

DCA21FA174

OPERATIONAL FACTORS/HUMAN PERFORMANCE

Attachment 17

Rhoades Aviation, Inc. Operation Specification [Excerpts]

May 4, 2022

Rhoades Aviation, Inc., dba



Operations Specifications Manual

Document OSM

Manual Administrator:
Director of Operations

FAA Air Carrier [REDACTED]
[REDACTED]
Honolulu, Hawaii 96819

This manual is issued to:

A001 . Issuance and Applicability

HQ Control: 05/09/2003

HQ Revision: 02c

- a. These operations specifications are issued to Rhoades Aviation Inc., whose principal base of operation is located at:

Primary Business Address:
Rhoades Aviation, Inc.
[REDACTED]
Honolulu, Hawaii 96819

Mailing Address:
Rhoades Aviation, Inc.
[REDACTED]
Honolulu, Hawaii 96820

The holder of these operations specifications is the holder of Air Carrier Certificate Number [REDACTED] and shall hereafter be referred to as the certificate holder. The certificate holder is authorized to conduct:

Supplemental operations in Common	carriage pursuant to Title 14 Code of Federal Regulations (CFR) Section	119.21(a)(3) - Supplemental (S)	and provided, at all times, the certificate holder has appropriate written economic authority issued by the Department of Transportation.
-----------------------------------	---	---------------------------------	---

The certificate holder shall conduct these kinds of operations in accordance with the specific authorizations, limitations, and procedures in these operations specifications and all appropriate Parts of the CFR.

- b. These operations specifications are effective as of the "Date Approval is effective" listed in each paragraph and shall remain in effect as long as the certificate holder continues to meet the requirements of Part 119 as specified for certification.
- c. The certificate holder is authorized to conduct the operations described in subparagraph a under the following other business names:

Transair

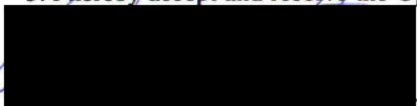
- d. The certificate holder is authorized to conduct flights under 14 CFR Part 91 for crewmember training, maintenance tests, ferrying, re-positioning, and the carriage of company officials using the applicable authorizations in these operations specifications, without obtaining a Letter of Authorization, provided the flights are not conducted for compensation or hire and no charge of any kind is made for the conduct of the flights.

1. Issued by the Federal Aviation Administration.
2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Cecil Ray Downing, Principal Operations Inspector (WP35)
[1] EFFECTIVE DATE: 12/2/2015, [2] AMENDMENT #: 3
DATE: 2015.12.02 18:19:07 -06:00

3. I hereby accept and receive the Operations Specifications in this paragraph.


Seest, David A., Director of Operations

12/02/2015
Date

Operations Specifications

A003 - Airplane Authorization

HQ Control: 03/10/2011
HQ Revision: 02g

The certificate holder is authorized to conduct operations under the provisions of Title 14 CFR Part 121 using airplanes with the approved configuration and operations described in the following table:

M/M/S	Type Section 119	Operation Configuration	En Route	Condition of Flight	Seats Demonstrated	Number Ft. Att.
B-737-209	119.21(a)(3) - Supplemental (S)	All Cargo	IFR/VFR	Day/Night	0	0
B-737-210C	119.21(a)(3) - Supplemental (S)	All Cargo	IFR/VFR	Day/Night	0	0
B-737-275C	119.21(a)(3) - Supplemental (S)	All Cargo	IFR/VFR	Day/Night	0	0
B-737-2T4	119.21(a)(3) - Supplemental (S)	All Cargo	IFR/VFR	Day/Night	0	0
B-737-2T4C	119.21(a)(3) - Supplemental (S)	All Cargo	IFR/VFR	Day/Night	0	0

Operations Specifications

1. The Certificate Holder applies for the Operations in this paragraph.
2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Jon B. Murakami, Principal Operations Inspector (WP35)
[1] SUPPORT INFO: Add B-737-210C.
[2] EFFECTIVE DATE: 7/16/2018, [3] AMENDMENT #: 8
DATE: 2018.07.16 19:57:33 -05:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

[Redacted Signature]

7-16-18

Riahi Teimour, Chief Executive Officer

Date

A007 . Other Designated Persons

HQ Control: 12/19/2006

HQ Revision: 020

- a. The following person is designated as the certificate holder's Agent for Service:

Riahi, Teimour
Rhoades Aviation, Inc.
[REDACTED]
Honolulu, Hawaii 96820
United States

- b. The following personnel are designated to officially apply for and receive operations specifications for the certificate holder as indicated below.

