

From: [Trevor Perin](#)
To: [Fabian Salazar](#)
Cc: [Steve Gould](#); [Brady Bowers](#)
Subject: Re: CEN24MA111, Request for Information
Date: Wednesday, July 24, 2024 6:39:15 PM
Attachments: [image001.png](#)

[CAUTION] This email originated from outside of the organization. Do not click any links or open attachments unless you recognize the sender and know the content is safe.

Hi Fabian,

I apologize for the delayed response, as I have been out of the office over the past few days.

Regarding the brokers' chart you mentioned, there appears to have been some confusion possibly stemming from the brokers' initial input. In previous correspondence, the broker inquired about the availability of a twin-engine aircraft with an IFR rated pilot in addition to our single-engine Airbus EC130. I reiterated our capability limited to single-engine aircraft as previously discussed and our inability to conduct IFR flights. Our discussions centered around scheduling flexibility from daytime to nighttime departure, contingent upon finalization of the client's itinerary. During these conversations, I mentioned the inclusion of a second pilot for nighttime flights, a standard precaution for flights to Las Vegas due to the route and timing considerations.

Should you require further clarification or have any additional questions, please feel free to contact me.

Best,

Trevor
Flight Operations
Helicopter Tours & Charter


[Burbank, CA 91505](#)


From: Fabian Salazar 

Sent: Tuesday, July 23, 2024 7:47 AM
To: Trevor Perin [REDACTED]
Cc: Steve Gould [REDACTED]
Subject: CEN24MA111, Request for Information

Trevor,
Hello, this is Fabian Salazar. I am the Operations Group Chairman for the NTSB accident investigation the involved N130CZ. I believe that this is the first time that you and I have communicated. In reviewing the email traffic that occurred between you and Mr. Shane Hayward, CAMOSA, for the two flights (PSP to BVU and BVU to PSP) I had a few questions for you.

I found this chart that detailed the itinerary. The document states “Helicopter Charter IFR Nighttime 5-seater limited baggage. ”Why does it state IFR?” Was the charter originally for an IFR flight? In the email thread, there is discussion of a second pilot. What were the circumstances that lead to including the second pilot? Was it requested by the customer or was it due to the nighttime, mountainous conditions of the flight route? Please be as detailed as possible and please call if you’d rather discuss this over the phone.

Flying Schedule							
Sector	Dep / Arr	Location	Date	ETD / ETA (UTC)	ETD / ETA (LOCAL)	Passengers on Board	Note
M-OEPL	Depart	London 0 (Luton)	09 February 2024 Friday	1600	1600	05	
	Arrive	Palm Springs Airport -8	09 February 2024 Friday	0245 (10 th)	1845	05	M-OEPL is being handled by Signature
Helicopter Charter IFR Nighttime 5-Seater limited baggage	Depart	Palm Springs Airport -8	09 February 2024 Friday	0345 (10 th)	1945	05	We kindly request departure from Signature
	Arrive	Las Vegas -8 Boulder City Airport	09 February 2024 Friday	0500 (10 th)	2100	05	
Helicopter Charter 5-Seater limited baggage	Depart	Las Vegas -8 Boulder City Airport	12 February 2024 Monday	1700	0900	05	
	Arrive	Palm Springs Airport -8	12 February 2024 Monday	1815	1015	05	We kindly request arrival at Signature
M-OEPL	Depart	Palm Springs Airport -8	12 February 2024 Monday	1845	1045	05	Departs from Signature
	Arrive	New York Newark International -5	12 February 2024 Monday	2250	1450	05	

Thank You for your assistance.

Fabian Salazar
[REDACTED] [REDACTED] [REDACTED]



From: Dispatch <[REDACTED]>
Date: February 9, 2024 at 8:12:23 PM PST
To: [REDACTED]
Subject: Re: (2-9 KPSP-KBVU) + (2-12 KBVU-KPSP) | Charter | 5 pax | 2 Pilots

Dear Trevor

Please do let me know once the Heli has taken off with the Pax

Björn Ischner

Continued Airworthiness Maintenance Organisation – South Africa

[REDACTED]

[REDACTED] Cnr Willem Botha & Wierda Roads, Eldoraigne,
Pretoria, 0157

[REDACTED] Private Bag X4, Wierda Park, 0149

image001.png



On 10 Feb 2024, at 02:34, [REDACTED] wrote:

Hi Björn,

Thank you very much for these details, greatly appreciated.

