

Factual Report – Attachment 6
StratAir Employee Statements

OPERATIONAL FACTORS

DCA19MA086

Statement of StratAir Employee re Atlas Air Flight 3591

Name: Eloy Williams Torres Lopez (Spanish Speaking Only)

Title: Warehouse Handler

What was your role with regard to the accident aircraft?

We received the merchandise from the incoming trucks and we put it onto PAJs, a type of Unit Load Device (ULD). We built up the freight ULDs as typical on any other day.

Cargo Load

Do you recall the type of cargo loaded on the accident aircraft? Yes.

If so, what do you recall the cargo to be? Normally we receive small boxes and envelopes. This day was typical of any other day, a mix of envelopes and boxes.

Do you recall anything unusual or challenging about the cargo load or loading process? No, there was nothing unusual about the process that day. The cargo was palletized, then weighed as usual. Then NAS helped us load the aircraft. I observed nothing out of the ordinary.

Did you observe any spills or damaged freight? No, I do not remember any. When something arrives that is damaged, I would let a supervisor know and we would not process that cargo.

Were you involved in the load plan or weight & balance process? No.

If so, do you recall any challenges with either? N/A.

Flight Crew

Did you have any interaction with the flight crew? No. **If so, what was the nature of the interaction?** N/A.

If so, how did they appear? N/A. **Did anything about the crew seem unusual to you?** N/A.

Did you have a conversation with the flight crew? No. **If so, describe the context of the conversation and any observations you remember from the conversation.** N/A.

Did you observe the flight crew during the performance of their duties? No. **If so, describe any observations you remember.** N/A.

Were there any challenges expressed by crew? No.



Eloy Williams Torres Lopez

02/25/2019
Date

Statement of StratAir Employee re Atlas Air Flight 3591

Name: Jhonny Alexander Zahlani Zambrano (Spanish Speaking Only)

Title: Warehouse Handler/Forklift Driver

What was your role with regard to the accident aircraft?

For the incoming freight, my function was to retrieve the freight from another forklift driver who had offloaded it from the ULDs, and I was in charge of putting it in the appropriate truck. For the outbound cargo, my function was to help with the building process. I assisted by using the forklift to put the Gaylords on the PAJs.

Cargo Load

Do you recall the type of cargo loaded on the accident aircraft? No, other than it was a typical load.

If so, what do you recall the cargo to be? It consisted of the usual Gaylords, boxes, and envelopes.

Do you recall anything unusual or challenging about the cargo load or loading process? No, nothing.

Did you observe any spills or damaged freight? No.

Were you involved in the load plan or weight & balance process? No.

If so, do you recall any challenges with either? N/A.

Flight Crew

Did you have any interaction with the flight crew? No. **If so, what was the nature of the interaction?** N/A.

If so, how did they appear? N/A. **Did anything about the crew seem unusual to you?** N/A.

Did you have a conversation with the flight crew? No. **If so, describe the context of the conversation and any observations you remember from the conversation.** N/A.

Did you observe the flight crew during the performance of their duties? Yes. **If so, describe any observations you remember.** I saw them walk from the office to the aircraft with an escort as they normally do. I think the escort was Brenda from StratAir. I noticed nothing unusual.

Did you overhear the flight crew express any challenges or concerns? No.

Do you have anything else to add? No.


Jhonny Alexander Zahlani Zambrano

02/25/2019
Date

Statement of StratAir Employee re Atlas Air Flight 3591

Name: Henry Florentino Marte (Spanish Speaking Only)

Title: Warehouse Handler

What was your role with regard to the accident aircraft?

My function is once NAS brings the ULDs into the warehouse, I take off the nets, remove the Gaylords from the ULDs, and place the Gaylords in the trucks for delivery to their final destinations. For the outbound cargo, my job is to place the Gaylords on the cookie sheets, ensure all the locks on the dollies are up, and make sure the netting of the ULDs is tight so the freight does not move.

Cargo Load

Do you recall the type of cargo loaded on the accident aircraft? Yes.

If so, what do you recall the cargo to be? The cargo consisted of typical Gaylords that we receive. I cannot tell you what was inside the Gaylords.

Do you recall anything unusual or challenging about the cargo load or loading process? No. I do not recall anything unusual about the cargo. Once we build the ULDs, we always do a walk-around to make sure everything is secure.

Did you observe any spills or damaged freight? No. I did not see anything. We specifically look for such things while packaging the freight and during the walk-around. If I had seen something, I would have taken it to the admin office, so they could deal with it.

Were you involved in the load plan or weight & balance process? No.

If so, do you recall any challenges with either? N/A.

Flight Crew

Did you have any interaction with the flight crew? No. **If so, what was the nature of the interaction?** N/A.

If so, how did they appear? N/A. **Did anything about the crew seem unusual to you?** N/A.

Did you have a conversation with the flight crew? No. **If so, describe the context of the conversation and any observations you remember from the conversation.** N/A.

Did you observe the flight crew during the performance of their duties? No. **If so, describe any observations you remember.** N/A.

Did you overhear the flight crew express any challenges or concerns? No.

Do you have anything else to add? No.