Table 1 – Personnel Designated to Apply for and Receive Operations Specifications

Title	Name	Parts Authorized
Director of Safety	deBrum, Orlando Jr.	A,D,E
Director of Operations	Seest, David A.	A,B,C,D,E
Chief Executive Officer	Riahi, Teimour	A,B,C
Director of Maintenance	Kimble, Michael D.	A,D,E
Chief Inspector	Mayural, Scott K	D,E

- c. The following personnel or company email boxes are designated to receive Safety Alert for Operators (SAFO) and/or Information for Operators (INFO) messages for the certificate holder as indicated below. A receipt of the information by an air carrier or person is not required.

Table 2 – Personnel Designated to Receive SAFOs and/or INFOs

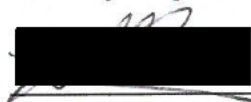
Name	Email Address	Telephone No.	Type of Information to Receive

1. Issued by the Federal Aviation Administration.
2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Byron S Masters, Principal Avionics Inspector (WP35)
[1] EFFECTIVE DATE: 9/17/2019, [2] AMENDMENT #: 8
DATE: 2019.09.17 14:13:13 -05:00

3. I hereby accept and receive the Operations Specifications in this paragraph.



Michael D. Kimble, Director of Maintenance

9/17/19

Date

A008 . Operational Control

HQ Control: 04/28/1998

HQ Revision: 01d

a. The system described or referenced in this paragraph is used by the certificate holder to provide operational control of flight operations.

(1) General Operations Manual (GOM) - Chapter 2, paragraph 2.28 - Flight Control; Chapter 3, paragraph 3.16 - Search and Rescue. Administrative Manual (ADM) - Chapter 3, paragraph 3.6 - Required Management Personnel Positions; and paragraph 3.7 - Key Personnel Positions.

1. Issued by the Federal Aviation Administration.

2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Mark C. Butin, Principal Operations Inspector (WP35)

[1] SUPPORT INFO: Amended to appropriately reflect the Air Carriers Operational Control System

[2] EFFECTIVE DATE: 10/19/2020, [3] AMENDMENT #: 3

DATE: 2020.10.16 16:21:34 -05:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

David A. Seest, Director of Operations

Date

10/19/2020

A055 . Carriage of Hazardous Materials (HazMat)

HQ Control: 05/27/2009

HQ Revision: 01a

- a. The certificate holder is authorized by the Federal Aviation Administration to accept, handle, and carry materials regulated as Hazardous Materials (HazMat) including hazardous COMAT (company hazmat material), in accordance with 49 CFR parts 171 through 180 and 14 CFR part 121, subpart Z and Appendix O or part 135 subpart K, as applicable.
- b. The certificate holder that conducts operations outside of the United States certifies that it complies with the HazMat training standards established by the International Civil Aviation Organization (ICAO) and International Air Transport Association (IATA) for the safe transport of dangerous goods by air.
- c. The certificate holder must notify its repair stations regulated by 49 CFR parts 171 through 180 of its Will Carry status.
- d. The certificate holder that is issued HazMat exemptions or permits should list those in Table 1 below (if there are no additional exemptions or permits, enter N/A in the cells):

Table 1 – HazMat Exemptions or Permits Issued by Other Agencies

Exemption/Permit Number	Date of Expiration	Agency Issuing, Remarks and/or References
N/A	N/A	N/A

1. Issued by the Federal Aviation Administration.
2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Mary J Ballard, Principal Operations Inspector (GL11)
[1] EFFECTIVE DATE: 5/20/2013, [2] AMENDMENT #: 0
DATE: 2013.05.20 06:24:24 -05:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

[Redacted Signature]

