



Internal Memorandum

Date: 11/09/2020

From: Mae Naomi Menda

Subject: NTSB Investigation: Turbulence Injury: DL8963 30SEP20 UAM-EDF N860DA B-777-232 (7001)

During 2nd break I was standing in the aft main cabin galley right next to the galley counter when we experienced some turbulence. My top left rib hit the cart restraint latch hard. The area is sore, and this morning , despite having iced it and taking anti inflammatory medicine the soreness has not subsided. The soreness has expanded to the side.

I acknowledge this statement may be released to Delta Flight Safety and the NTSB.

Regards,

Mae Naomi Menda
Employee [REDACTED]