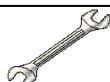


SAFETY INFORMATION NOTICE

SUBJECT: DOORS**Inspection Criteria - Sliding Door****For the attention of**

AIRCRAFT CONCERNED	Version(s)	
	Civil	Military
AS350	B, BA, BB, B1, B2, B3, D	L1
AS550		A2, C2, C3, U2
AS355	E, F1, F2, N, NP	
AS555		AF, AN, SN, UF, UN, AP

The purpose of revision 2 of this Safety Information Notice is to inform you of the results of the latest analyses following inspection of the parts involved in the incident that led to the issue of this Safety Information Notice.

Airbus Helicopters has been informed of a new case of in-flight loss of a sliding door on an AS350 B3 helicopter. The loss occurred during a flight with the door locked in the open position. The loss of this part had no consequence for the helicopter, the crew and people on the ground.

The latest analyses of the degradations found on the fixed parts of the helicopter and on the sliding door indicate that the loss of the sliding door resulted from the disengagement of the roller from the upper rail, which led to the separation of the door.

As the in-flight loss of a door can have serious consequences for the helicopter and/or people on the ground, Airbus Helicopters draws your attention to the necessity of precise compliance with the maintenance cards, especially the following tasks:

- inspection of the rail and fitting assemblies as per AMM / MET (*) during the T//A Inspection, refer to details I, II and III,
- replacement and assembly of parts subject to wear as per AMM / MET (*) during the T//A Inspection, refer to details I, II and III,
- check of the open door locking system as per AMM / MET (*) during the T//A Inspection, refer to detail I.

(*) AMM / MET as per helicopter version

Airbus Helicopters also informs you of the upcoming publication of an ALERT SERVICE BULLETIN that addresses the adjustments and inspection of the upper fitting (detail I).

Airbus Helicopters is aware of the different speed limitation values required when operating the sliding doors in flight depending on the version and configuration of your helicopter and wishes to remind you that it is important to consider the data given in your Flight Manual.

These limitations are indicated in the "LIMITATIONS" section of "Section 2" of the Flight Manual ("Section 1" for AS350 D version only).

For some versions, additional limitations (related to optional sliding doors installed on the helicopter) are indicated in the "SUPPLEMENTS" section of AS350 versions B, BA, BB, B1, B2, D and AS355 versions E, F, F1, F2.

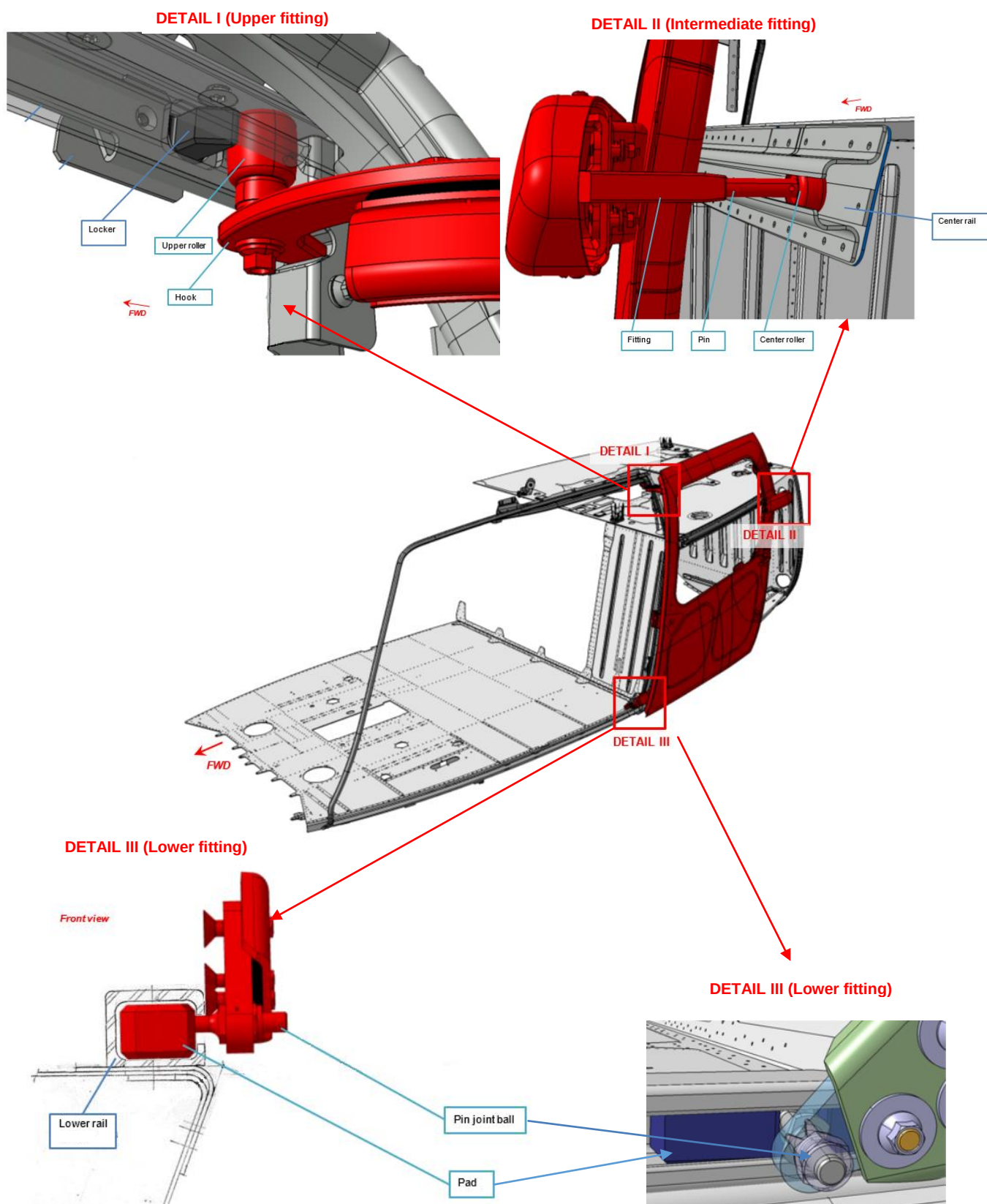
Finally, Airbus Helicopters emphasizes the importance of using only the door handle to close the sliding door, and of checking for correct locking of the door in the rear position when flying with an open door.

For any further questions, please contact the Technical Support of the Airbus Helicopters Customer Service:

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SUMMARY of the different fittings for a sliding door