Segaran, Raja, General Manager

5-20-13

Date

A096 . Actual Weight Program For All Aircraft

HQ Control: 05/27/2005

HQ Revision: 010

- a. The certificate holder is authorized to use only actual weights when determining the aircraft weight and balance.
- (1) This includes the passenger weights, carry-on bag weights, checked bag weights, plane-side loaded bag weights, and heavy bag weights, and/or
- (2) Actual weights of all passengers and bags or solicited ("asked") passenger weight plus 10 pounds and actual weight of bags.
- b. If this operations specification is issued, operations specifications A097, A098 and A099 must not be issued.
- c. Operations specification A011 must be issued if the certificate holder has a carry-on baggage program.
- d. The following aircraft must use actual weights:
- (1) All single-engine aircraft, with the exception of single engine turbine-powered EMS helicopters operations
- (2) All reciprocating-powered aircraft, and
- (3) All aircraft certificated with less than five (5) passenger seats, with the exception of single engine turbine-powered EMS helicopters operations
- e. Cargo-Only aircraft jumpseat and/or additional crewmembers.
- (1) For large and medium cabin aircraft used in cargo-only operations, jumpseat occupants and/or additional crewmembers must be accounted for using their actual weight, solicited ("asked")-weight plus ten pounds, or the standard average flight crewmember weight of 190 pounds (as revised by AC 120-27).
- (2) For small cabin aircraft used in cargo-only operations, jumpseat occupants and/or additional crewmembers must be accounted for using their actual weight, or solicited ("asked")-weight plus ten pounds.
- (3) Each bag carried aboard a cargo-only aircraft by a jumpseat occupant and/or additional crewmember will be accounted for as 30 pounds each (as revised by AC 120-27).
- (4) For cargo-only operated aircraft, standard flight crewmember average weights and flight crewmember average bag weights, as listed in AC 120-27 (as revised) may be included in the basic empty weight of the aircraft.
- f. The following loading schedules and instructions shall be used for routine operations:

Table 1 – Loading Schedules and Instructions for Routine Operations

Aircraft M/M/S	Type Loading Schedule	Loading Schedule Instructions	Weight and Balance Control Procedure
B-737-2T4	Excel Based Calculator	B-737 Weight and Balance Manual (WBM) Chapter 2	B-737 Weight and Balance Manual (WBM)
B-737-2T4C	Excel Based Calculator	B-737 Weight and Balance Manual (WBM) Chapter 2	B-737 Weight and Balance Manual (WBM)
B-737-209	Excel Based Calculator	B-737 Weight and Balance Manual (WBM) Chapter 2	B-737 Weight and Balance Manual (WBM)
B-737-275C	Excel Based Calculator	B-737 Weight and Balance Manual (WBM) Chapter 2	B-737 Weight and Balance Manual (WBM)
B-737-210C	Excel Based Calculator	B-737 Weight and Balance Manual (WBM) Chapter 2	B-737 Weight and Balance Manual (WBM)

1. The Certificate Holder applies for the Operations in this paragraph.
2. These Operations Specifications are approved by direction of the Administrator.



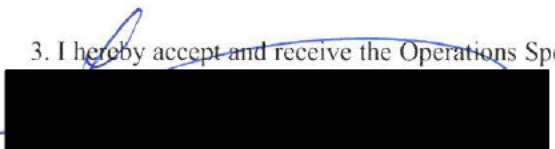
Digitally signed by Jon B. Murakami, Principal Operations Inspector (WP35)

[1] SUPPORT INFO: Add B-737-210C.

[2] EFFECTIVE DATE: 7/16/2018, [3] AMENDMENT #: 8

DATE: 2018.07.16 20:05:23 -05:00

3. I hereby accept and receive the Operations Specifications in this paragraph.


Riahi, Teimour, Chief Executive Officer

7-16-18
Date

A317 . Acceptance of a Fatigue Risk Management Plan

HQ Control: 01/10/2011

HQ Revision: 000

- a. In accordance with the Airline Safety and Federal Aviation Administration (FAA) Extension Act of 2010 (Public Law 111-216), Section 212, each air carrier conducting operations under 14 CFR Part 121 shall submit a Fatigue Risk Management Plan (FRMP) to the Administrator for review and acceptance. The issuance of this operations specification requires AFS-200 approval and signifies the FAA has reviewed the certificate holder's FRMP, determined it meets the requirements prescribed in Public Law 111-216, and it is acceptable to the FAA. The FAA authorizes the use of the FRMP, under the following limitations and conditions outlined in this operations specification.
- b. The certificate holder is responsible for developing, maintaining, implementing, and complying with the contents of its FAA-accepted FRMP.
- c. Whenever the certificate holder's type of operations change, the certificate holder shall be responsible for updating, and submitting its FRMP for FAA review reflecting its appropriate fatigue management and mitigation strategies based upon the new type of operations. For the purposes of this operations specification, types of operations include, but are not limited to, multiple segments, continuous duty overnights, night vs. day operations, cargo vs. passenger operations, and short-haul vs. long-haul operations, etc.
- d. The duration of this FRMP shall not exceed 24-calendar months from the date of issuance and will expire on: 05/31/2021.
- e. The certificate holder shall be responsible for updating and submitting a draft FRMP to the FAA for review and acceptance at least once every 24-calendar months.
- f. The certificate holder shall develop and maintain a system for keeping its FRMP current. The certificate holder shall develop and maintain a system for revising its FRMP as a result of any amendment to a document that supports its FRMP and references that policy or procedure in its FRMP.
- g. The certificate holder shall be responsible for amending and updating its FRMP whenever the Administrator determines such amendments are necessary. Upon completion of such amendments, the certificate holder shall submit its updated FRMP to the FAA for review and acceptance as soon as possible.
- h. A current copy of the certificate holder's FRMP must be made available to each of its flightcrew members, schedulers, dispatchers, persons holding operational control, and senior level management personnel.
- i. The certificate holder shall comply with the flight time and duty period limitations outlined in its FRMP.
- FRMP Page 2.
- j. The certificate holder shall comply with the rest scheme outlined in its FRMP.

