

Report #7585: Tail struck by aircraft**ID:** 7585**Type:** Flight Ops Incident Report**Viewer Access:** Yes**Event Title:** Tail struck by aircraft**Event Details****Flight Number:** 3566**Codeshare:** United Airlines**Aircraft Tail Number:** N633RW**Departure Airport:** SAV**Destination Airport:** EWR**Operational Phase:** Parking**Altitude MSL:** 0**Aircraft IAS:** 0**Request Contact by Flight Ops Management:** Yes**Aircraft Configuration/Environmental Factors Details****Autopilot:** Off**Flight Director:** Off**Autothrottles :** Off**Autobrakes Armed:** Off**Spoiler:** Stowed**Landing Gear:** Down**APU:** Off**Flaps/Slats:** 0**Narrative**

Narrative: After arriving in EWR from SAV we were notified that our gate was still occupied. We were assigned to wait on taxiway W. After roughly 40 min gate became available and ramp controller assigned us to taxi via U, B, K and A taxiways with ground permission to directly access gate C87. Ground controlled cleared us and after arriving we stopped and held short of a direct access entry point facing the gate not blocking white painted service road used by airport utility and service trucks to drive by. No ramp Marshal were available at a time to guide us in. Parking brake was set, red beacon was on and engine number one was ON. We contacted United Operations who told us our crew would be there shortly after they were done assisting the plane at the gate next to us. I made another announcement to our passengers to remain in their seats with the seatbelt securely fasten because we are not parked yet and aircraft would be moving momentarily. After few minutes we felt an impact/jolt by something. We looked out the window and noticed Turkish Airlines A330 aircraft passing behind us from right to left from our facing forward position on taxiway A. We notified ground controller first and we were told to call the Tower on landline phone number after we assess the situation. Ground tried to reach out Turkish Airbus crew on frequency but they continued taxi and didn't reply to their call. Ground controller tried several time and was finally able to get their attention few minutes later. Right after I made a call to flight attendants to find out if they were ok and if any passengers were hurt. Their response was that everyone was sitting and no one reported injuries. First officer made an announcement to passengers about what happened and advices them to remain seated with seat belts on because we were about 20 feet from the gate and will be moving shortly. At the same time I was informing a dispatcher about the incident via ACARS. Shortly 3 marshals arrived and guide us in last 20-30 feet straight to gate where we safely deplane aircraft. Upon completion of a walk around we discover a major damage on the tail sections where rudder got split in half by a sharp object. We contacted the tower to gave them our statement, maintenance control, pilot on duty and Port Authority Police collected our information.