Best,

*Trevor
Flight Operations*



Helicopter Tours & Charter

Burbank, CA 91505



From: Dispatch - [REDACTED]
Sent: Friday, February 9, 2024 4:29 PM
To: Trevor Perin [REDACTED]
Cc: [REDACTED] Shane Hayward [REDACTED]; Coenie Nel [REDACTED]
Subject: Re: (2-9 KPSP-KBVU) + (2-12 KBVU-KPSP) | Charter | 5 pax | 2 Pilots

Dear Trevor

Estimated Passenger Weights

Dr. Herbert Wigwe - [REDACTED]
Mrs Doreen Wigwe - [REDACTED]
Mr Abimbola Ogunnabjo - [REDACTED]
Mr Chize Wigwe - [REDACTED]

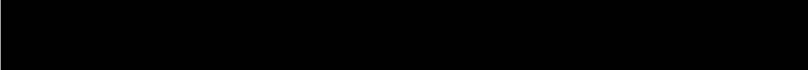
Mr Oludalo Faleye will not be flying with the helicopter anymore, he will join the baggage transfer by road

So you will only have the 4 passengers

Baggage weight will be within your limits prescribed the rest of the baggage is going by road.

Björn Ischner

Continued Airworthiness Maintenance Organisation – South Africa



[REDACTED] Unit 6, Cnr Willem Botha & Wierda Roads, Eldoraione.

Pretoria, 0157

Private Bag X4, Wierda Park, 0149



On 10 Feb 2024, at 02:12, Trevor Perin <[REDACTED]> wrote:

Hi Dispatch Team,

I just wanted to reach out and let you know about some changes to our flight plans. Due to adjustments in departure times, we've had to change the destination airport for tonight's flight and the departure airport for the flight on the 12th. We understand this might affect your logistics, so we kindly ask you to update your drivers with the new pickup locations for both flights.

I've already sent you an email with the updated itinerary, but just in case, I'll include the details here again for easy access. Please note that we are still waiting for the updated pax weights and luggage weights as it was advised we were limited to small luggage in the EC130 and wanted to make sure we can accommodate everyone's needs.

Date: 2-9-24

Time: 7:45pm

Departing: KPSP - Signature

Arriving: KBVU - Unit 200

Boulder City Municipal Airport



Boulder City, NV 89005

Aircraft: EC130

Pilots: 2

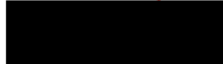
Pax: 5

Date: 2-12-24

Time: 9:00am

Departing: KBVU - Unit 200 KPSP - Signature

Boulder City Municipal Airport



Boulder City, NV 89005

Arriving: KPSP - Signature

Aircraft: EC130

Pilots: 2

Pax: 5

Best,

Trevor
Flight Operations
Helicopter Tours & Charter
[REDACTED]
Burbank, CA 91505
[REDACTED]

From: Dispatch <[REDACTED]>
Sent: Friday, February 9, 2024 7:04 AM
To: Trevor Perin <[REDACTED]> Shane
Hayward <[REDACTED]>; Coenie Nel <[REDACTED]>
Subject: RE: (2-9 KPSP-0L7) + (2-12 0L7-KPSP) | Charter | 5 pax | 2 Pilots

Dear Trevor,

May I kindly request the Trip Brief update for the Charter with the corrected timings so I may share with the Chairman's Team and our drivers.

Kindly confirm services to [REDACTED]

Kind Regards,

The CAMOSA Dispatch Team

Continued Airworthiness Maintenance Organisation – South Africa

[REDACTED]

[REDACTED] Cnr Willem Botha & Wierda Roads, Eldoraigne,

[REDACTED] Private Bag X4, Wierda Park, 0149

<image001.png>

From: Dispatch
Sent: Friday, February 9, 2024 10:49 AM
To: Trevor Perin <[REDACTED]> Shane Hayward
<[REDACTED]> Coenie Nel <[REDACTED]>
Subject: RE: (2-9 KPSP-0L7) + (2-12 0L7-KPSP) | Charter | 5 pax | 2 Pilots

Dear Trevor

Affirm, this is correct.

