

Factual Report

Horizon Air Response to NTSB Safety Letter

OPERATIONAL FACTORS/HUMAN PERFORMANCE

DCA18IA081



March 22, 2018

Captain David Lawrence
Senior Aviation Safety Investigator
National Transportation Safety Board
Washington, D.C. 20594

Dear Captain David Lawrence:

This letter is provided as a response to your suggestion to include airport and runway lighting familiarity during approach briefings, specifically as part of the NTSB investigation of the Q400 landing on the taxiway in Pullman/Moscow Regional Airport on December 29, 2017 (NTSB case DCA18IA081).

The letter and its content is much appreciated; our team agrees with the suggestion and have included it as a part of our mitigation plan towards improving the safety of our operation.

In February, our team conducted a cross divisional pre-SRM (SRA) meeting to discuss the current Horizon Air approach briefing policy. Management and flight crew from both Horizon Air and Alaska Airlines were in attendance; departments included Flight Operations Compliance, Flight Standards, and AAG Safety. The team unanimously agreed to proceed with the development of a new philosophy towards approach briefing. More specifically, to incorporate a departure and approach briefing titled TPC, Threats Plans Considerations. Implementing this briefing policy will more closely align the two airlines, promote interactive CRM, and spotlight relevant threats to be briefed prior to takeoff and landing. The policy will incorporate approach and runway lighting as one of the relevant briefing items and emphasized in flight training.

The development and implementation of this change will follow our approved Safety Management System processes and coordinated with your office prior to implementation. Please feel free to reach out to me if you have any questions about our progress with this initiative.

Best Regards,

A handwritten signature in black ink, appearing to read "N. Stone", is written over a solid black rectangular redaction box.

Captain Nicholas Stone
Director, Regulatory Compliance & Fleet Technology
Horizon Air, Flight Operations

Cc: Daniel Bower, Katherine Wilson, John Hornibrook, Mark Bregar, Jason Atterbury, Jon Dodd