



RECORD OF CONVERSATION

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Central Regional Office
Office of Aviation Safety
National Transportation Safety Board

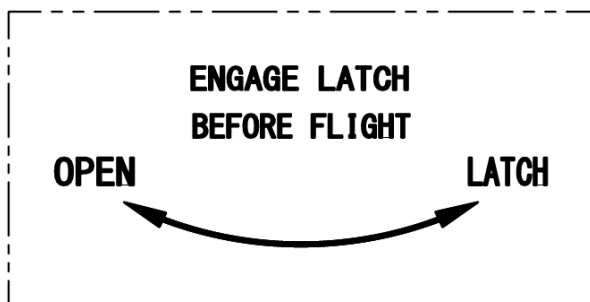
Person Contacted: Jon Hirsch (Piper Aircraft – Air Safety Investigator)
NTSB Case Number: CEN19LA299

Narrative:

The following is a synopsis of the information provided by Jon Hirsch to the NTSB investigator-in-charge, via email.

09/25/2019

- Per Piper Engineering, the aircraft should have had placards for the upper door latch on both the interior and exterior of the airplane.
- The interior placard is shown on drawing 36500 and looks like this:



- The exterior placard is shown on drawing 63774 and looks like this:



- I have not found any Service Bulletins or Service Letters related to the PA-28 /-140 cabin door operation.

10/09/2019

- It appears that the two relevant placards for the upper door latch (one interior and one exterior) are not shown in the PA-28 Parts Catalog. I've sent a request to our Publications Department asking them to add them to the Parts Catalog. This change has been placed in the queue, but I do not know when the revision will be completed.

From: [REDACTED]
To: [REDACTED]
Subject: Re: CEN19LA299 - Door Placards Question
Date: Friday, October 2, 2020 15:08:57
Attachments: [image004.png](#)
[image005.png](#)
[761-512 AOH_PA-28-140 1973.pdf](#)

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Mike,

Attached is a copy of the AOH for the PA-28-140 (p/n 761-512).
However, I don't see any depiction of the placards in the AOH.

Best regards,

Jon Hirsch

Piper Aircraft Inc. - Air Safety Investigator

[REDACTED]
[REDACTED]



Jonathon Hirsch | Air Safety Investigator

[REDACTED] | www.piper.com

P: [REDACTED]

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From: Hodges Michael [REDACTED]
Sent: Friday, October 2, 2020 3:37 PM
To: Hirsch, Jonathon
Subject: CEN19LA299 - Door Placards Question

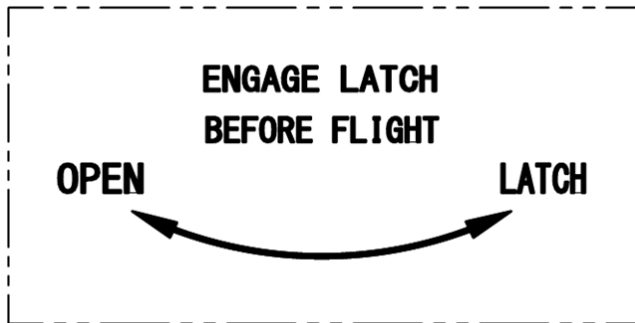
Hi Jon,

Hope you are doing well.

I am trying to finish up CEN19LA299.

Just wanted to please follow-up about all of the door placards (both interior and exterior) for the Piper PA-28 series. For example:

Upper door latch (interior).



Upper door latch (exterior).



Are all of the door placards listed/described in the FAA-approved Piper PA-28 series Pilot's Operating Handbook?

If so, can I please have .pdf copy of the pages to throw in the public docket?

Thank you.

Mike

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“We always need to prepare ourselves for handling the unexpected.” – Neil A. Armstrong

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