Henry Florentino Marte

02/25/19
Date

Statement of StratAir Employee re Atlas Air Flight 3591

Name: Rene Mario Gonzalez Bano (Spanish Speaking Only)

Title: Warehouse Handler/Forklift Driver

What was your role with regard to the accident aircraft?

I drove the forklift, the same as any other day. I offloaded the incoming truck and separated the merchandise by destination. Once it was scanned and labeled, I picked up the freight and put it on the pallets to assist in building the ULDs.

Cargo Load

Do you recall the type of cargo loaded on the accident aircraft? Yes.

If so, what do you recall the cargo to be? It was a typical load of freight, consisting mainly of Gaylords. Gaylords are heavy duty cardboard boxes, in which boxes and envelopes are placed.

Do you recall anything unusual or challenging about the cargo load or loading process? No, it was normal.

Did you observe any spills or damaged freight? No.

Were you involved in the load plan or weight & balance process? No.

If so, do you recall any challenges with either? N/A.

Flight Crew

Did you have any interaction with the flight crew? No. **If so, what was the nature of the interaction?** N/A.

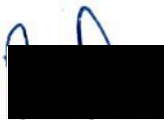
If so, how did they appear? N/A. **Did anything about the crew seem unusual to you?** N/A.

Did you have a conversation with the flight crew? No. **If so, describe the context of the conversation and any observations you remember from the conversation.** N/A.

Did you observe the flight crew during the performance of their duties? No. **If so, describe any observations you remember.** N/A.

Did you overhear the flight crew express any challenges or concerns? No.

Do you have anything else to add? No.



Rene Mario Gonzalez Bano

2/25/19

Date

Statement of StratAir Employee re Atlas Air Flight 3591

Name: Joshua Napolez

Title: Warehouse Handler

What was your role with regard to the accident aircraft?

After the incoming cargo was brought into the warehouse, I helped remove the nets and with breaking down the pallets. Then I helped place smaller, loose items into Gaylord containers. For the outbound cargo, I helped build the pallets.

Cargo Load

Do you recall the type of cargo loaded on the accident aircraft? Yes.

If so, what do you recall the cargo to be? The load consisted of typical PAG/PAJ pallets, commonly referred to as "cookie sheets."

Do you recall anything unusual or challenging about the cargo load or loading process? No.

Did you observe any spills or damaged freight? No.

Were you involved in the load plan or weight & balance process? No.

If so, do you recall any challenges with either? N/A.

Flight Crew

Did you have any interaction with the flight crew? No. **If so, what was the nature of the interaction?** N/A.

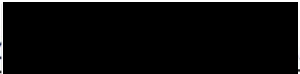
If so, how did they appear? N/A. **Did anything about the crew seem unusual to you?** N/A.

Did you have a conversation with the flight crew? No. **If so, describe the context of the conversation and any observations you remember from the conversation.** N/A.

Did you observe the flight crew during the performance of their duties? No. **If so, describe any observations you remember.** N/A.

Did you overhear the flight crew express any challenges or concerns? No.

Do you have anything else to add? No.


Joshua Napolez

02/25/19
Date

Statement of StratAir Employee re Atlas Air Flight 3591

Name: Javier Rappard

Title: Warehouse Handler/Forklift Driver

What was your role with regard to the accident aircraft?

When NAS unloaded the aircraft, I loaded the incoming cargo into the trucks. For the outbound cargo, I unloaded the Gaylords from the inbound truck and helped load the pallets.

Cargo Load

Do you recall the type of cargo loaded on the accident aircraft? Yes.

If so, what do you recall the cargo to be? The load consisted mainly of Gaylords loaded onto ULDs.

Do you recall anything unusual or challenging about the cargo load or loading process? No.

Did you observe any spills or damaged freight? No.

Were you involved in the load plan or weight & balance process? No.

If so, do you recall any challenges with either? N/A.

Flight Crew

Did you have any interaction with the flight crew? No. If so, what was the nature of the interaction? N/A.

If so, how did they appear? N/A. Did anything about the crew seem unusual to you? N/A.

Did you have a conversation with the flight crew? No. If so, describe the context of the conversation and any observations you remember from the conversation. N/A.

Did you observe the flight crew during the performance of their duties? No. If so, describe any observations you remember. N/A.

Did you overhear the flight crew express any challenges or concerns? No.

Do you have anything else to add? No.



Javier Rappard

2/25/2019

Date

Statement of StratAir Employee re Atlas Air Flight 3591

Name: Camilo Adolfo Vidal Miranda (Spanish Speaking Only)

Title: Warehouse Handler

What was your role with regard to the accident aircraft?

I work inside the warehouse. I helped process the incoming freight offloaded from the aircraft, and I helped process the freight for the outbound flight.

Cargo Load

Do you recall the type of cargo loaded on the accident aircraft? Yes.

If so, what do you recall the cargo to be? The load consisted of typical boxes and envelopes for Amazon. The boxes and envelopes were packaged in standard Gaylords, which were loaded onto pallets.

Do you recall anything unusual or challenging about the cargo load or loading process? No.

Did you observe any spills or damaged freight? No.

Were you involved in the load plan or weight & balance process? No.

If so, do you recall any challenges with either? N/A.

