

Crew 128 06 Nov 15

GIG-IAH

GIG IAH Nov 06, 15 2327 Nov 07, 15 0537 1010 787Z

FLIGHT ATTENDANTS- [REDACTED] BASE

[REDACTED]

FA01 L [REDACTED] SOUZA , ROSANE
FA02 L [REDACTED] DA SILVA , CARLOS
FA03 L [REDACTED] MOORE , RANDALL

[REDACTED]

FA01 L [REDACTED] LABASTIDA , OMAR
FA02 L [REDACTED] MYERS , KIRSTEN
FA03 L [REDACTED] GEE , DEBORAH
FA04 L [REDACTED] TAYLOR , MARY
FA05 L [REDACTED] DUBLER , RONALD
FA06 L [REDACTED] LEE KIM , KAREN
FM01 L [REDACTED] DALTON , TRENT **-LEAD**

[REDACTED]

FA01 L [REDACTED] HEYEN , DAVID

IOR'S - 6 REPORTS

Taylor, Marybeth

[REDACTED]

F/A got hurt in Turbulence

I was retrieving an item left in the crew bunk , we hit some moderate Turbulence & I stayed seated I the bunk area.

Then I heard Kirsten Meyers screaming in pain.

I went down to the aft galley & she was on the floor her legs were twisted & she was sitting on her legs & she could not straighten them.

We finally got her to sit & extend her legs that's when we saw that her ankle was swollen & her bone was sticking out of her ankle on her right leg. It was very painful

We got doctor assistance & I stayed with Kirsten on landing. The firemen came on & looked at her & then called for an ambulance. The captain & crew waited w/ her & they took her off plane at 4R & she went to hospital.

Dalton, Trent



FA Injury

Approximately 30 minutes from landing, our Captain informed FA's to prepare the cabin for landing in anticipation of possible moderate turbulence and be seated. All flight attendants worked together to accomplish all required tasks to secure the cabin for landing as quickly as possible. Several announcements were made to inform the customers of the necessity of preparing the cabin. Without any immediate warning (and seemingly unpredictable), we encountered a moment of severe turbulence. Afterwards I was called and informed FA Kirsten Myers was injured. Kirsten had suffered an injury to her right leg/angle and also stated that she hit her head on the ceiling. Kirsten was in severe pain. Passengers Flavio Pereira (36C) and Sibel Nascimento (40A) helped until it was time to land. After landing, both customers offered to assist again. All minimum crew jumpseats were covered for landing. Upon arrival at the gate, EMTs met the aircraft and transported Kirsten via ambulance to hospital. Inflight management arrived and went to the hospital to be with Kirsten. The efforts of all members of the crew were extraordinary. Each crewmember just stepped in and did what needed to be done during this incident.

Gee, Deborah



Turbulence, injury

During descent into IAH we experienced moderate turbulence. Captain Joz Roberts announced over the PA that the flight attendants should stow all equipment and be seated for the duration of the flight. I stowed the b-zone galley carts and suddenly felt the aircraft plunge while I was latching the carriers in place. I grabbed the assist handle to steady myself, feeling my body lift off the floor. At that same time I heard a female scream coming from the coach section. Later I learned that the scream was from FA Kirsten Myers who had been thrust to the floor in the aft galley.

Lee Kim, Karenita



injured while on duty

on flight 128, sometime during initial, while preparing the cabin for arrival, we've experienced an unexpected moderate to severe turbulence. I managed to hold on to the wall nearest me. immediately after turbulence i felt some pain and discomfort on my hip. also i was informed by other crew that one of our flight attendant kirsten myers was badly injured; she had hit her head and collapsed on her ankle/leg. she could not get herself up nor put any weight or pressure on her leg. we called paramedics and she was taken to the hospital once everyone had deplaned.

DaSilva, Carlos



moderate turbulence

We were about 40 minutes from landing when the captain made an announcement that we were going to go through some weather and told us to take our seats. I was in B zone helping the galley f/a put her stuff away. When all of a sudden the plane hit turbulence and we both lost our feet. I went towards the back of the plane to see if everyone was OK when an announcement was made for doctor. When I reached the back the flight attendant was on the ground crying in pain from what looked like a broken leg. There were 3 other f/a there so I went to my door because we were on final. After landing the fire department came on board and assisted the flight attendant. Any questions please call me.

Heyen, David



Turbulence injury

After pre arrival service. Flight attendants were quickly preparing the cabin to take our seats. I was between 32F and 32J picking up trash and when I felt the plane starting to make some uncomfortable movements. I immediately froze and semi braced myself in the aisle and mentioned to the local pax to be careful, this is pretty rough. After about five seconds, the plane dropped. I flew up about 3 feet in the air but came straight down relatively safely. The trash I was carrying flew all over the pax in the area. I immediately looked around the cabin to see if anyone else had flown out of their seat. Apparently, everyone aft of me appeared to be safely in their seats. I started bracing myself again when I realized, someone was screaming, I glanced the cabin again and realized the screams were coming from the aft galley. I carefully ran to the aft galley holding on to the chairs as quickly as I could. Upon arriving in the aft galley. I saw Kirsten on the floor in the left aft corner of the galley with her legs under her in what appeared to me to be in a twisted position. She was apparently in severe pain as she screamed "my leg, my leg" and "it hurts, it hurts". I asked her "What do you need me to do?" and "Are you OK?" Before I could really go on to assist more, Mary Taylor had arrived from behind the crew rest area as well as a pax in the last row to assist her. As I was closer to the 4R jumpseat and phone, I immediately notified A zone galley. Once the ISM was involved and others were assisting, I started getting the unnecessary pax that had gotten up to get back to their seats. About this time the sterile ding rang.

Upon arrival, paramedics came on board and we all waited for her to get off by way of Chelsea catering truck. While I was waiting, I noticed coffee stains on the ceiling at 40J. I took some pictures with my LINK to document the severity of the drop/turbulence. I have those photos but will submit those when I get back from my current trip (as I am having a few internet connection issues in India).

I will be glad to submit more information as needed. Please do not hesitate to contact me through my supervisor, Craig Gotfried.