FRMP Page 2.

k. The certificate holder shall comply with its FRMP fatigue reporting policies and procedures for providing its flightcrew members a means to report fatigue occurrences.

FRMP Page 3.

l. The training requirements outlined in the certificate holder's FRMP must be incorporated into its operator-specific ground training curriculum. The frequency of this training shall be every twelve (12) calendar months, unless otherwise required by the certificate holder's operations specifications. At a minimum, the Fatigue Education and Awareness Training program must include the following:

- (1) Review of FAA flight, duty and rest regulatory requirements.
 - (2) Awareness of the FRMP program itself, including fatigue related policies and procedures, and the responsibilities of management and employees to mitigate or manage the effects of fatigue and improve flightcrew member flight deck alertness.
 - (3) The basics of fatigue, including sleep fundamentals and circadian rhythms.
 - (4) The causes and awareness of fatigue.
 - (5) The effects of operating through multiple time zones.
 - (6) The effects of fatigue relative to pilot performance.
 - (7) Fatigue countermeasures, prevention, and mitigation.
 - (8) The influence of lifestyle, including nutrition, exercise, and family life, on fatigue.
 - (9) Familiarity with sleep disorders.
 - (10) The effects of fatigue as a result of commuting.
 - (11) Pilot responsibility for ensuring adequate rest and fitness for duty.
 - (12) Operational procedures to follow when one identifies, or suspects, fatigue risk in oneself or others.
 - (13) Incorporate lessons learned regarding the effects of fatigue and mitigation initiatives relative to the certificate holder's operations.
- m. The certificate holder must use a methodology that continually assesses the effectiveness of the training program.
- n. The certificate holder shall comply with its FRMP fatigue incident reporting process.

FRMP Page 4.

- o. The certificate holder shall comply with its system for monitoring flightcrew member fatigue.

FRMP Page 4.

- p. The certificate holder shall comply with its systematic process for evaluating the effectiveness of its FRMP.

FRMP Page 5.

- q. The certificate holder shall appropriately act upon relevant data collected from flightcrew member fatigue reports to shape its FRMP policies and procedures, and use the data to evaluate the effectiveness of its FRMP.

1. The Certificate Holder applies for the Operations in this paragraph.
2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Jon B. Murakami, Principal Operations Inspector (WP35)
[1] SUPPORT INFO: AFS-200 FRMP renewal. New expiration date: 05/31/2021
[2] EFFECTIVE DATE: 6/1/2019, [3] AMENDMENT #: 3
DATE: 2019.05.28 21:13:47 -05:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

[Redacted Signature]

5/29/19

Seest, David A., Director of Operations

Date

AIR OPERATOR CERTIFICATE

State of the Operator
United States of America
Issuing Authority
Federal Aviation
Administration

AOC #: [REDACTED]

Rhoades Aviation Inc.

Operational Points of
Contact:

Expiration Date: N/A

Dbas:
Transair

DAVID SEEST,
[REDACTED]

Operator Address:
Rhoades Aviation, Inc.
[REDACTED]
Honolulu, Hawaii 96819

TEIMOUR RIAHI,
[REDACTED]

Telephone: + [REDACTED]

Fax: [REDACTED]

E-mail:
[REDACTED]

Contact details, at which
operational management can
be contacted without undue
delay, are listed in
ADMINISTRATIVE
MANUAL, CHAPTER 3,
SECTION 3.2.1

This certificate certifies that Rhoades Aviation Inc. is authorized to perform commercial air operations, as defined in the attached operations specifications, in accordance with the Operations Manual and the 14 CFR.