Flight Crew

Did you have any interaction with the flight crew? No. **If so, what was the nature of the interaction?** N/A.

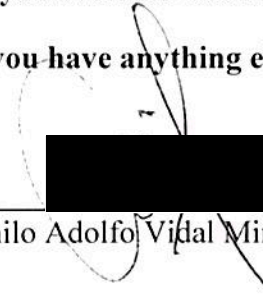
If so, how did they appear? N/A. **Did anything about the crew seem unusual to you?** N/A.

Did you have a conversation with the flight crew? No. **If so, describe the context of the conversation and any observations you remember from the conversation.** N/A.

Did you observe the flight crew during the performance of their duties? No. **If so, describe any observations you remember.** N/A.

Did you overhear the flight crew express any challenges or concerns? No.

Do you have anything else to add? No. It was a normal day.


Camilo Adolfo Vidal Miranda

Date

2/25/2019.

Statement of StratAir Employee re Atlas Air Flight 3591

Name: Dariel Jesus Sanchez Hernandez (Spanish Speaking Only)

Title: Warehouse Handler

What was your role with regard to the accident aircraft?

My job is to put the Gaylords on the PAJs, make sure the locks on the dollies are up, the netting is tight, and put the boxes on the pallets. I did this for the accident flight.

Cargo Load

Do you recall the type of cargo loaded on the accident aircraft? Yes.

If so, what do you recall the cargo to be? It consisted of what we always see, envelopes and boxes.

Do you recall anything unusual or challenging about the cargo load or loading process? No, everything seemed normal.

Did you observe any spills or damaged freight? No.

Were you involved in the load plan or weight & balance process? No.

If so, do you recall any challenges with either? N/A.

Flight Crew

Did you have any interaction with the flight crew? No. **If so, what was the nature of the interaction?** N/A.

If so, how did they appear? N/A. **Did anything about the crew seem unusual to you?** N/A.

Did you have a conversation with the flight crew? No. **If so, describe the context of the conversation and any observations you remember from the conversation.** N/A.

Did you observe the flight crew during the performance of their duties? No, I did not see anything. **If so, describe any observations you remember.**

Did you overhear the flight crew express any challenges or concerns? No, nothing.

Do you have anything else to add? No.



Dariel Jesus Sanchez Hernandez

02/25/2019
Date

Statement of StratAir Employee re Atlas Air Flight 3591

Name: Brenda Liliana Martinez Torres

Title: Lead Cargo Agent

What was your role with regard to the accident aircraft?

I am responsible for administrative cargo tracking functions associated with the inbound and outbound cargo shipments. For the accident aircraft, I processed the records that identified the cargo for the inbound flight and was responsible for creating the records that identified the cargo for the outbound flight. I am also responsible for, and did for the accident aircraft, inputting data into the Amazon computer system that tracks the specific cargo being shipped. This process advises the receiving station of what is inbound on a particular flight.

Cargo Load

Do you recall the type of cargo loaded on the accident aircraft? No. I do not recall the specifics of the cargo, other than we only received a single truck that morning. **If so, what do you recall the cargo to be?** N/A.

Do you recall anything unusual or challenging about the cargo load or loading process? No. I recall that it was a normal day, with no problems reported to me.

Did you observe any spills or damaged freight? No. If spilled or damaged cargo is discovered in the warehouse, it is reported to my office. There was no report of a spill or damaged cargo for the accident flight.

Were you involved in the load plan or weight & balance process? No. **If so, do you recall any challenges with either?** N/A.

Flight Crew

Did you have any interaction with the flight crew? Yes. **If so, what was the nature of the interaction?** I met the flight crew in our admin offices, and then escorted them through the warehouse and handed them off to an Atlas Air employee. I did not have any significant conversations with any member of the flight crew.

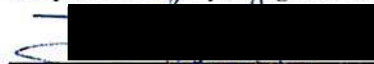
If so, how did they appear? The flight crew appeared normal to me. There was nothing about their appearance or behavior that raised any concern on my part. **Did anything about the crew seem unusual to you?** No.

Did you have a conversation with the flight crew? Yes. **If so, describe the context of the conversation and any observations you remember from the conversation.** As I do for all crew members, I told the flight crew to wear their vests for safety while walking through the warehouse.

Did you observe the flight crew during the performance of their duties? No. **If so, describe any observations you remember.** N/A.

Did you overhear the flight crew express any challenges or concerns? No.

Do you have anything else to add? No.



Brenda Liliana Martinez Torres

02-26-2019
Date

Statement of StratAir Employee re Atlas Air Flight 3591

Name: Cathalyne Mary Pouridas-Imbachi

Title: Cargo Agent

What was your role with regard to the accident aircraft?

I arrived early to receive a 3:00 am inbound shipment from MIA1, an Amazon facility. For the accident aircraft, my partner and I received the shipment. We performed the check-in for the arriving shipment, which includes completing a security form annotating that the shipment came from MIA1.

One of the things accomplished is an examination of the arriving cargo for obvious leaks or damage. We also perform what is called the "150-pound check," which is an examination of every Gaylord, to ensure there is nothing suspicious about the Gaylord, no person is inside the Gaylord, or any other problems we might identify. If everything is okay, the 150-pound check is documented on a log and by placing a green check mark on the cargo. I also scan the Amazon label, which contains a barcode documenting the number of boxes or envelopes contained in each Gaylord.

