



RECORD OF CONVERSATION

Jennifer Rodi
Air Safety Investigator
Central Region

Person Contacted: Delane Baker
NTSB Accident Number: CEN18LA247

Narrative:

During the conversation, Ms. Baker stated the following:

- Recalled all of the gears that they received; there was an issue with the hardening
- The parts that they received were not hardened to the appropriate depth
- Requested owners to ground their helicopters until the transmissions could be returned and the pinion and gears replaced
- All owner/operators pulled and replaced their gears; about 20 total helicopters
- This was accomplished at the end of August or first part of September 2018; after the accident
- It is understood that the gear in the accident helicopter came from a different batch and was not part of the batch with the hardening issues