



Internal Memorandum

Date: 11/13/2020

To: Captain Mike Levis, Regional Director & Chief Pilot – LAX CPO

From: Captain Bruce P. Hain

Subject: II20-050 Flight Safety Turbulence Injury:
DL8963 30SEP20 UAM-EDF N860DA B-777-232 (7001)

This statement is provided at the request of the LAX Chief Pilot's Office.

On September 30, 2020, I was Captain of Delta Air Lines Flight 8963 from UAM to EDF.

On November 11, 2020, I received a telephone call from the LAX Chief Pilot's office informing me that a Flight Attendant from DAL Flight 8963 claimed that he/she suffered an injury during some turbulence on this flight. I have no recollection of any noteworthy turbulence or disturbance occurring on this flight.

No one from the crew or passengers of DAL Flight 8963 commented or complained to me about any turbulence during the flight or while deplaning, and none of the Flight Attendants brought any injury to my attention at any time, including for the balance of the trip.

I acknowledge release of this statement to [Delta Flight Safety](#) and the [National Transportation Safety Board \(NTSB\)](#).

Respectfully Submitted,

Captain Bruce P. Hain
Employee # [REDACTED]
(Signature on file)



Internal Memorandum

Date: 11/13/2020

To: Captain Mike Levis, Regional Director & Chief Pilot – LAX CPO

From: First Officer Thomas Duke

Subject: II20-050 Flight Safety Turbulence Injury:
DL8963 30SEP20 UAM-EDF N860DA B-777-232 (7001)

I was First Officer on Delta Air Lines Flight 8963 from UAM to EDF on September 30, 2020.

The flight was uneventful and full of military personnel. I received no complaints about the ride and do not remember any significant turbulence.

After the flight, everyone seemed in good spirits and was looking forward to the Presidential debate. No one complained of any turbulence or injury.

I acknowledge release of this statement to [Delta Flight Safety](#) and the [National Transportation Safety Board \(NTSB\)](#).

Respectfully Submitted,

First Officer Thomas C Duke
Employee [REDACTED]
(Signature on file)



Internal Memorandum

Date: 11/16/2020

To: Captain Mike Levis, Regional Director & Chief Pilot – LAX CPO

From: First Officer David R. Henk

Subject: II20-050 Flight Safety Turbulence Injury: DL8963 30SEP20 UAM-EDF N860DA B-777-232 (7001)
CAP: HAIN, B.P. FO1: DUKE, T.C. FO2: HENK, D.R.

This statement is provided at the request of the Chief Pilot's Office.

I was a First Officer on Delta Air Lines Flight 8963 from UAM to EDF on 30SEP20. I do not recall any turbulence related injury to one of our Flight Attendants being reported.

I acknowledge release of this statement to [Delta Flight Safety](#) and the [National Transportation Safety Board \(NTSB\)](#).

Respectfully,

First Officer David R. Henk

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(Signature on file)