After that, we label each side of each Gaylord that will go in the cargo with an appropriate destination label. The Amazon labels are scanned and go into a database that identifies the contents of the cargo. The database is then used to notify the destination station of the inbound cargo.

As the administrative functions are completed for each Gaylord or group of Gaylords, the Warehouse Handlers will begin to palletize those Gaylords, by the appropriate destination. Once the cargo is securely palletized, we verify that the cargo has been secured properly and attach a pouch to each pallet containing a copy of the Amazon scanning labels for each Gaylord.

We accomplished these steps on the day of the accident for the accident aircraft.

I recall that morning also receiving a DQF, an ULD container, that arrived on an Atlas Air Amazon flight from Baltimore destined for San Antonio, via Houston. For the DQF container, it remained intact and was eventually loaded on the accident aircraft. We did perform a visual examination of the DQF container for any obvious leaks or damage.

I also recall that there was a truck that was processed by the overnight shift that had some cargo that was processed to go to Houston on Flight 3591.

Cargo Load

Do you recall the type of cargo loaded on the accident aircraft? Yes.

If so, what do you recall the cargo to be? It was Amazon boxes and envelopes primarily in Gaylord containers.

Do you recall anything unusual or challenging about the cargo load or loading process? No.

Did you observe any spills or damaged freight? No. We checked the Gaylords and did not note any spills or damage. If someone else had noticed spills or damage, they would have notified us.

Were you involved in the load plan or weight & balance process? No. If so, do you recall any challenges with either? N/A.

Flight Crew

Did you have any interaction with the flight crew? Yes. If so, what was the nature of the interaction? I exchanged normal pleasantries with the pilots. One of the pilots, the older pilot, a taller white male, bantered briefly with me.

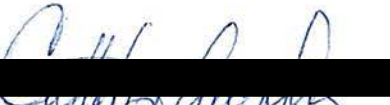
If so, how did they appear? Each of the pilots appeared to be in good spirits. Did anything about the crew seem unusual to you? No, nothing. They all seemed fine, happy, and to be interacting appropriately with each other.

Did you have a conversation with the flight crew? Yes. If so, describe the context of the conversation and any observations you remember from the conversation. See above.

Did you observe the flight crew during the performance of their duties? No. If so, describe any observations you remember. N/A.

Did you overhear the flight crew express any challenges or concerns? No.

Do you have anything else to add? No.


Cathalyne Mary Pouridas-Imbachi

02-26-2019
Date

Statement of StratAir Employee re Atlas Air Flight 3591

Name: Emilio Daniel Ramos (Spanish Speaking Only)

Title: Warehouse Supervisor

What was your role with regard to the accident aircraft?

On the day the accident aircraft was loaded, I was supervising the personnel who were responsible for preparing the cargo for shipment. My specific function is to make sure that the operation flows without any difficulties or interruptions, that the people are doing their jobs correctly, and that the cargo is prepared in a timely manner.

Cargo Load

Do you recall the type of cargo loaded on the accident aircraft? Yes.

If so, what do you recall the cargo to be? I observed Gaylords with boxes and envelopes inside. The Gaylords were then palletized.

Do you recall anything unusual or challenging about the cargo load or loading process? No.

Did you observe any spills or damaged freight? No. And, no one reported any spills or damaged items to me.

Were you involved in the load plan or weight & balance process? No.

If so, do you recall any challenges with either? N/A.

Flight Crew

Did you have any interaction with the flight crew? No. **If so, what was the nature of the interaction?** N/A.

If so, how did they appear? N/A. **Did anything about the crew seem unusual to you?** N/A.

Did you have a conversation with the flight crew? No. **If so, describe the context of the conversation and any observations you remember from the conversation.** N/A.

Did you observe the flight crew during the performance of their duties? No, though I did see the flight crew being escorted through the warehouse on the way to the aircraft. **If so, describe any observations you remember.** N/A.

Did you overhear the flight crew express any challenges or concerns? No.

Do you have anything else to add? No.



Emilio Daniel Ramos

02/26/2019.

Date

Statement of StratAir Employee re Atlas Air Flight 3591

Name: Jose Enrique Morales (prefers Spanish for sensitive matters)

Title: Cargo Agent

What was your role with regard to the accident aircraft?

In the morning, I received the truck that brought the merchandise. I assisted my partner for the morning in processing the 3:00 am shipment received from MIA1, an Amazon facility. I helped verify the labels and then distributed the containers in the warehouse according to the destination for each container. I am also one of the authorized employees to handle the United States Postal Service (USPS) ULDs. I waited until Cargo Force brought the USPS cargo to our facility; I verified with the pre-alert message that identified what we were supposed to receive; and I verified the container number, weight, and scanned those containers with a USPS scanner.

After I scanned the containers, I remained beside them until the National Airport Services (NAS) employees picked them up and took them to the aircraft. I did this because I am responsible for maintaining control of the containers; and my practice is to keep the containers within my sight until they are taken to the aircraft. After that I went back to the office and sent an email with the paperwork verifying the USPS containers. To that email, I attached a picture of the form used to verify the containers and a picture of the scanner that is stored in our facility.

