

To Whom it may concern.

On August 17, 1945 SEA IAH. We received a call from Cap. Johnny 40 min from Landing in IAH. Captain told us going to be bumpy on our way in to Houston. We as a crew to clean up and take our jumpseats. Phyllis and I Pamela, took care of the front of the AC and Laura + Michael took care of the back. Phyllis + I just took our jumpseats when we encountered severe turbulence. I got a call from Michael that Laura broke her ankle. As soon as it was safe, I ran to the back and Laura was in her jumpseat, her foot was just dangling. It looked bad. We landed quickly, after that. I did explain to the passengers our situation. They were all kind. They kept their seats. Paramedics met the plane went straight to back galley and took care of Laura. We all felt so sad for her. I spoke with her a bit later. Laura went to the hospital with a JALT supervisor and Michael + I went onto CIE to finish our trip. Phyllis went on to ORD.

Thank you ~~Pamela [redacted]~~ CLE4231551
~~[redacted]~~

to when it may occur —

ON OUR FLIGHT FROM SEA TO IAH ON AUG 15, 2016
ABOUT 40 MINUTES OUT, THE CAPTAIN ADVISED US TO
CLEAN UP + TAKE OUR SEATS BECAUSE OF FORECASTED TURBULANCE
ON APPROACH INTO IAH.

AFTER I DID THE CABIN WALK THRU/SAFETY CHECKS I
WAS ALMOST TO THE AFT GALLEY WHEN WE HIT WHAT
FELT LIKE SEVERE TURBULANCE.

LAURA WAS GETTING READY TO TAKE HER JUMPSEAT AND WAS
CLEANING UP LIQUIDS SPILLING OUT OF THE TRASH CAN
WHEN THE TURBULANCE HIT.

IT THRU HER BACKWARDS INTO THE BAY SEATS. WHEN SHE
HIT HER HEAD.

I'M NOT SURE WHERE HER FOOT HIT OR WHAT IT HIT ON, BUT IT
WAS CLEARLY DANGLING + LOOKS VERY UNNATURAL.

I HELPED HER INTO HER JUMPSEAT. WE LANDED +
PARAMEDICS MET THE A/C.

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