Kindly confirm services to [REDACTED]

Kind Regards,

The CAMOSA Dispatch Team

Continued Airworthiness Maintenance Organisation – South Africa

[REDACTED]

[REDACTED] Cnr Willem Botha & Wierda Roads, Eldoraigne,
Pretoria, 0157

[REDACTED] Private Bag X4, Wierda Park, 0149

<image001.png>

From: Trevor Perin <[REDACTED]>
Sent: Friday, February 9, 2024 10:46 AM
To: Dispatch <[REDACTED]> Shane Hayward
<[REDACTED]> >: Coenie Nel <[REDACTED]>
Cc: Dispatch <[REDACTED]>
Subject: Re: (2-9 KPSP-0L7) + (2-12 0L7-KPSP) | Charter | 5 pax | 2 Pilots

Hello,

Just to confirm, you are looking to adjust the departure times as follows:

2-9-24
Depart PSP 7:45pm

2-12-24
Depart Jean 9:00am

Please confirm and I will reach out to the FBO and pilots to inquire about the necessary adjustments and get back to you asap.

Thank you.

Best,

Trevor
Flight Operations
Helicopter Tours & Charter
[REDACTED]
Burbank, CA 91505



From: Dispatch <[REDACTED]>
Sent: Thursday, February 8, 2024 10:59:28 PM
To: Trevor Perin <[REDACTED]> Shane
Hayward <[REDACTED]>; Coenie Nel <[REDACTED]>

Cc: Dispatch [REDACTED]
Subject: RE: (2-9 KPSP-0L7) + (2-12 0L7-KPSP) | Charter | 5 pax | 2 Pilots

Dear Trevor,

Just working through your below confirmation schedule, kindly note that per our schedule we provided yesterday, we kindly request your assistance in updating your flying schedule please:

Just to summarize again, we require the following:

ETD (09FEB2024) tonight from KPSP 1945 local to arrive at Jean Airport at 2100 local.
5 Pax

ETD (12FEB2024) from Jean Airport 0900 local to arrive at KPSP 1015 local. 5 Pax

Kindly confirm this soonest.

Kindly confirm services to [REDACTED]

Kind Regards,

The CAMOSA Dispatch Team

Continued Airworthiness Maintenance Organisation – South Africa

[REDACTED]
[REDACTED] Unit 6, Cnr Willem Botha & Wierda Roads, Eldoraigne,
Pretoria, 0157
[REDACTED] Private Bag X4, Wierda Park, 0149

<image001.png>

From: Trevor Perin [REDACTED]
Sent: Friday, February 9, 2024 2:44 AM
To: [REDACTED] Dispatch [REDACTED]; Shane Hayward
[REDACTED]; Coenie Nel [REDACTED]
Subject: Re: (2-9 KPSP-0L7) + (2-12 0L7-KPSP) | Charter | 5 pax | 2 Pilots

Hello Shane & Dispatch Team,

Please make sure to have your car services scheduled for your both your arrival departure at Jean airport. That airport does not have any accessible taxis or Uber rides upon request once you have arrived, all car services will need to be prearranged.

Best,

Trevor

Flight Operations

Helicopter Tours & Charter

Burbank, CA 91505

From: [REDACTED]
Sent: Thursday, February 8, 2024 10:39 AM
To: Dispatch [REDACTED]; Shane Hayward [REDACTED]
Trevor Perin [REDACTED]; Coenie Nel [REDACTED]
Subject: RE: (2-9 KPSP-0L7) + (2-12 0L7-KPSP) | Charter | 5 pax | 2 Pilots

Hello Dispatch Team,

I have received the wire transfer document and will update you once it has been received in our account. We have the Departure FBO at PSP set as Signature and will send you over those details in your itinerary shortly. For the arrival airport, as advised to Shane and noted on the quote, we are landing at Jean airport (0L7 - [REDACTED] Jean, NV 89052) due to all other airports in the Las Vegas area being fully booked until the 14th. This airport is apx 26 miles from the main Las Vegas airport and less than a 30 min drive. These details will be on your itinerary and sent over to you shortly, thank you for the information that you have provided, and the effort put forth on your end to get everything together in a timely manner.

