

From: Migdal, Joshua A [REDACTED]

Sent: Friday, September 15, 2023 3:55 PM

To: Sathya Silva [REDACTED]

Cc: Migdal, Joshua A [REDACTED]

Subject: RE: Delta Air Lines, Inc.: Turbulence Injuries - Flight 175 (MXP-ATL), A350-900 (Ship N576DZ), 08/29/2023

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Hello Sathya,

Below are updates for the flight attendant injuries and the passenger injuries that have been shared with Delta.

Flight Attendants

Five of the flight attendants were transported to a hospital and released within 24 hours.

#	Degree of Injury	Injury Details	Seatbelt Used
1	Serious	2 broken ribs and back compression fractures	N/A - not seated
2	Serious	Cervical compression fractures in neck/upper back	N/A - not seated
3	Minor	Laceration requiring sutures, pain/soreness to back and neck	N/A - not seated
4	Minor	Strain ankle/foot	N/A - not seated
5	Minor	Strain to neck, headache	N/A - not seated
6	Minor	Strain neck and upper back	N/A - not seated
7	Minor	Strain shoulder and knee	N/A - not seated
8	Minor	Pain/soreness back, shoulder and neck	N/A - not seated
9	TBD	Concussion and cervical strain	N/A - not seated
10	Minor	Localized strain neck and back	N/A - not seated
11	None	N/A	N/A - not seated

Passengers

Of the seven passengers that were transported to the hospital, and have provided injury details to Delta, one passenger remains in the hospital. I have also included details about seatbelt usage that were shared by the passengers.

#	Degree of Injury	Injury Details	Seatbelt Used
1	Serious	Mass fracture c-1-c2, C3 fracture, T2 Endplate fracture, right 1st rib fracture, left glute tissue contusion, cervical spinal hematoma (remains hospitalized as of 9/15)	No
2	Minor	neck strain /released 8/30	No
3	Minor	neck strain /released 8/30	No
4	Serious	fracture on c6 released 8/30	No
5	Minor	left breast released 8/30	No
6	Minor	neck strain /released 8/30	No
7	Minor	neck strain /released 8/30	No

From: [Williams, Leon T](#)
To: [Masters, Shannon M](#); [Debosky, Theresa M](#)
Cc: [King, Rachel J](#); [Bryant, Rufus](#); [Banerjee, Shamik](#)
Subject: 175 MXP Incident
Date: Tuesday, August 29, 2023 11:03:48 PM
Attachments: [image001.gif](#)

Hi Shannon,

As per your request, there was extensive damage to the overhead panels in row 45. Passenger [REDACTED] seated in 45A advised me that she did not have her seatbelt on during the event. She stated her head struck the panel causing pain to her head, back and neck. She later walked off the aircraft and was seen by paramedics.

There are two additional accounts of passengers not having their seatbelts on. They both advised the Red Coat that they didn't have their seat belts on. She is providing a statement and I'll forward it to you.

Please let me know if you need anything else on this.

"Terry" Williams

Station Manager – ATL

Above Wing – INTL

