

Statement from Erick Alba:

My coffee maker worked just fine getting to PUJ. I didn't have an issue. We took off and my F2 gets up. I made the announcements. She went to get the BOB. I closed my shades in the galley and turned on the lights. My carts and toppers were pre-set from previous flight. I started by brewing process (bags were already in there). I got my cart set up by the jumpseat and parked it and while the coffee was still brewing I put the topper on. I take the caddies and put them on the sides. After that was done the brewers were still going and I got my cups and got them into the topper. I lined it all up and at that point my right coffee maker was ready. It was in compartment 107. The one on the left was still going. I waited a minute or two to pour it, lifted the handle (no issues) and then I filled the carafe. I noticed the left brewer was done and so I went to pull up the handle and it burst. I usually have long sleeves and an under shirt on but I was having some irritation and itching from the grains. I proceeded to get them off as fast as I can but it went up my sleeve and hit my hands and it was hurting. I actually kept throwing water on myself and got myself soaked. The F2 arrived and asked if I was ok and advised I was but just was trying to wipe everything off. I didn't realized how much pain I was in until later. She came back and did service for me after BOB because I was in pain and continued to douse myself in water. During service we had to take a break for turbulence and I had tried to do snacks for them but couldn't. The CA called and I said I was ok just trying to clean up and cool down. I took photos. The F2 took photos of me and when we landed in FLL the CA called for EMS. They took me out and I said I was ok and denied going to the hospital. They took my vitals and said I was ok. They got me an ice pack and the lead asked if they could look at the coffee pack. They took photos and they sent a reserve to the flight to take over my position for deplaning. They also asked me to go to the clinic. I went to Concentra and got there at 16:00. 2nd degree burns on both hands. I have been there 3 times since, today as well. The blisters are still open. I've been wearing Band-Aids and taking medication. Some improvements to my health. The worst was the 2nd day and it was a severe pain and burn and sting.

The brewer on the left was decaf and one on the right was regular. I brewed decaf on the left and regular on the right on the way down too. They were fresh bags (I always try to use fresh bags). No resistance. Seams were down like normal. Hot tea was not prepped prior to incident. They both have shields (Legacy). The shield seems worn out and bent and turned.

Statement from Melissa Maleitzke:

I was working in the back galley setting up after take off when I was informed by Luz that Eric got burned by a coffee bag that exploded on him.

Eric informed me it was the decaf bag that exploded and sprayed him with hot coffee grounds. I saw his burns on his arms and the coffee grounds all over his uniform and the galley. His burns were beginning to blister.

Paramedics met the flight to attend to Eric's burns.

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Statement from Luz Gallon on behalf of Arlene Daley:

I went up to begin doing my BOB when I saw Erick had gotten burnt with the coffee. I saw his hand and arm burnt and the entire galley with coffee grinds all over. I immediately informed our f3 on the situation and we looked up in the manual for the procedure on burns. We called our Captain and he called for EMs to meet the flight. When Melissa and myself looked at his arm and hand it was red and with blisters. Erick followed the procedures in the manual...when we landed EMs met the flight and we had a reserve for deplaning.

Statement from Randel Sands on behalf of Randel Sands and Nicholas Pilhuj

The forward galley beverage maker exploded the coffee bag contents onto FA Erick Alba while enroute to FLL. I requested medical support, an Inflight supervisor, and a reserve flight attendant meet the airplane on arrival in FLL. No FA Supervisor greeted FA Alba. Medical support bandaged Mr. Alba for his second degree burns and to my knowledge, Mr. Alba went home after receiving the medical attention required.

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