

Flight 1481 Flight Attendant Statements

Flight Attendant – 2L (Diane Jahangir)

Kim Carmona and I were preparing the cabin for landing when the captain made the announcement “Flight Attendants take your jump seats”. We were about 3/4 of the way down the aisle at the time. We continued our way through the cabin toward the rear of the aircraft. When we reached the galley, Kim was by door 2L in front of the jumpseat and handed me a trash bag and I went to put it in the garbage cart near door 2R. Kim was getting ready to pull the jumpseat down to take her seat when we hit the turbulence. It was a short event. She was thrown down to the floor into the slide pan cover in a sitting position at 2L. I was able to hold on to the counter, so I didn’t fall. I immediately went over to her and sat in the jumpseat and didn’t want her to move right away in case she had a severe injury. She was able to pull herself up onto the jumpseat and I helped her buckle in for landing. She was complaining of pain in her left front abdominal area and her legs. I called Susan, the Purser, at door 1L and told her what happened and to call the captain. She asked him to call for medical personnel. Upon landing, Susan made a PA announcement instructing passengers to remain seated upon arrival at the gate since medical personnel would be meeting the flight. When we parked at the gate, Kim tried to stand up to disarm her door. She could not stand without pain, so she immediately sat back down after disarming her door and waited for the paramedics. Upon arrival, medical personnel hadn’t arrived yet, so Susan started deplaning by rows. The plane was about 3/4 of the way deplaned when personnel arrived, so Susan asked remaining passengers to remain seated so the personnel could make it to the rear of the plane. She then allowed remaining rows to deplane. There were about 3 paramedics, I think. They assessed Kim’s condition, took her BP, and asked for any medical history. I collected her belongings in the meantime. They loaded her onto an aisle wheelchair and took her out to an area across from the gate area. She was taken to a Houston area hospital and I continued on with my trip.

Flight Attendant – 2L (Kim Carmona)

Diane and I were in the aisle doing our final safety checks when the captain announced over the PA for us to take our jumpseats. Diane was in front of me and got to the galley first. She was standing by the garbage bin, I entered the galley, handed her the garbage, and went for my jumpseat. At that moment the airplane bucked, and I went down hard on the floor by 2L. I immediately felt pain and numbness radiating down my legs. Diane helped into the jumpseat and buckled me in. Diane called Susan to let her know I was injured, and Susan called the captain. Paramedics met the flight they were able to board about half-way through deplaning. They took my information and loaded me on an aisle chair to deplane. I was met by a Houston supervisor, Mary who drove me down to baggage claim with the paramedics to the ambulance that took me to the hospital.

Flight Attendant – 1L (Susan Dougherty)

Flight attendants were performing final safety checks, as we were performing our safety duties the pilots made an announcement over the PA saying flight attendants take your seat. At that point I was in the front galley and secured myself in the jumpseat. I then received a call from FA Diane informing me that FA Kim had fallen during the severe turbulence and was hurt, and we needed medical to meet the flight. I then called the Captain and informed him and that we needed medical assistance upon landing.