



RECORD OF CONVERSATION

Noreen Price
Aviation Accident Investigator
Alaska Regional Office

Date: July 23, 2018
Persons Contacted: Victoria Stone, passenger
NTSB Accident Number: ANC18FA055 N9878R Regal Air

Narrative: Mrs. Stone and her son were passengers who survived the Regal Air accident that occurred on July 18, 2018, at Willow Lake, Alaska. This is a summary of her statements.

Mrs. Stone lives near a small lake northwest of Skwentna with her husband and children. This trip was a Medicaid sponsored medical trip, and the first time she had used their services for transportation. She was traveling with her 2.5 year old son. On July 16th, a Regal Air airplane took them from their lake into Willow Lake, where they had a suburban parked for getting around. A friend who was a pilot kept the car for them and helped them when in town.

Mrs. Stone stated that she went shopping while they were in the Wasilla area. She went to Walmart, Lowes, Costco, Brown Jug, and some other stores. She estimated that she had 300-400 lbs of cargo (three totes full of food and stores, two propane tanks, a 30 lb box of mail, cases of beer and wine, a utility sink, and miscellaneous baggage and supplies) and 10x80 lb bags of mortar mix. She supplied the NTSB with lists of items purchased and baggage, as well as receipts. She recalled telling a Regal Air person on the phone that she planned on taking 300-400 lbs and the mortar. She was not provided with any limitations.

On the day of the accident, she delivered her cargo and baggage to the ramp at Willow Lake. She did not provide any weights to the pilot, and the pilot did not ask. She did not witness the pilot weighing or loading the cargo, except for some bags that were put in the left float. She was busy doing other things with her son. When it was time to go, she sat in the second row right seat with her son on her lap. He was 2.5 years old. The bags of mortar were stacked up on her left side. She could not recall any nets or cargo restraints. She did not see how the cargo was distributed behind her.

After the pilot aborted the first takeoff, she said that maybe they were too heavy, but she was not sure that he heard her. After taxiing around the lake a few times, and performing another takeoff run, the airplane took off. She did not recall anything unusual. She noticed that the airplane was flying southeast, which was away from the direction of her home, and said she lived to the west. The pilot turned the airplane left, and she could not recall exactly what happened next, but remembered that after the impact, she came to, and saw the pilot unconscious. She called out to him, but he did not respond. There was fire spreading everywhere, so she grabbed her son and evacuated. She could not recall how she held onto her son

Below are the lists and receipts provided.

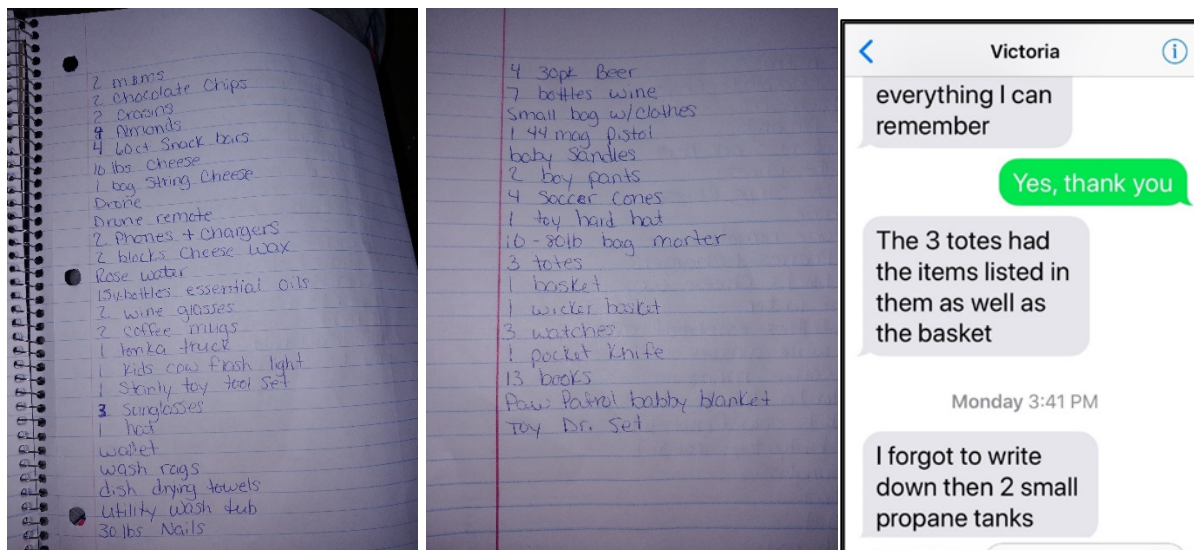


Figure 1. Passenger's list of items.

