow/red" sectors, center boundaries, and the timeliness of TMI's.			
Mitigation 2			
Type	Level	Target Completion Date	☐ Complete
Training	Facility	Nov 30, 2023	
Details			
ZTL will conduct a CIC refresher and a Supervisor Seminar course that details what is required and expected in these positions.			

Corrective Action Plan

Monitoring Plan		
Monitoring Item 1		
Type Audit	Level Facility	Target Completion Date Nov 30, 2023 ☐ Complete
Details QC is currently auditing a portion of the facility areas resource management. ZTL will complete 2 FLMIC/CIC (3120-36) OSA's per area per month; OM's will complete an additional FLMIC/CIC (3120-36) OSA per month (additional to the required sampling plan OM OSA requirement).		
Effectiveness Target 80%		
Monitoring Item 2		
Type Emphasis Item	Level Facility	Target Completion Date Nov 30, 2023 ☐ Complete
Details ZTL will add two facility emphasis items to FLMIC/CIC (3120-36) OSA's: 1. Provides complete and accurate relief briefings 2. Staffs Appropriately.		
Effectiveness Target 80%		
CAP Approval		
☒ Approved ☐ Not Approved Approved By: Zoltan Levister Approved Date: Aug 7, 2023		