

Payne Sean

From: Kelly Chessen [REDACTED]
Sent: Thursday, November 29, 2018 6:36 PM
To: Payne Sean
Subject: Regarding Your DriveSavers Job # E 567592



DriveSavers
Data Recovery • eDiscovery • Digital Forensics
400 Bel Marin Keys Blvd. Novato, CA 94949 800.609.2301 415.382.2000



Hello Sean,

Thank you for sending the Memory Card to DriveSavers. We regret that successful recovery was not possible in this case. Due to the integration of the internal components and the damage to the card, our engineers found the memory chip is not readable. Without access to the memory chip, the data is unrecoverable.

Thank you again for giving us the opportunity to work on this device. For any questions, please contact Customer Service at 800-609-2301.

Best Regards,

Kelly Chessen
Customer Service Representative, Data Crisis Counselor

DriveSavers Data Recovery, Inc.
400 Bel Marin Keys Blvd.
Novato, CA 94949

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www.drivesaversdatarecovery.com

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