Warehouse: 63
Sales Date: 7/15/78
Time: 15:16
Total: 349.53
Number 8: [REDACTED]
TAX: [REDACTED]

Sale Audit - Transaction Detail

Page: 15
Trans: 71
Operator: 129
VICTORIA

Trans Type: 1
Order: 1
Block: M
Renal: 1

FSA/
RPT Item Description

	Amount
E 1352 UN SWFT/BLT PRUT BAR 48CT	12.39
/ 1952 2100001892906	3.80
/ 1952 210001892906	3.80
E 1952 UN SWFT/BLT PRUT BAR 48CT	12.39
E 222490 KS SUPRE KJ 1400Z 402	41.94
E 545345 KS PISTACHIO 310Z	15.99
E 717581 QKR CHERY C/PBCHP 60/ 84	9.39
E 717581 QKR CHERY C/PBCHP 60/ 84	9.39
E 799849 BF GUMBY BEAR 6 LB	8.89
E 799849 BF GUMBY BEAR 6 LB	8.89
E 1140499 SMOKEHOUSE ALMD POUCH 45Z	14.69
E 1140499 SMOKEHOUSE ALMD POUCH 45Z	14.69
E 1140499 SMOKEHOUSE ALMD POUCH 45Z	14.69
E 1140499 SMOKEHOUSE ALMD POUCH 45Z	14.69
E 1146868 KS MINT FAVORITES 80 OZ	15.99
E 1146868 KS MINT FAVORITES 80 OZ	15.99
E 1178536 MINCHIE SNACK MIX 36 OZ	7.69
E 1178536 MINCHIE SNACK MIX 36 OZ	7.69
E 1199868 M&M'S MILK CHOC BAR 62Z	10.59
E 1199868 M&M'S MILK CHOC BAR 62Z	10.59
E 118677 NESTLE MORSELS 72 OZ BAG	8.79
E 118677 NESTLE MORSELS 72 OZ BAG	8.79
E 581871 KS WINCED GARLIC 48 OZ	4.99
E 581871 KS WINCED GARLIC 48 OZ	4.99
E 1091275 ZESTY LEMON 100Z 21/ 5LT	5.49
E 1091275 ZESTY LEMON 100Z 21/ 5LT	5.49
E 1143330 QZ WHOLE CRAISINS 64 OZ	4.99
/1143330 210000189309	4.99
/1143330 210000189309	4.99
E 1143330 QZ WHOLE CRAISINS 64 OZ	4.99
E 1143330 QZ WHOLE CRAISINS 64 OZ	4.99
2 KS WHOLE MILK 21/ GALLON	8.89
E 8038 GREGGS OOLD N/8OPT 5/18	7.39
E 20184 TIME MED CHEDDAR 6/5LB	5.99
E 24295 KS MOZZARELLA LOAF 8/6LB	15.99
E 843223 PRISO STRING CHEESE 60/12	33.39
	30.29

VISA [REDACTED] 349.53

Figure 2. Costco receipt.

- 10.00% OFF MILITARY- PERSONAL USE DISCOUNT SALE -			
- SALE -			
SALE#:		S2512ES1 2032374	TRANS: 8778591 07-16-18
552878	MUSTIE 15K FREESTND TUB (	53.10	
59.00	DISCOUNT EACH	-5.90	
954434	5-GAL LOWES BUCKET-UNITED	14.75	
3.28	DISCOUNT EACH	-0.33	
	5 @	2.95	
180289	30-LB 160 3-1/4-IN CT SIN	32.06	
35.62	DISCOUNT EACH	-3.56	
818276	3/4-IN PEX X 3/4-IN MALE	12.85	
14.28	DISCOUNT EACH	-1.43	
197888	6-IN POINTING TROWEL	11.83	
13.15	DISCOUNT EACH	-1.32	
787718	QLT 11-IN BRCK-WD (-61505	14.20	
15.78	DISCOUNT EACH	-1.58	
818244	1/2-IN PEX X 1/2-IN F ADP	10.60	
11.78	DISCOUNT EACH	-1.18	
818273	3/4-IN PEX X 3/4-IN FEM A	6.18	
	3.43 DISCOUNT EACH	-0.34	
	2 @	3.09	
818247	1/2-IN PEX X 1/2-IN M ADP	10.60	
11.78	DISCOUNT EACH	-1.18	
234136	136368	69.70	
* 180-LB PRO FINISH MASON MIX			
7.75	DISCOUNT EACH	-0.78	
	10 @	6.97	
	SUBTOTAL:	235.87	
	WASILLA - CITY TAX:	7.08	
	INVOICE 08990 TOTAL:	242.95	
	USA:	242.95	
	CHIP REF		28
	APL: 0		
	AID:		
TOTAL DISCOUNT:		26.28	
THANK YOU FOR YOUR MILITARY SERVICE			
2512 08 07/16/18 14:03:50		REF#:	990
CUSTOMER: VICTORIA A STONE			

Figure 3. Lowes receipt.

