

I noticed that the load was in place when I got back onto the plane from a restroom break. Everything seemed to be in place and arranged properly. Everything had been strapped down properly, as far as I could see and the load was secure as to my best of knowledge. After we heard the noise, I went into the back of the plane and noticed that one of the straps was loose. I then noticed that the pallet jack was not where it had been strapped in. The ring holding the strap in place had come out of the floor, while in flight I had restrooped the pallet jack in place with no further incident. Before take off, I had checked all straps were in place, and secure before flight. Everything was in its place and secure to the best of my ability.

Douglas Owen

12-26-17