

To: NTSB
Fm: Frank McCabe
Re: United Airlines Flight 2197 (IAH-YYZ) May 25, 2022

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First Officer Steve Jones and I were the crew of United flight 2197 on May 25th, 2022. We were flying from Houston (IAH), to Toronto, Canada (YYZ) on an Airbus 320. I was the Captain and pilot monitoring on this leg. The flight attendants had been briefed on possible turbulence during the flight as we were going to navigate around some convective activity enroute.

Around 0110z at FL 350 we encountered some clear air moderate turbulence for approximately 15 seconds. I immediately told the flight attendants to take their jumpseats. The seatbelt sign had been on for approximately 5 minutes prior to that after we encountered a little light turbulence. We were monitoring Skypath (for turbulence) and WSI (for weather), but there were only reports of light turbulence in our area and no convective activity within 50 miles. About 10-15 minutes later, the lead flight attendant informed me that another flight attendant had injured her wrist while trying to prevent our third flight attendant from falling. Fortunately there were two doctors on board to assist and wrapped her arm in ice. We contacted Medlink, followed their recommendations, and continued to Toronto where emergency personnel met the aircraft at the gate.

Respectfully, Frank McCabe