Cargo Load

Do you recall the type of cargo loaded on the accident aircraft? Yes.

If so, what do you recall the cargo to be? The cargo was both Amazon packages and USPS containers.

Do you recall anything unusual or challenging about the cargo load or loading process? No.

Did you observe any spills or damaged freight? Not in this particular case. We do accomplish a specific examination of the Gaylords for such leaks or damage. If we see damaged boxes, our responsibility is to place the package in the admin office to be sent back to MIA5. If anyone else on the cargo handling team notices a leak or damage, they are required to bring the package to the admin office for return to MIA5. There were no leaking or damaged Gaylord or packages identified for the accident flight.

Were you involved in the load plan or weight & balance process? No. **If so, do you recall any challenges with either?** N/A.

Flight Crew

Did you have any interaction with the flight crew? No. **If so, what was the nature of the interaction?** N/A.

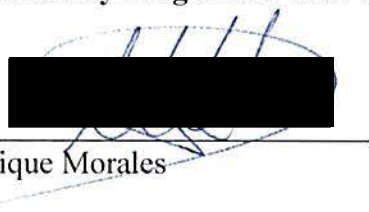
If so, how did they appear? N/A. **Did anything about the crew seem unusual to you?** N/A.

Did you have a conversation with the flight crew? No. **If so, describe the context of the conversation and any observations you remember from the conversation.** N/A.

Did you observe the flight crew during the performance of their duties? No. **If so, describe any observations you remember.** N/A.

Did you overhear the flight crew express any challenges or concerns? No.

Do you have anything else to add? No.



Jose Enrique Morales

02/26/2019

Date

Statement of StratAir Employee re Atlas Air Flight 3591

Name: Rogelio Jesus Arias Munoz (Spanish Speaking Only)

Title: Warehouse Handler/Forklift Driver

What was your role with regard to the accident aircraft?

I assisted with receiving the cargo from the trucks that arrived the morning of the accident and helped unload the trucks using a forklift. I unloaded Gaylords from the truck and placed them on the warehouse floor, segregated the Gaylords by destination, and then assisted with palletizing the Gaylords. I also assisted in covering the Gaylords in plastic wrap and putting the nets on the containers. I also helped build a stack of pallets for the next shift. Four or five people assisted with checking that the pallets were secure with cargo straps. I was also asked to help weigh some of the ULDs, and I recorded the weights. I did not take the pallets to the aircraft. That is done by National Airport Services (NAS).

Cargo Load

Do you recall the type of cargo loaded on the accident aircraft? Yes.

If so, what do you recall the cargo to be? It was typical Amazon cargo, in Gaylords with boxes and envelopes.

Do you recall anything unusual or challenging about the cargo load or loading process? No.

Did you observe any spills or damaged freight? No. If I had seen something, I would have taken it to the admin office.

Were you involved in the load plan or weight & balance process? No. If so, do you recall any challenges with either? N/A.

Flight Crew

Did you have any interaction with the flight crew? No. If so, what was the nature of the interaction? N/A.

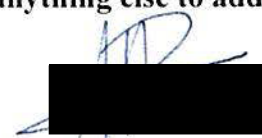
If so, how did they appear? N/A. Did anything about the crew seem unusual to you? N/A.

Did you have a conversation with the flight crew? No. If so, describe the context of the conversation and any observations you remember from the conversation. N/A.

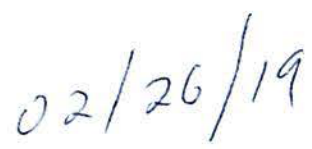
Did you observe the flight crew during the performance of their duties? No. If so, describe any observations you remember. N/A.

Did you overhear the flight crew express any challenges or concerns? No.

Do you have anything else to add? No.



Rogelio Jesus Arias Munoz



Date

Statement of StratAir Employee re Atlas Air Flight 3591

Name: Adrian Franco Flores (Spanish Speaking Only)

Title: Warehouse Handler/Forklift Driver

What was your role with regard to the accident aircraft?

I helped offload the incoming truck, which had freight for both the Cincinnati flight and Houston flight, then segregated the freight by destination. Before the aircraft arrived, I helped build one pallet for the outbound flight. After the aircraft arrived, I assisted with the breakdown of the incoming cargo.

Cargo Load

Do you recall the type of cargo loaded on the accident aircraft? Yes.

If so, what do you recall the cargo to be? I observed the nine Gaylords that I placed into the one pallet that I built, but did not see what was inside the Gaylord containers. I did not observe the loading of the actual aircraft.

Do you recall anything unusual or challenging about the cargo load or loading process? No.

Did you observe any spills or damaged freight? No.

Were you involved in the load plan or weight & balance process? No.

If so, do you recall any challenges with either? N/A.

Flight Crew

Did you have any interaction with the flight crew? No. If so, what was the nature of the interaction? N/A.

If so, how did they appear? N/A. Did anything about the crew seem unusual to you? N/A.

Did you have a conversation with the flight crew? No. If so, describe the context of the conversation and any observations you remember from the conversation. N/A.

Did you observe the flight crew during the performance of their duties? No. If so, describe any observations you remember. N/A.