Best,

Trevor
Flight Operations
<image002.png>
Helicopter Tours & Charter
Burbank, CA 91505

From: Dispatch [REDACTED]
Sent: Thursday, February 8, 2024 8:51 AM
To: Shane Hayward [REDACTED]; Trevor Perin [REDACTED];
[REDACTED] Coenie Nel [REDACTED]
Re: Dispatch [REDACTED]

CC: Dispatch

Subject: RE: (2-9 KPSP-0L7) + (2-12 0L7-KPSP) | Charter | 5 pax | 2 Pilots

Dear Shane,

Thank you kindly Sir.

Dear Trevor,

It has been a busy two days trying to get the schedule solidified and thank you for all your help in advance on the Charter.

Below kindly find the firmed schedule for the 9th and 12th,

Flying Schedule							
Sector	Dep / Arr	Location	Date	ETD / ETA (UTC)	ETD / ETA (LOCAL)	Passengers on Board	Note
M-OEPL	Depart	London 0 (Luton)	09 February 2024 Friday	1600	1600	05	
	Arrive	Palm Springs Airport -8	09 February 2024 Friday	0245 (10 th)	1845	05	M-OEPL is being handled by Signature
Helicopter Charter IFR Nighttime 5-Seater limited baggage	Depart	Palm Springs Airport -8	09 February 2024 Friday	0345 (10 th)	1945	05	We kindly request departure from Signature
	Arrive	Las Vegas -8 Boulder City Airport	09 February 2024 Friday	0500 (10 th)	2100	05	
Helicopter Charter 5-Seater limited baggage	Depart	Las Vegas -8 Boulder City Airport	12 February 2024 Monday	1700	0900	05	
	Arrive	Palm Springs Airport -8	12 February 2024 Monday	1815	1015	05	We kindly request arrival at Signature
M-OEPL	Depart	Palm Springs Airport -8	12 February 2024 Monday	1845	1045	05	Departs from Signature
	Arrive	New York Newark International -5	12 February 2024 Monday	2250	1450	05	

- If you could confirm the timings above it would be greatly appreciated
- If we could have the Crew details and contact it would be great as well.

- We will provide you with the awaiting driver details in Boulder City Las Vegas to ensure a seamless passenger transition.

Kindly confirm services to [REDACTED]

Kind Regards,

The CAMOSA Dispatch Team

Continued Airworthiness Maintenance Organisation – South Africa

[REDACTED]

[REDACTED] Unit 6, Cnr Willem Botha & Wierda Roads, Eldoraigne,
Pretoria, 0157

[REDACTED] Private Bag X4, Wierda Park, 0149

<image001.png>

From: Shane Hayward <[REDACTED]>
Sent: Thursday, February 8, 2024 6:35 PM
To: Trevor Perin <[REDACTED]>; [REDACTED] Coenie Nel
<[REDACTED]>; Alicia Witte <[REDACTED]>; Dispatch
<[REDACTED]>
Subject: RE: (2-9 KPSP-0L7) + (2-12 0L7-KPSP) | Charter | 5 pax | 2 Pilots

Hi Trevor,

Thank you for the below and please find attached the Swift for the payment made as promised and value date for today so the funds have hit your account already.

I have copied in our Dispatch department that will then communicate with you directly on possible time changes if so required and also on the aircraft arrival on 9 February 2024.

Regards,

Shane Hayward
Chief Executive Officer

Continued Airworthiness Maintenance Organisation – South Africa

[REDACTED]

<image005.png>

[REDACTED] Unit 6, Cnr Willem Botha & Wierda Roads, Eldoraigne,
Pretoria, 0157

[REDACTED] Private Bag X4, Wierda Park, 0149

<image006.png>

From: Trevor Perin <[REDACTED]>
Sent: Thursday, February 8, 2024 10:41 AM
To: Shane Hayward <[REDACTED]>; [REDACTED] Coenie Nel
<[REDACTED]>; Alicia Witte <[REDACTED]>
Subject: Re: (2-9 KPSP-0L7) + (2-12 0L7-KPSP) | Charter | 5 pax | 2 Pilots

Importance: High

Hi Shane,

Here are both invoices updated with your information.

Best,

Trevor

Flight Operations

Helicopter Tours & Charter

[REDACTED]

Burbank, CA 91505

[REDACTED]

From: Shane Hayward <[REDACTED]>
Sent: Thursday, February 8, 2024 12:29 AM
To: [REDACTED]; Trevor Perin <[REDACTED]>; Coenie Nel <[REDACTED]>; Alicia Witte <[REDACTED]>
Subject: RE: (2-9 KPSP-0L7) + (2-12 0L7-KPSP) | Charter | 5 pax | 2 Pilots

Hi Trevor.