ST# 2074 OP# 30000170 TR# 12 TR# 00738

M CASUAL	060538830844S	19.92 AD
B CASUAL	088981726025S	9.26 AD
GIRLS UN	073899427953S	6.48 AD
GIRLS UN	073899427981S	6.48 AD
MENS BRIEF	061791437387S	17.21 AD
MENS BODIES	061791440732S	17.21 AD
PLS SUNKLASS	088766125974S	10.00 AD
PLS SUNKLASS	088766189910S	15.00 AD
DIGITALWATCH	088170612984S	7.88 AD
BLZ40020M FL	003050641841S	6.88 AD
BUTTERFLY10M	003050638998S	6.88 AD
CANNING JARS	007061800518S	
4 AT 1 FOR 11.30		45.20 AD
8IN STRAINER	007675384374S	11.47 AD
TRAYS	007314916088S	1.00 AD
18PK MF DISH	073785779072S	5.51 AD
STICKLE XT	890129802008S	3.41 AD
ERG 1PK XT	890129802071S	3.40 AD
ERG 1PK XT	890129802136S	3.40 AD
BATH STRIPE	066572110701S	
4 AT 1 FOR 3.14		12.56 AD
BATH TOWEL	066572110595S	
4 AT 1 FOR 3.14		12.56 AD
SV SH CLAR30	007940058853S	2.13 AD
EQ KIDS BNY	068113120020S	2.97 AD
SV CM CLAR30	007940058922S	2.23 AD
SV SH CLAR30	007940058853S	2.13 AD
SV CM CLAR30	007940058922S	2.23 AD
SV SH CLAR30	007940058853S	2.13 AD
SV CM CLAR30	007940058922S	2.23 AD
CHEESECAKE	007287913004S	3.27 AD
PROVAN RIB	002260094951S	15.48 AD
5 UTIL FULL	003506132858S	3.41 AD
CMND PK BAK	005114135757S	6.47 AD
BALLJARIIFT	001440096218S	3.84 AD
CHEESECAKE	007287913004S	3.27 AD
CMND HOOKS	005114135433S	10.16 AD
LARGE LABEL	072963216015S	2.17 AD
LARGE LABEL	072963216015S	2.17 AD
DOG TOYS	48951531696S	1.04 AD
SM FIREBITE	074677211004S	9.48 AD
TERMS BALL	007248924305S	2.14 AD
NYLONBFF	001821484370S	7.68 AD
SMALLTERMS	084699803262S	19.60 AD
SUBTOTAL		331.80

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EXPIRATION DATE 01/6/18

APPROVAL # 016438

AMOUNT AUTHORIZED IS 341.75

CAMP 000000034175

VISA CREDIT

AID A

ICC B

TVR B

TC A7

ST# 2074 OP# 00000210 TR# 25 TR# 02210

MT DEW	001200013032SF	4.98 AD
RAIN-X BUG W	007911868806S	2.88 AD
RAIN-X BUG W	007911868806S	2.88 AD
RAIN-X BUG W	007911868806S	2.88 AD
RAIN-X BUG W	007911868806S	2.88 AD
RAIN-X BUG W	007911868806S	2.88 AD
TOBERG	00338365020SF	1.88 AD
GORILLA SIL	005242780900S	4.92 AD
BILLFOLD SG	086153800604S	14.00 AD
SUBTOTAL		37.30
EMV TENDER APPROVED ONLINE # T10948		
CAMP 00000005842		
[REDACTED]		
*Pin Verified		
SALES TAX 1		1.12
TOTAL		38.42
DEBIT TEND		38.42
CHANGE DUE		20.00
EFT DEBIT		
38.42 PURCHASE		
20.00 CASH BACK		
58.42 TOTAL PURCHASE		
US DEBIT		5784
EXPIRATION		
NETWORK		
TERMINAL		
07/16/18	15:08:45	

SURVEY OFFERED

TC# 6514 1231 3394 3697 340

07/16/18 15:08:53

ST# 2074 OP# 00007657 TR# 78 TR# 07194

MULTI TOOLS	001365811568S	33.88 AD
SUBTOTAL		33.88

*****9124 I*****

EXPIRATION DATE 01/6/18

APPROVAL # 016438

AMOUNT AUTHORIZED IS 34.90

CAMP 00000003490

VISA CREDIT

AID A

ICC B

TVR B

TC 26

IND 00718578C22844553030

ATC 0083 UP4 50934801 TSI 6800

TERMINAL # SC010151

*NO SIGNATURE REQUIRED

CREDIT CARD STATUS IS APPROVED

VISA CREDIT-

REF # 819860

07/16/18 16:12:54

SALES TAX 1

TOTAL 34.90

VISA TEND 34.90

CHANGE DUE 0.00

SURVEY OFFERED

TC# 6087 9339 5006 1503 1765

07/16/18 16:12:57

Figure 3. Walmart receipts