Did you overhear the flight crew express any challenges or concerns? No.

Do you have anything else to add? No.



Adrian Franco Flores

02/26/2019
Date

Statement of StratAir Employee re Atlas Air Flight 3591

Name: Julio Antonio Mayea Catalan (Spanish Speaking, with significant English)

Title: Warehouse Handler

What was your role with regard to the accident aircraft?

For inbound cargo from the accident aircraft, I helped prepare the merchandise for loading on the outbound trucks. For outbound cargo, I helped palletize the cargo, adding netting and securing it tightly so the contents would not shift.

Cargo Load

Do you recall the type of cargo loaded on the accident aircraft? Yes.

If so, what do you recall the cargo to be? It was generally Amazon cargo consisting of boxes and envelopes that were loaded into Gaylord containers and then palletized.

Do you recall anything unusual or challenging about the cargo load or loading process? No.

Did you observe any spills or damaged freight? No.

Were you involved in the load plan or weight & balance process? No. **If so, do you recall any challenges with either?** N/A.

Flight Crew

Did you have any interaction with the flight crew? No. **If so, what was the nature of the interaction?** N/A.

If so, how did they appear? N/A. **Did anything about the crew seem unusual to you?** N/A.

Did you have a conversation with the flight crew? No. **If so, describe the context of the conversation and any observations you remember from the conversation.** N/A.

Did you observe the flight crew during the performance of their duties? No. **If so, describe any observations you remember.** N/A.

Did you overhear the flight crew express any challenges or concerns? No.

Do you have anything else to add? No.



Julio Antonio Mayea Catalan

2/26/19

Date

Statement of StratAir Employee re Atlas Air Flight 3591

Name: Miguel Otano (Prefers Spanish Speaking for Sensitive Matters)

Title: Warehouse Handler/Forklift Driver

What was your role with regard to the accident aircraft?

I assisted with building the ULDs related to the accident flight and others destined for LAX, ONT, and SAT. For the accident flight, I operated a forklift to assist with unloading the truck, moving Gaylords from the truck to the warehouse floor, and building the ULDs. I believe I helped in wrapping pallets and covering them with nets on at least one of the ULDs for the accident flight.

Cargo Load

Do you recall the type of cargo loaded on the accident aircraft? Yes.

If so, what do you recall the cargo to be? It was boxes and envelopes in the smaller Gaylords .

Do you recall anything unusual or challenging about the cargo load or loading process? No. It was normal.

Did you observe any spills or damaged freight? No.

Were you involved in the load plan or weight & balance process? No. **If so, do you recall any challenges with either?** N/A.

Flight Crew

Did you have any interaction with the flight crew? No. **If so, what was the nature of the interaction?** N/A.

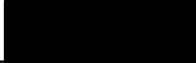
If so, how did they appear? N/A. **Did anything about the crew seem unusual to you?** N/A.

Did you have a conversation with the flight crew? No. **If so, describe the context of the conversation and any observations you remember form the conversation.** N/A.

Did you observe the fight crew during the performance of their duties? No, I did not see them. **If so, describe any observations you remember.** N/A.

Did you overhear the flight crew express any challenges or concerns? No.

Do you have anything else to add? No, everything was normal.

Miguel Otano

02/26/2019
Date

Statement of StratAir Employee re Atlas Air Flight 3591

Name: Richar Gutierrez (Spanish Speaking Only)

Title: Warehouse Handler/Forklift Driver

What was your role with regard to the accident aircraft?

Once the inbound cargo arrived, I was one of the forklift operators who assisted in positioning the arriving cargo in the warehouse. I also helped break down the arriving cargo. For outbound cargo, I helped palletize the Gaylord containers and secure them with netting.

Cargo Load

Do you recall the type of cargo loaded on the accident aircraft? Yes.

If so, what do you recall the cargo to be? It was Amazon cargo, mainly boxes and envelopes, loaded into Gaylords. The Gaylords were then palletized.

Do you recall anything unusual or challenging about the cargo load or loading process? No. It was totally normal.

Did you observe any spills or damaged freight? No.

Were you involved in the load plan or weight & balance process? No. **If so, do you recall any challenges with either?** N/A.

Flight Crew

Did you have any interaction with the flight crew? No. **If so, what was the nature of the interaction?** N/A.

If so, how did they appear? N/A. **Did anything about the crew seem unusual to you?** N/A.

Did you have a conversation with the flight crew? No. **If so, describe the context of the conversation and any observations you remember from the conversation.** N/A.

Did you observe the flight crew during the performance of their duties? No. **If so, describe any observations you remember.** N/A.

Did you overhear the flight crew express any challenges or concerns? No.

Do you have anything else to add? No. It was a normal day.



Richar Gutierrez

2/26/19
Date

Statement of StratAir Employee re Atlas Air Flight 3591

Name: Douglas Antonio Rostran (Spanish Speaking Only)

Title: Warehouse Handler/Forklift Driver

What was your role with regard to the accident aircraft?

On the day of the accident, I did not have anything to do with building the ULDs for the accident aircraft. I was only involved in handling the cargo that was offloaded from the aircraft when it arrived. I helped to break down the cargo and move it to the trucks for delivery. My specific function was to move cargo that was broken down from the ULDs to a staging area near the trucks. After the trucks were loaded, I assisted with cleaning the incoming cargo warehouse.