Please find attached the signed contracts. The form is not user friendly to fill in the names so please see the names of the pax below. Weight and baggage details to follow.

Then also as discussed last night the below is the bill to details that needs to be inserted on your invoices as you have it as bill to Orbicair on your invoices and our bank will not process payment like this. Please correct urgently and send this to me:

<image007.png>

Regards,

Shane Hayward
Chief Executive Officer

Continued Airworthiness Maintenance Organisation – South Africa

[REDACTED]

<image005.png>

[REDACTED]

Cnr Willem Botha & Wierda Roads, Eldoraiane.

Pretoria, 0157

Private Bag X4, Wierda Park, 0149

<image006.png>

From: Shane Hayward <[REDACTED]>

Sent: Thursday, February 8, 2024 7:31 AM

To: [REDACTED]; Trevor Perin <[REDACTED]>; Coenie Nel <[REDACTED]>

Subject: Re: (2-9 KPSP-0L7) + (2-12 0L7-KPSP) | Charter | 5 pax | 2 Pilots

Hi Trevor,

Thank you for confirming will get the signed contracts to you soonest today.

Regards,

Shane Hayward

Chief Executive Officer

Continued Airworthiness Maintenance Organisation – South Africa

[REDACTED]

[REDACTED] Cnr Willem Botha & Wierda Roads, Eldoraigne,
Pretoria, 0157

[REDACTED] Private Bag X4, Wierda Park,

From: [REDACTED]

Sent: Wednesday, February 7, 2024 11:52:11 PM

To: Shane Hayward <[REDACTED]>; Trevor Perin <[REDACTED]>

Coenie Nel <[REDACTED]>

Subject: RE: (2-9 KPSP-0L7) + (2-12 0L7-KPSP) | Charter | 5 pax | 2 Pilots

Confirmed, just sent the second contract for the 12th over to you, you are all set.

Best,

Trevor

Flight Operations

<image002.png>

Helicopter Tours & Charter

[REDACTED]

Burbank, CA 91505

[REDACTED]

From: Shane Hayward <[REDACTED]>
Sent: Wednesday, February 7, 2024 1:46 PM
To: Trevor Perin <[REDACTED]>; Coenie Nel <[REDACTED]>
Cc: [REDACTED]
Subject: RE: (2-9 KPSP-0L7) + (2-12 0L7-KPSP) | Charter | 5 pax | 2 Pilots

Hi Trevor,

Thank you well received please take this mail as confirmation that your quotations previously received has been approved.

I shall then await your next mail with the contract to be signed via your Adobe mail address.

Regards,

Shane Hayward
Chief Executive Officer

Continued Airworthiness Maintenance Organisation – South Africa

[REDACTED]

<image005.png>

[REDACTED] Cnr Willem Botha & Wierda Roads, Eldoraigne,
Pretoria, 0157
[REDACTED] Private Bag X4, Wierda Park, 0149

<image006.png>

From: Trevor Perin <[REDACTED]>
Sent: Wednesday, February 7, 2024 11:40 PM
To: Shane Hayward <[REDACTED]>; Coenie Nel <[REDACTED]>
Cc: [REDACTED]
Subject: (2-9 KPSP-0L7) + (2-12 0L7-KPSP) | Charter | 5 pax | 2 Pilots
Importance: High

Hi Shane,

Here is our wire transfer information as well as your invoices. I am sending you over the contract to sign from an Adobe email address, please make sure to complete that and it will automatically send back to me.

Invoice for 2-9-24

[REDACTED]

Invoice for 2-12-24

[REDACTED]

Best,

Trevor

Flight Operations

Helicopter Tours & Charter

[REDACTED]
Burbank, CA 91505
[REDACTED]

From: Shane Hayward <[REDACTED]>
Sent: Wednesday, February 7, 2024 11:19 AM
To: Trevor Perin <[REDACTED]>; Coenie Nel [REDACTED]
Subject: RE: 2-12-24 Charter Request I 0L7-KPSP I 5 pax

Hi Trevor,

Thank you kindly greatly appreciated.