Date of Issue:
11/02/2016

Name:	JON B. MURAKAMI
Title:	Principal Operations Inspector

CERTIFICATION STATEMENT

I hereby certify that the attached is a true copy of the Rhoades Aviation Inc. AOC issued at WP35 - Honolulu (HNL CMO) on 11/02/2016 by the FAA.

1. Issued by the Federal Aviation Administration.
2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Jon B. Murakami, Principal Operations Inspector (WP35)

[1] SUPPORT INFO: Revised to update contact information and POI.

[2] EFFECTIVE DATE: 11/2/2016, [3] AMENDMENT #: 2

DATE: 2016.11.02 21:39:57 -05:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

[Redacted Signature]

Seest, David A., Director of Operations

11/3/2016

Date

**D072 . Aircraft Maintenance - Continuous Airworthiness
Maintenance Program (CAMP) Authorization**

HQ Control: 10/25/2018

HQ Revision: 01c

- a. The certificate holder is authorized to conduct operations under 14 CFR Part 121 of the Federal Aviation Regulations using the aircraft identified in the certificate holder's aircraft listing providing the conditions of this operations specification are met.
- b. Each aircraft listed in Table 1 below is authorized for use and must be maintained in accordance with the continuous airworthiness maintenance program and limitations specified in these operations specifications.
- c. The continuous airworthiness maintenance program must be sufficiently comprehensive in scope and detail to fulfill its responsibility to maintain the aircraft in an airworthy condition in accordance with applicable Federal Aviation Regulations and standards prescribed and approved by the Administrator. The program must be included in the certificate holder's manual.
- d. Each aircraft and its component parts, accessories, and appliances are maintained in an airworthy condition in accordance with the time limits for the accomplishment of the overhaul, replacement, periodic inspection, and routine checks of the aircraft and its component parts, accessories, and appliances. Time limits or standards for determining time limits must be contained in these operations specifications or in a document approved by the Administrator and referenced in these operations specifications.
- e. Items identified as "on condition" must be maintained in a continuous airworthy condition by periodic inspections, checks, service, repair, and/or preventive maintenance. The procedures and standards for inspections, checks, service, repair, and/or preventive maintenance, checks or tests, must be described in the certificate holder's manual.
- f. Parts or subassemblies of components that do not have specific time intervals must be checked, inspected, and/or overhauled at the same time limitations specified for the component or accessory to which such parts or subassemblies are related or included at the time period indicated for the ATA chapter heading.

Table 1 - Aircraft Authorized CAMP

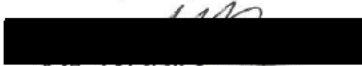
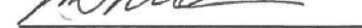
Aircraft M/M/S	CAMP Document(s)
B-737-2T4C	GMM, B737-200 AIP, Task Card Manual, B737-200 WBM as revised.
B-737-2T4	GMM, B737-200 AIP, Task Card Manual, B737-200 WBM as revised.
B-737-209	GMM, B737-200 AIP, Task Card Manual, B737-200 WBM as revised.
B-737-275C	GMM, B737-200 AIP, Task Card Manual, B737-200 WBM as revised.
B-737-210C	GMM, B737-200 AIP, Task Card Manual, B737-200 WBM as revised.

1. Issued by the Federal Aviation Administration.
2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Stanley C Chuck, Principal Maintenance Inspector (WP35)
[1] EFFECTIVE DATE: 11/1/2018, [2] AMENDMENT #: 6
DATE: 2018.11.01 12:13:20 -05:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

11/1/18

Kimble, Michael D., Director of Maintenance

Date

D085 . Aircraft Listing

HQ Control: 09/18/2001

HQ Revision: 02b

The certificate holder is authorized to conduct operations under 14 CFR Part 121 using the aircraft identified on this operations specification.

Registration No.	Serial No.	Nose Number, If Applicable	Aircraft M/M/S
N809TA	23796	809	B-737-209
N326TR	20917	326	B-737-210C
N810TA	21116	810	B-737-275C
N737CS	23272	737	B-737-2T4
N306AL	23066	306	B-737-2T4C

1. Issued by the Federal Aviation Administration.
2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Stanley C Chuck, Principal Maintenance Inspector (WP35)
[1] EFFECTIVE DATE: 7/13/2018, [2] AMENDMENT #: 5
DATE: 2018.07.12 22:20:48 -05:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

[Redacted Signature]

7/13/18

Kimble, Michael D., Director of Maintenance

Date