

Event ID:155754 E-F-20130509-02071-DTW-03227-61

CONTACT INFORMATION

(Purser/Flight Leader)	Name	Joann Davis	(2L)	Name	Selina Martin	(2R)	Name	Mary Wilson
	Employee ID	[REDACTED]		Employee ID	[REDACTED]		Employee ID	[REDACTED]
	Delta ID	[REDACTED]		Delta ID	[REDACTED]		Delta ID	[REDACTED]
	PHONE	[REDACTED]		PHONE	[REDACTED]		PHONE	[REDACTED]
	Email	[REDACTED]		Email	[REDACTED]		Email	[REDACTED]

EVENT INFORMATION

Group	Reference Number	Report #	Date Submitted	Late	SRS	ASAP
(Purser/Flight Leader)	F20130509-02071-DTW-03227-61-1	430044	12 May 2013 01:10 PM EDT	N	Y	N
(2L)	F20130509-02071-DTW-03227-61-3	430699	17 May 2013 08:12 PM EDT	N	Y	N
(2R)	F20130509-02071-DTW-03227-61-4	430712	17 May 2013 10:38 PM EDT	N	Y	N

Event Status: Closed

Risk:

Investigator:

FLIGHT INFORMATION AND CONDITIONS

Flight Date :	09May13	Flight Number :	02071	Aircraft Number:	03227
Domestic Flight (Purser/Flight Leader)		From - To:	DTW-DFW (Purser/Flight Leader)	Aircraft Type:	A320
Domestic Flight (2L)			DTW-DFW (2L)		
Domestic Flight (2R)			DTW-DFW (2R)		
Position or Seat Assignment :	Purser/Flight Leader (Purser/Flight Leader)	Flight Diverted ?	N (Purser/Flight Leader)	Diverted to :	-
	2L (2L)		N (2L)		-
	2R (2R)		N (2R)		-
Flight Phase :	Taxi In (Purser/Flight Leader)	Flight Attendant Base :	DTW (Purser/Flight Leader)		
	Other (2L)		DTW (2L)		
	Deplaning (2R)		DTW (2R)		

EVENT DESCRIPTION

(Purser/Flight Leader) Jumpseat didn't fold up when I disarm 1L feel over seat

(2L) flight attendant stated she fell.I did not witness I was told by fa as we deplaned.

(2R) Flight attendant trip and fall

EVENT TYPE

Medical (Crew / Passenger - Illness or Injury)(2L) (2R)

Crew Injury - Contact Delta of injury by calling Sedgwick Claims Reporting Center at 877-67-DELTA (877-673-3582) within 24 hours (2R)

Fall / Slip / Trip (2R)

Other:flight attendant injured (2L)

Other (Safety-related issues) (Purser/Flight Leader)

Explain:Jumpseat didn't fold up (Purser/Flight Leader)

SUMMARY OF EVENT

Full Description

(Purser/Flight Leader) Jumpseat didn't fold up when i disarmed 1L fell over jumpseat. 1b,c,d helped me off the floor

(2L) upon fa's deplaning fa a stated she fell I did not witness.The next day I was informed that fa's a and b went to the hospital.

(2R) On May 9, 2013 around 1500 central time, as we were heading off the aircraft, Joann Davis mentioned to me that she had fallen while disarming her doors. I did not see this happen. I was sitting in the back of the plane. I could tell that she was in a lot of pain and when I asked her what had happened she said that she had tripped over the jumpseat as she was heading to door I right to disarm it! For some reason, the jumpseat did not retract like it usually does and she did not notice that it was down because she was focused on disarming her doors.

Preventive Measures

(Purser/Flight Leader) Fix jumpseat

(2L) I did not witness the flight phase was complete when I was informed about what happened.

(2R)

THREATS

Inoperative aircraft equipment(Purser/Flight Leader) (2R)

Other (Purser/Flight Leader)

INFLIGHT ERRORS

Inoperative aircraft equipment(Purser/Flight Leader) (2R)

Other (Purser/Flight Leader)

ADDITIONAL INFORMATION

Event Report Notes (1)

Event/Report	Author	Date Modified	Note Text
E:155754	Brad Riddle	22 May 2013 08:17 AM EDT	NTSB investigation sent to Jason Ragogna

Follow-up Actions (0)

LOG PAGE INFORMATION