



NATIONAL TRANSPORTATION SAFETY BOARD

Office of Aviation Safety
Washington, D.C. 20594

December 13, 2019

Attachment 1- Flight Crew Statements

SPECIALIST REPORT

DCA19CA213

The following crew statements were received via email on September 18, 2019. The email was sent from the Senior Manager of Flight Safety/ASAP at Spirit Airlines on September 18, 2019 at 1750 EDT to the investigator in charge

From: [REDACTED]
Sent: Wednesday, September 18, 2019 5:50:19 PM **To:** [REDACTED]
Subject: FW: Call re: Updated info on Spirit Airlines- Flight Attendant injury. 9/6/19

Good Evening [REDACTED] ,

Attached please find the 6120.1 from along with flight documents. I'm awaiting an update on the pilots' flight time and will update as soon as I receive them.

Regards,

[REDACTED] Sr Manager. Flight Safety/ ASAP | Spirit Airlines
2800 Executive Way! Miramar, FL 33025 | Tel: [REDACTED] | Mobile: [REDACTED]
Email: [REDACTED]

The Captain stated that the seat belt sign was illuminated at 20,000 ft and the arrival PA to Flight Attendants was made at 12,000' in preparation for landing and in anticipation turbulence may be encountered due to a scattered layer of fair-weather cumulus. The turbulence encounter occurred at approx. 10,000 ft.

The FO stated that passing approximately 10,500 ft they encountered momentary turbulence during which a Flight Attendant in the aft of the aircraft sustained an injury.

The "B" Flight Attendant who was injured stated that after receiving the arrival PA from the Capt, she got up from her jumpseat and was conducting compliance checks in the aft cabin when the short turbulence encounter occurred causing her to fall to the galley floor. She was unable to return to her jumpseat and was seated in a passenger seat in the aft cabin.

The "A" Lead Flight Attendant, who was in the Forward cabin, stated that the turbulence encounter occurred during the arrival PA and was informed of the injured Flight Attendant by interphone from the other cabin crewmember in the aft cabin. The Lead notified the Capt of the injury and advised to have EMS standing by at gate arrival.

The "C" Flight Attendant who was working the aft cabin stated she was exiting the aft lav when turbulence was encountered. After exiting the lavatory, she noticed the "B" Flight Attendant on the aft cabin floor and proceeded to help the injured Flight Attendant into a passenger seat for landing.