

Consuella Phillips

After the Captain made the Prepare for Landing PA, the #1 Kamarin Barclay called to inform us that the captain said we have about 3-4 minutes before it gets really bumping. The FAs were in the aisle preparing for landing, when all of a sudden we experience severe turbulence. It was less than the 3-4 minutes. We began to secure ourselves by holding on to the nearest overhead bin or seat and the #2 Fulton and #3 Phillips began making our way back to the AFT galley to be seated. While in secured in our jumpseats, the #1 Barclay called to inform us that she was injured from the turbulence and didn't think that she would be able to walk. Once we landed, the #1 Barclay notified the captain of her injury and the captain had paramedics meet the plane. The paramedics took Barclay to the hospital. *Recommendation:* Give FAs more notice regarding turbulence. Maybe have us prepare early and be seated. Also, describe or use appropriate turbulence language (light, moderate, severe) so that we can implement our turbulence policy and procedures.

Rosemary Fulton

Captain Owens Jr made announcement for flight attendants to prepare for landing. Then the #1 F/A, Kamarin Barclay, called the aft galley and told the #3 F/A, Consuella Phillips, that we have 3-4 minutes before turbulence hits. I the #2 F/A, Rosemary Fulton, rushed to the first row of main cabin to pick up remaining service items and complete final compliance checks. When I reached row 10, we hit severe turbulence. I was thrown a little but didn't get injured. Severe turbulence hit within 30 seconds not 3-4 minutes. I then held onto the overhead compartments and made my way to the aft galley. F/a Phillips and I were able to secure ourselves into our jumpseats. F/a Barclay called to the aft galley via interphone. F/a Phillips answered the call. F/a Phillips told me that F/a Barclay was crying and said that she was injured during the turbulence and wasn't sure if she would be able to walk. Upon landing, the paramedics met our aircraft to take F/A Barclay to the hospital. *Recommendation:* When upcoming turbulence is expected, the Captain should have the F/As to prepare for landing as early as possible. The type of turbulence expected should be specified as light, moderate or severe.

Kamarin Barclay

Capt. Called about 15 min prior to landing. He said there may or may not be turbulence in about 3-4 min so prepare for landing now. I hung up the phone, called the other FAs to relay the message and I started my walk through. Within a minute of him original call, the plane hit a very big pocket of turbulence. I fell to the ground on my knees in the aisle. The other FAs were also thrown off balance. I stood up and got back to my seat but I couldn't move my right leg. I called the other FAs and told them. After we landed, we called the capt and let him know I was injured. We deplaned and after a police officer and paramedics took me to the hospital. Where I was treated for a shattered knee cap.