

DCA22LA133

OPERATIONAL FACTORS

Attachment 11

United Pilot Bulletin 22-154

November 10, 2022

B737 MAX Enroute CPDLC

Applies to: B737 pilots

Bulletin Number: 22-154

Effective: May 27 – December 31, 2022

Revision: 2

This pilot bulletin is being reissued to extend the expiration date and replaces 22-043

Why: Boeing has identified an anomaly with the U14 FMC software on B737 MAX aircraft. The anomaly results in the FMC dropping an ATC issued message/clearance. The dropped message/clearance is not displayed to the crew. This issue occurs primarily with hand-offs to approach controls (TRACONS) and hand-offs to external non-US ATSUs (Oceanic, Canada, etc.)

Policy/Procedure: Effective immediately, ENROUTE CPDLC is not authorized on the B737 MAX aircraft. DCL clearances on the ground may still be used. Do not accept any enroute clearances/request issued by ATC and revert to normal voice clearance procedures. Dispatch is in the process of changing the flight plan filing codes for the B737 MAX aircraft.

Reference: This bulletin will expire once Boeing issues an update to the U14 FMC software.

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