

UAL 1675 Sep 1, 2022 Cabin Crew Statements

Injured FA

I had just completed the final compliance check and walked into the back galley to take my jumpseat. I pulled the seat down with my left hand and bent down to sit when we hit a bump of turbulence. It pushed my body down lower than the jumpseat and I was trying to brace myself with the hand I was holding onto it with. The force was so great that it felt like it bent my fingers backwards. As soon as I stood up again, I sat in my jumpseat and held my hurt hand in the other and told one of the other flight attendants that my hand hurt really bad. He asked if I needed medical attention and called the Purser to tell her what happened. She then called the pilots to ask for a medic when we land and gave me ice for my hand during the final descent and taxi. The medic took a look and told me to take ibuprofen and ice it often. I went with an inflight supervisor in DEN, and they gave me aspirin and ice and I was deadheaded home back to ORD. I went to the clinic there today and they will be taking x rays of my hand tomorrow to see if it is broken. The bump may have been due to wake turbulence.

2nd Flight Attendant Statement

As Natalia and I were finished doing final check for landing and were in the galley double checking the galley was secured as we were getting ourselves ready to take our jumpseats, we experienced a sudden drop of air altitude with a jerk. Because I was so close to the door when the turbulence happened, my right hand landed on the slide cover and prevented me from falling on the floor. However, after the sudden movement and quick recovery of the turbulence, I heard crew member Natalia complaining of her left hand hurting when she got up from the floor when she fell down during the turbulence. She looked she was in pain. I put some ice in a bag so she can put in her hand. Cabin crew was notified. Upon landing and arrival, paramedics met the flight and escorted Natalia. When I exited the aircraft, Natalia was sitting in the boarding area waiting for an inflight manager to meet her, the pilot, the rest of the crew and the supervisor witnessed Natalia's left hand had swollen up.