



Internal Memorandum

Date: 03/1/2018

From: Lisa Estok

Subject: NTSB Investigation: Flight 2023, 24-FEB-18, MCO-MSO A330-300- N817NW (3317)

I was position 2r on Feb 24, 2018 on flight 2023 MCO-MSP. Candy, Mitch, Diana and I had just finished securing the galley at door 2 when we were thrown to the floor by clear air turbulence. This occurred approximately 30 minutes from landing, during the decent. We were not given any warning, as this appeared to be clear air turbulence. I landed on my left knee and twisted my neck and back. I fell on top of Diana Rivera who had fallen on top Of Candy Palmer. As soon as we were able to get up and secure ourselves in our jumpseats, I paged for a Doctor. A passenger seated in first class at 3c jumped up and I told him that our co-worker Sabrina Hanson was injured and on the floor in the back galley. He went back to assist her until we landed in MSP. A nurse practitioner was already back assisting Sabrina and Courtney. Flight attendant Courtney Ivan remained on the floor near door 4 stabilizing Sabrina's head and back during landing. I am unaware of any passenger injuries as all passengers were seated. When we landed, paramedics met the flight and helped assist Sabrina off the aircraft in an aisle chair wheelchair. She appeared to be very injured. Upon deplaning, I got our Doctor's boarding pass and provided him with a \$150 travel voucher for his help during the flight. I do not recall his name. I am quite sure he was seated at row 3c. This is all I can recall from that day.

I acknowledge this statement may be released to Delta Flight Safety and the NTSB.

Regards,

Lisa Estok

Employee # [REDACTED]