Cargo Load

Do you recall the type of cargo loaded on the accident aircraft? No.

If so, what do you recall the cargo to be? N/A.

Do you recall anything unusual or challenging about the cargo load or loading process? N/A.

Did you observe any spills or damaged freight? N/A.

Were you involved in the load plan or weight & balance process? No. If so, do you recall any challenges with either? N/A.

Flight Crew

Did you have any interaction with the flight crew? No. If so, what was the nature of the interaction? N/A.

If so, how did they appear? N/A. Did anything about the crew seem unusual to you? N/A.

Did you have a conversation with the flight crew? No. If so, describe the context of the conversation and any observations you remember from the conversation. N/A.

Did you observe the flight crew during the performance of their duties? No. If so, describe any observations you remember. N/A.

Did you overhear the flight crew express any challenges or concerns? No.

Do you have anything else to add? No.



Douglas Antonio Rostran

02/26/14.

Date

Statement of StratAir Employee re Atlas Air Flight 3591

Name: Eugene Lee Harvey

Title: Warehouse Handler

What was your role with regard to the accident aircraft?

I only assisted with breaking down the inbound cargo load. We received the PAJs, released the nets, and placed the cargo in the trucks for delivery. I did not assist with building the outbound cargo load for the flight to Houston. This describes my only contact with the accident aircraft or cargo on the day of the accident.

Cargo Load

Do you recall the type of cargo loaded on the accident aircraft? No.

If so, what do you recall the cargo to be? N/A.

Do you recall anything unusual or challenging about the cargo load or loading process? N/A.

Did you observe any spills or damaged freight? N/A.

Were you involved in the load plan or weight & balance process? No. **If so, do you recall any challenges with either?** N/A.

Flight Crew

Did you have any interaction with the flight crew? No. **If so, what was the nature of the interaction?** N/A.

If so, how did they appear? N/A. **Did anything about the crew seem unusual to you?** N/A.

Did you have a conversation with the flight crew? No. **If so, describe the context of the conversation and any observations you remember from the conversation.** N/A.

Did you observe the flight crew during the performance of their duties? No. **If so, describe any observations you remember.** N/A.

Did you overhear the flight crew express any challenges or concerns? No.

Do you have anything else to add? No.


Eugene Lee Harvey

2/26/2019
Date

Statement of StratAir Employee re Atlas Air Flight 3591

Name: Reinier Rey Mirabal (Prefers Speaking Spanish)

Title: Warehouse Handler/Forklift Driver

What was your role with regard to the accident aircraft?

On the day of the accident, I was primarily a forklift driver. I helped unload the incoming trucks and assisted with building the PAJ pallets by transporting Gaylords to specific ULDs. I also helped with wrapping and covering with netting some of the loads. In addition, I have tug driving privileges, so I assisted by driving some of the pallets to the scales for weighing. I do not have responsibility for actually weighing or recording the weight of the cargo. I simply assisted in towing the pallets to the scales. I believe Rogelio would have been the person actually recording the weight of the cargo.

Cargo Load

Do you recall the type of cargo loaded on the accident aircraft? Yes.

If so, what do you recall the cargo to be? The cargo was the normal cargo we receive from Amazon.

Do you recall anything unusual or challenging about the cargo load or loading process? No.

Did you observe any spills or damaged freight? No. If I had observed damaged cargo, I would have called the people from administration.

Were you involved in the load plan or weight & balance process? No. **If so, do you recall any challenges with either?** N/A.

Flight Crew

Did you have any interaction with the flight crew? No. **If so, what was the nature of the interaction?** N/A.

If so, how did they appear? N/A. **Did anything about the crew seem unusual to you?** N/A.

Did you have a conversation with the flight crew? No. **If so, describe the context of the conversation and any observations you remember from the conversation.** N/A.

Did you observe the flight crew during the performance of their duties? No. **If so, describe any observations you remember.** N/A.

Did you overhear the flight crew express any challenges or concerns? No.

Do you have anything else to add? No.



Reinier Rey Mirabal

02/26/2019
Date

Statement of StratAir Employee re Atlas Air Flight 3591

Name: Duniesky Jimenez Hernandez (Spanish Speaking Only)

Title: Warehouse Handler/Forklift Driver

What was your role with regard to the accident aircraft?

I helped offload the truck using the forklift and helped separate the cargo by destination. I then went to the other building to assist with the breakdown of the incoming cargo from the inbound flight.

Cargo Load

Do you recall the type of cargo loaded on the accident aircraft? Yes.

If so, what do you recall the cargo to be? The cargo was the normal freight we typically receive from Amazon

Do you recall anything unusual or challenging about the cargo load or loading process? No.

Did you observe any spills or damaged freight? No.

Were you involved in the load plan or weight & balance process? No. If so, do you recall any challenges with either? N/A.

Flight Crew

Did you have any interaction with the flight crew? No. If so, what was the nature of the interaction? N/A.

If so, how did they appear? N/A. Did anything about the crew seem unusual to you? N/A.