Regards,

Shane Hayward
Chief Executive Officer

Continued Airworthiness Maintenance Organisation – South Africa

[REDACTED]
<image005.png>

[REDACTED] Unit 6, Cnr Willem Botha & Wierda Roads, Eldoraigne,
Pretoria, 0157
[REDACTED] Private Bag X4, Wierda Park, 0149

<image006.png>

From: Trevor Perin <[REDACTED]>
Sent: Wednesday, February 7, 2024 9:00 PM
To: Shane Hayward <[REDACTED]>
Subject: 2-12-24 Charter Request I 0L7-KPSP I 5 pax
Importance: High

Here are the quotes for the return flight on the 12th, same details would apply to the later departure option of 10:00pm with 2 pilots with a reduced cargo space for the interior.

Best,

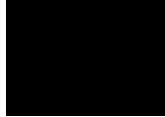
Trevor

Flight Operations

Helicopter Tours & Charter



Burbank, CA 91505



From: [REDACTED]
Sent: Wednesday, February 7, 2024 10:45 AM
To: Shane Hayward <[REDACTED]>
Cc: Trevor Perin <[REDACTED]>
Subject: 2-9-24 Charter Request I KPSP-0L7 I 5 pax

Hi Shane

Here are the quotes for the 9th, I will send you another email for the 12th in just a few moments. I have attached images of the interior as requested.

If we go with the 10:00pm option with 2 pilots, we will need to make sure we reduce some luggage. We will no longer have the extra seat for extra baggage and only be able to use the cargo space and laps/space in front of each person's feet.

Best,

Trevor

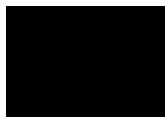
Flight Operations

<image002.png>

Helicopter Tours & Charter



Burbank, CA 91505



<image003.png>

<image004.png>

From: Shane Hayward <[REDACTED]>
Sent: Wednesday, February 7, 2024 10:10 AM
To: [REDACTED] Coenie Nel <[REDACTED]>
Subject: REQUEST

Dear Trevor,

As just discussed please note I have the following request for our clients.

Current planner:

Flying Schedule					
Sector	Dep / Arr	Location	Date	ETD / ETA (UTC)	ETD/ ETA (LOCAL)
2	Dep	Eggw 0 (London Luton)	09FEB2024	1800	1800
	Arr	KHND -8 (Las Vegas Henderson Airfield)	09FEB2024	0500 (10 th)	2100
3	Dep	KHND -8 (Las Vegas Henderson Airfield)	12FEB2024	1700	0900
	Arr	KFLL -5 (Miami)	12FEB2024	2055	1555

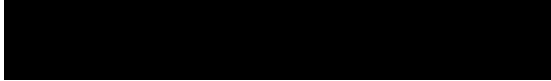
For the new proposed schedule due to all direct options into Las Vegas being exhausted, if we factor in that the Principle wants to arrive in Las Vegas at the same time, the following schedule would make sense, also noting that for Helicopter Operations day time VFR would more than likely apply. So here we would need to do a bigger adjustment (Sunset in Las Vegas 17:11 local), unless you advise we have a helicopter operator on twin with IFR rating:

Flying Schedule					
Sector	Dep / Arr	Location	Date	ETD / ETA (UTC)	ETD/ ETA (LOCAL)
2	Dep	Eggw 0 (London Luton)	09FEB2024	1200	1200
	Arr	Palm Springs -8	09FEB2024	2300	1500
Heli Charter	Dep	Palm Springs -8	09FEB2024	0001 (10 th)	1601
	Arr	Las Vegas -8	09FEB2024	0100 (10 th)	1700
Heli Charter	2	Las Vegas -8	09FEB2024	1500	0700
	Dep				
	Arr	Palm Springs -8	09FEB2024	1600	0800
	3	Palm Springs -8	12FEB2024	1700	0900
	Dep				
	Arr	Fort Lauderdale	12FEB2024	2055	1555

Regards,

Shane Hayward
Chief Executive Officer

Continued Airworthiness Maintenance Organisation – South Africa



<image005.png>

 Unit 6, Cnr Willem Botha & Wierda Roads, Eldoraigne,
Pretoria, 0157

 Private Bag X4, Wierda Park, 0149

<image006.png>