

NTSB

8-30-16

RE: LAURA BREWSTER
UNITED AIRLINES
FLT # 1945 SEA-IAH
SCHED: 5:50-1205 ACTUAL 6:26-12⁴⁸ pm
DOI: 8-17-16

TO WHOM IT MAY CONCERN

I WAS FLIGHT ATTENDANT POSITION 02 JUMPEAT POSITION
2 LINBOARD WORKING POSITION AFT GALLEY

THE CABIN CREW RECEIVED A CALL FROM UNITED SCHEDULING
EARLY MORNING TO INFORM US OUR DEPARTURE WAS DELAYED
ABOUT 40 MINUTES. WE WERE TO TAKE HOTEL VAN TO AIRPORT
1/2 HOUR LATER THAN SCHEDULED.

BOARDING, DEPARTURE AND FLIGHT UNEVENTFUL.

APPROXIMATELY 45 MINUTES FROM ARRIVAL INTO IAH THE
CAPTAIN, JOHNNY WHITSON, PHONED THE CABIN CREW TO TELL
US THERE WAS SOME WEATHER IN IAH AREA AND IT COULD
BE A BIT BUMPY ON OUR APPROACH. HE WANTED US TO
PREPARE THE CABIN FOR ARRIVAL A LITTLE EARLY SO WE
COULD BE SEATED EARLY ON FINAL APPROACH. FLIGHT ATTENDANT
MICHAEL BURRESS WAS IN AFT GALLEY WITH ME AND TOOK THE
PHONE CALL. HE RELAYED INFORMATION FROM CAPTAIN AND
PROCEEDED TO CABIN TO DO COMPLIANCE CHECKS. I BEGAN
SECURING LATCHES AND PREPARING AFT GALLEY BY
EMPTYING COFFEE POTS, PUTTING SUPPLIES ^{AWAY} AND CLEANING UP
LIQUIDS LEAKING FROM TRASH CART. I WAS IN A SQUATTING POSITION
WHEN WE SUDDENLY HIT TURBULENCE. I WAS UNABLE TO
SECURE MYSELF AND WAS TOSSED ABOUT THE GALLEY. I
STRUCK THE CARTS WITH MY HEAD AND BODY AND FINALLY

SLAMMED DOWN TO THE FLOOR ON TOP OF MY RIGHT
LEG. I HEARD AND FELT MY ANKLE FRACTURES.
MICHAEL WAS A WITNESS TO THESE EVENTS. HE
IMMEDIATELY NOTIFIED THE PILOTS AND CREW. HE
WAS ABLE TO SECURE ME INTO THE JUMPSEAT FOR
LANDING.

ON ARRIVAL PARAMEDICS ATTENDED TO ME
STABILIZING MY ANKLE AND LEG AND ADMINISTERING
PAIN MEDICATION.

I WAS TRANSPORTED TO MEMORIAL HERMANN
HOSPITAL BY AMBULANCE

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United Flight Attendant