Did you have a conversation with the flight crew? No. If so, describe the context of the conversation and any observations you remember from the conversation. N/A.

Did you observe the flight crew during the performance of their duties? No. If so, describe any observations you remember. N/A.

Did you overhear the flight crew express any challenges or concerns? No.

Do you have anything else to add? No.


Duniesky Jimenez Hernandez

02/25/2019
Date

**Statement of StratAir Employee re Atlas Air Flight 3591
(Overnight Crew)**

Name: Maikel Rodriguez Arafet

Title: Warehouse Supervisor

What was your role with regard to the accident aircraft?

I am the supervisor of the afternoon shift, which runs from 4:30 pm to 1:00 am. A truck with cargo destined for Houston, San Antonio, Los Angeles, Ontario, and Cincinnati arrived at 12:49 am that morning. Rancel offloaded that truck. After he offloaded the freight, I separated the freight by destination using a forklift. Once I separated it by destination, I waited until the admin team completed their 150-lb. checks, placed the 150-lb. check stickers on the cartons, and labelled the Gaylords by destination.

Specifically for this truck, I built the pallets for each destination. On this truck, there was not enough freight to complete the ULDs for each destination, so we left the ULDs unsealed (unwrapped and without netting) so they could be completely built out by the next shift. There was a partial pallet for Houston with, I believe, three Gaylords, and a partial pallet for San Antonio with, I believe, seven Gaylords, and similar numbers for the other destinations.

I did not do anything else with the Houston or San Antonio partial pallets before I left for the day.

Cargo Load

Do you recall the type of cargo loaded on the accident aircraft? No.

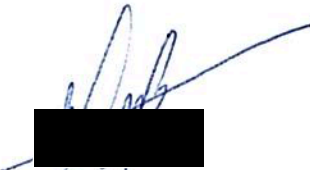
If so, what do you recall the cargo to be? N/A.

Do you recall anything unusual or challenging about the cargo load or loading process? No.

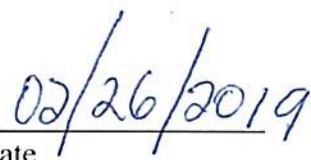
Did you observe any spills or damaged freight? No.

Were you involved in the load plan or weight & balance process? No. If so, do you recall any challenges with either? N/A.

Do you have anything else to add? No, it was the typical process we use each day.



Maikel Rodriguez Arafet



Date

**Statement of StratAir Employee re Atlas Air Flight 3591
(Overnight Crew)**

Name: Rancel Francisco Gonzalez Borrayo (Spanish Speaking Only)

Title: Warehouse Handler/Forklift Driver

What was your role with regard to the accident aircraft?

I worked from 4:30 pm on Friday until 3:00 am Saturday. My responsibility was to offload the trucks. I unloaded Gaylords destined for San Antonio from a truck on that shift. I don't specifically recall what time the truck arrived. I placed the Gaylords from the truck in a staging area on the warehouse floor.

Since my main function is to offload the truck, I don't specifically recall whether there was a pallet built for the Houston destination during my shift.

Cargo Load

Do you recall the type of cargo loaded on the accident aircraft? No, I do not personally know how San Antonio cargo was to be routed that day, and regardless, I was not involved in building the ULDs, which was done by the next shift. However, I do recall that there were the smaller Gaylords, stacked one on top of the other, from the truck that I offloaded that were destined for San Antonio.

If so, what do you recall the cargo to be? N/A.

Do you recall anything unusual or challenging about the cargo load or loading process? No.

Did you observe any spills or damaged freight? No.

Were you involved in the load plan or weight & balance process? No. **If so, do you recall any challenges with either?** N/A.

Do you have anything else to add? No.



Rancel Francisco Gonzalez Borrayo

02/26/19
Date

**Statement of StratAir Employee re Atlas Air Flight 3591
(Overnight Crew)**

Name: Yaquelin Rumbaut

Title: Cargo Agent

What was your role with regard to the accident aircraft?

My job is to receive trucks that arrive carrying cargo. When the truck arrives, we check the driver's license of the truck driver, note the time he arrived, and document the actual, as well as, the estimated arrival times.

On the Friday night before the accident, I scanned the labels on the boxes that were being offloaded from the truck. The boxes had a label from Amazon showing they were from MIAI and their destination. Some of the Gaylords that night were bound for San Antonio.

I personally completed the 150-lb. checks on the Gaylords in the truck. I looked at the exterior of the box for any obvious leaks or damage and the inside of the box to ensure there was nothing inside that should not be there, such as a person. I then scanned the QR code and marked each Gaylord with a check mark sticker.

If we see liquid or broken boxes, we place it outside, and follow another procedure to send it back to Amazon.

I did not participate in building the ULDs for the flight the next day.

Cargo Load

Do you recall the type of cargo loaded on the accident aircraft? No, I was not on the following shift.

If so, what do you recall the cargo to be? N/A.

Do you recall anything unusual or challenging about the cargo load or loading process? No.

Did you observe any spills or damaged freight? No.

Were you involved in the load plan or weight & balance process? No. **If so, do you recall any challenges with either?** N/A.

Do you have anything else to add? No, everything was usual that evening.



Yaquelin Rumbaut

2/26/2019
Date