

Training must be completed in order for ground personnel to assist in marshalling and aircraft towing / pushing operations. This training will be documented in their company training folders.

15.20.10. Apron procedures / Known Landing Zones

When handling passengers, landing, and departing off the main ramp at the Ted Stevens Airport Base or other known landing zones, designated landing areas will be used. These locations will allow the following:

- Control of passengers within SIDA area
- Tail rotor aircraft will be positioned with tail rotors away from the hanger
- Adequate separation from building and by standards
- Sufficient spacing to allow aircraft to operate alongside one another if necessary

Furthermore, any non-participating by standards will not be allowed on the ramp during helicopter operations.

15.21. Crew and Passenger Health Issues

When planning flights to destinations outside of the national borders and especially to destinations not frequently served, crew and passenger health issues shall be assessed. The PIC will consult the World Health Organization web site at www.who.int/en/ for latest information. In the case where significant health risks prevail at the destination specialist advice shall be obtained on appropriate precautions.

15.22. Mobile Phones and other Portable Electronic Devices (PED)

The use of mobile phones and PED for company personnel is strictly prohibited during critical phases of flight, ground operations, maintenance, and vehicle operations. Exceptions to this can be made for emergencies that require immediate communication and when utilization of the device is critical to the task being performed.