

Flight Attendant #1; Marcus Gluth

I was the #1 Flight Attendant working 2206 DFW-MIA on July 4, 2021. As we were descending into MIA the captain called me and said that it was "ugly" ahead of us and he was going to have us prepare for landing early as it may be turbulent. I immediately informed the passengers and crew via PA system of the information I had received from the Captain and continued with the prepare for landing PA. As I was finishing the PA the plane felt like it violently dropped, moved to the left and right- almost a circle motion. I made another PA telling the passengers to make sure their seatbelts were fastened and again the same turbulent drops and movement happened again. I took my seat and was contacted by Flight Attendant #2 Michelle Hamlin and she told me Flight Attendant #3 Cathy Ryder had fell and was seriously injured during the turbulence and laying on back galley floor. FA Hamlin had already contacted the cockpit and spoke to the Captain and informed him that medical personnel would be needed for FA Ryder upon landing in Miami. I secured the First Class galley and remained buckled into my jump seat for the remainder of the flight. At the Gate the flight was met by both Flight Service and Passenger Service managers. We instructed the passengers to remain seated until Miami Dade County Fire Rescue personnel could assess the situation. Fire Rescue instructed the passengers to remain seated until FA Ryder could be treated and removed from the aircraft. Miami Dade Police were also present and dealt with one passenger who was in 2F who was extremely disgruntled that she could not exit the aircraft. FA Ryder was strapped to a back board, elevated above the passengers and taken off the aircraft. I was told she was subsequently taken to University of Miami Hospital emergency room.

Flight Attendant #3; Cathleen Ryder

On approach into Mia the captain made a pa asking the flight attendants to prepare the cabin early as we may experience some turbulence going into Miami. While the #1 was making the prepare landing pa myself and fa Michele Hamlin grabbed a market bag each to proceed with our prepare for landing walk thru and procedures. At that moment we hit severe turbulence and all I can remember is flying into the air while in the galley coming down onto my feet and my back feeling like an accordion, my legs buckled under me as I fell to the ground with severe painful up and down my entire body. I could move nor did I want to. I remember passengers screaming and Michele protecting me from more turbulence. I remember her calling the captain telling him that I was hurt and that we would need an ambulance. The paramedics came on and asked if I could walk and I said NO...so they carried me out on a board to the ambulance. I was in excruciating pain throughout.

Flight Attendant #4; Agnes Lopez

Into final phase of the flight, the captain informed the purser that there was possible turbulence and to prepare the cabin early for landing. the flight attendant number one made the announcement and we got into a rough air pocket i was lucky to be close to 1l and to be able to buckle up after waiting a couple of minute i made it to 2R jump seat i was not aware that a flight attendant had been hurt in AFT galley At the gate passengers were asked to remain seated, fire rescue came on board ,and took flight attendant number 2 off the A/C on a stretcher she was moaning and shaking ,clearly in a lot of pain.

Flight Attendant #2 Statement; Michele Hamlin

"On approach into Mia. The capt asked us to prepare the cabin early because we might be experiencing some turbulence. Cathy and I who were both in the back galley grabbed trash bags, while the number 1 was making the prepare for landing announcements. The announcement was not complete, I turned to start to walk to the front of the cabin I was between the seats in the last row. Cathy was in the back galley . We hit severe turbulence i held onto the arm rest of the last row so I didn't get thrown up but I did get thrown to the ground. I turned around to see Cathy airborne and fall to the ground. Passengers were screaming, I have never felt turbulence like this in 33 years of flying. I made my way back to Cathy who was laying on the galley floor. She was in severe pain and could not get up. Her arms were numb and she could not straighten her legs out. She was shaking and crying because of the intense pain she was in. I called the flight deck and informed them of the situation and asked that they call the paramedics to meet the aircraft after landing. The paramedics came on and carried Cathy off the aircraft on a back board then off to the hospital."