

Irregular Operations Report Submitted By Sylvie Gayler

"I was working Y galley and we were finishing the first meal service. I was putting away the last liquor cart back to its place. I was maneuvering it when it lost its balance and tipped over. I was standing next to it and it was too heavy for me to control back up. My foot got caught underneath.

The pain was excruciating and my foot was bleeding profusely.

An announcement was made for medical professional help and they attended to me by stopping the bleeding first and then cleaning the wound and bandaging my foot. They also gave me painkillers Tramadol. I remained seated with my leg elevated for the rest of the flight. One arrival in IAH I was taken to hospital by the paramedics where I was diagnosed with a left first metatarsal fracture with laceration. The crew was a great support during and after the accident."

Debrief Accomplished By Inflight Safety

- The liquor cart was a lightweight cart
- The flight attendant cannot remember exactly how the cart was packed, but ice was on top, several bins of sodas and juices, followed by minis, and beer is in the bottom bin.
- The flight attendant did not reposition items in the cart before starting the service. The cart comes well stocked.
- The flight attendant placed the required items (coffee, tea, juices, cups, etc.) on top of the cart prior to the service.
- There were no struggles moving the cart in the aisle
- The flight attendant could not recall any mechanical abnormalities with the cart
- The cart tipped after the coffee and tea service. The flight attendants had restocked the cart prior to that service and only a few missing were missing, so was full when it tipped
- The position of the wheels, at the time of the tipping, could not be recalled
- The flight attendant was maneuvering the cart alone when it tipped over
- The cart was at a slight angle in the galley and she was pushing the cart towards its housing by door 2L when it tipped over
- There was no turbulence or aircraft movement that contributed to the accident
- The flight attendant did not notice any floor abnormalities which could contribute to the accident, but the captain and another flight attendant said the floor appeared to be slightly uneven
- The flight attendant had no previous issues with the service carts being off balance, but since they are lighter they can be a bit wobbly.