

Andrew Finne

From: Support [REDACTED]
Sent: Tuesday, August 6, 2024 5:25 PM
To: Andrew Finne
Subject: ForeFlight Re: CEN24FA243: ForeFlight Account Data Request

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Hi Andrew,

I sincerely apologize for the delay in getting back to you. We unfortunately got backlogged on requests and it has been a saga working through them. The good news is I'm training additional people on my team to respond to these and we've almost cleared the backlog, so we shouldn't run into something like this again.

No ForeFlight customers have N14137 in their account. We haven't found a conclusive match for an account under [REDACTED]. We uniquely identify accounts via email address, so if you have an address for him we can certainly check. However since no ForeFlight accounts include N14317 I think it's a low probability that he has an account. We didn't find any possible matches for an account under [REDACTED]

Best regards,

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]

For your reference here is the message originally sent to the ForeFlight Pilot Support Team:

Subject: CEN24FA243: ForeFlight Account Data Request

Andrew Finne

Jul 8, 2024, 13:21 CDT

Good Afternoon,

Good Afternoon [REDACTED]! I'm needing to see if N14137 had any weather briefings on June 30, 2024 and if there is any track log data uploaded to his account for that day. If possible, please let me know on the weather briefings ASAP as I'm getting the Preliminary Report completed for the accident.

PIC: [REDACTED]

Tail: N14137

Date: June 30, 2024

Thanks,

Andrew Finne

Aviation Safety

Air Safety Investigator – CEN Region

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