



RECORD OF CONVERSATION

Jim Silliman
Air Safety Investigator
Central Region

Date: 11/12/14
Person Contacted: Mr. Mark McDaniel
NTSB Accident Number: CEN14LA269

Narrative:

Mr. McDaniel is the maintenance manager for Kachemak Bay Flying Service. He said that the company had recently purchased the Schweizer 269C helicopters and were still in the process of obtaining maintenance manuals and subscriptions for manual updates and service bulletins, etc.

The company had the dampers serviced about 14 days after the Sikorsky Alert Service Bulletin B-304 was issued. The company was unaware of the ASB before the accident occurred, so they were unable to comply with it. Once they became aware of the ASB, they sent 8 dampers from their other two 269Cs to be serviced according to the ASB. 5 of 8 dampers failed the load test and had to be overhauled. The dampers have been reinstalled on the helicopters and they have been operating normally.